



3/11/14

Amri Hernandez
Town of Miami Lakes
6601 Main Street
Miami Lakes, FL 33014
Direct (305) 827-4023
Main (305) 364-6100
helpdesk@miamilakes-fl.gov

Dear Tracy,

The units on the following Billing Account Numbers listed below are eligible to purchase wireless communication services under Mobile Communication Services (MCS) Contract No. **DMS-10/11-008B**, effective January 13, 2012 between **Sprint Solutions, Inc., and the State of Florida, Department of Management Services ("State of Florida MCS Contract")**.

Billing Account Numbers: All Bans including; # 247028106

I, Amri Hernandez, hereby certify that the following information provided herein is true and accurate as of the date of this letter: (1) I am an authorized purchaser for Town of Miami Lakes ("SUNCOM Eligible User"); (2) all orders will be in accordance with and subject to the rates, terms and conditions under the **State of Florida MCS Contract**; and (3) Sprint is authorized to invoice the total dollar amount for services and equipment ordered by an authorized purchaser for the Town of Miami Lakes.

Furthermore, I certify the Town of Miami Lakes (1) shall pay charges incurred for the period of time the units are active with Sprint and until written notice of cancellation is provided to Sprint; and (2) the Town of Miami Lakes

acknowledges and understands that Sprint will not automatically terminate service until written notice of cancellation is received by Sprint. The Town of Miami Lakes agrees to pay Sprint for all rates, fees and charges for services and equipment received up to the effective date of cancellation.

In accordance with Florida law, these rates include the State of Florida MCS Contract administrative cost recovery fee for the services where applicable. The administrative cost recovery fee shall appear on the SUNCOM Eligible User's direct-billed invoice 30 days after the Sprint service charges are invoiced. The SUNCOM Eligible User understands and agrees that Sprint shall charge the SUNCOM Eligible User rates which include this administrative cost recovery fee. All orders placed through MyFloridaMarketPlace ("MFMP") will be in accordance with and subject to the pricing, terms and conditions of the State of Florida MCS Contract.

If there is a change in the above certification, it is the responsibility of the authorized purchaser to provide written notification to Sprint within ten (10) days at the following address:

Sprint
12502 Sunrise Valley Drive
Mailstop: VARESA0208
Reston, VA 20196
Attn: Public Sector Contracts Manager

Sincerely,

Amri Hernandez

TOWN OF MIAMI LAKES
6601 Main Street
MIAMI LAKES, FL 33014
(305) 364-6100
WWW.MIAMILAKES-FL.GOV

MAYOR
Wayne Slaton

VICE MAYOR
Manny Cid

COUNCILMEMBERS:

Tim Daubert

Cesar Mestre

Frank Mingo

Tony Lama

Nelson Rodriguez

TOWN MANAGER
Alex Rey

TOWN CLERK
Marjorie Tejada

Lowery, Robert

From: Helpdesk
Sent: Monday, October 27, 2014 11:52 AM
To: Lowery, Robert
Subject: FW: ***CRITICAL*** (City of Miami Lakes)- Migration
Attachments: Sprint Contract Change Approval.pdf

Thank You,

I.T Help Desk



Town of Miami Lakes
6601 Main Street
Miami Lakes, FL 33014
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helpdesk@miamilakes-fl.gov
www.miamilakes-fl.gov

From: Tracy Srodes [mailto:Tracy.Srodes@managemobility.com]
Sent: Friday, March 28, 2014 12:30 PM
To: Helpdesk
Cc: 'jipsy@kwest-communications.com'; 'ravin@unitedcellular.net'
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Plans are all changed. Effective 4/3

From: Helpdesk [mailto:helpdesk@miamilakes-fl.gov]
Sent: Thursday, March 27, 2014 3:45 PM
To: Tracy Srodes
Cc: 'jipsy@kwest-communications.com'; 'ravin@unitedcellular.net'
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Hi Tracy,

Just wanted to get an update on this and see if it is completed.

Thank You,

Amri Hernandez
I.T Help Desk



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From: Tracy Srodes [<mailto:Tracy.Srodes@managemobility.com>]
Sent: Tuesday, March 11, 2014 3:28 PM
To: Helpdesk
Cc: 'jipsy@kwest-communications.com'; 'ravin@unitedcellular.net'; Tracy Srodes
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Thank you. I will get processed. Take 1-2 weeks to complete corp id change and associated plan changes. I will ask to expedite due to the delays

From: Helpdesk [<mailto:helpdesk@miamilakes-fl.gov>]
Sent: Tuesday, March 11, 2014 3:26 PM
To: Tracy Srodes
Cc: 'jipsy@kwest-communications.com'; 'ravin@unitedcellular.net'
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Hi Tracy,

Here is the signed document on the company letterhead.

Please let us know if there is anything else we need to do to proceed.

Thank you,

Amri Hernandez
I.T Help Desk



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From: Tracy Srodes [<mailto:Tracy.Srodes@managemobility.com>]
Sent: Tuesday, March 11, 2014 2:52 PM
To: Helpdesk
Cc: jipsy@kwest-communications.com; ravin@unitedcellular.net; Tracy Srodes
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Amri, Please review the attached LOA required to move to the MCS contract. Upon return we will request Ban move to MCS contract and associated rate plan changes.

If you have any questions feel free to reach out to me.

Thank you,

Tracy Srodes
Sr. Business Dev. Mgr.
Public Sector, SE & Central Region
Manage Mobility
Primary # 941.539.0918

Tracy Srodes
Sr. Business Development Manager
Public Sector, SE & Central Region
Manage Mobility
Primary # 941.539.0918

From: Tracy Srodes
Sent: Tuesday, March 11, 2014 1:49 PM
To: helpdesk@miamilakes-fl.gov
Cc: jipsy@kwest-communications.com; ravin@unitedcellular.net; Tracy Srodes
Subject: RE: ***CRITICAL*** (City of Miami Lakes)- Migration

Amri, Sorry about the delay in responding to your request so I will handle for you. Your options are 1. To execute a new WSCA PA or 2. Move to the new State of Florida MCS contract. If you wish to look at the new MCS contract I can request a rate plan analysis to see what the potential saving would be. If you just want to keep everything the same I can request a WSCA PA be sent asap. Please advise and we will proceed accordingly.

Thank you, Tracy

From: Tracy Srodes
Sent: Tuesday, March 11, 2014 12:18 PM
To: ravin@unitedcellular.net; Brian Lemmings; Stephanie Murphey; Tracy Srodes
Cc: jipsy@kwest-communications.com; Jude Darcy; 'King-Suarez, Lisa [SLS]'
Subject: RE: ***CRITICAL*** (City of Miami Lakes)

I will contact them today and get completed. Who would be signing the document?

247028106 TOWN OF MIAMI LAKES

----- Forwarded message -----

From: "Helpdesk" <helpdesk@miamilakes-fl.gov>
To: "jipsy@kwest-communications.com" <jipsy@kwest-communications.com>, "jipsyperez@yahoo.com" <jipsyperez@yahoo.com>
Subject: ***CRITICAL***
Date: Mon, Feb 10, 2014 9:26 AM

Hi Jipsy,

We are concerned that we never heard from the rep at Sprint that was supposed to contact us in regards to the contract change.

We would like for you to please provide us with any contact information to them that we can use to locate this person as we feel that this process is taking too long and we do not want to be left without a contract.

Please provide their contact information as soon as possible so that we may contact them instead of waiting for them to call us..

We appreciate your assistance on this matter.

Thank you,

Amri Hernandez

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