



Town of Miami Lakes

www.miamilakes-fl.gov



FY2025 ANNUAL PERFORMANCE REPORT



6601 Main Street
Miami Lakes, FL 33014

PREPARED BY:

Edward Pidermann

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TOWN MANAGER'S MESSAGE

-Edward Pidermann



As required by the Town Charter, it is my responsibility to prepare an annual report for our residents, highlighting the accomplishments of the past fiscal year and the status of all major areas of responsibility. This report covers the period from October 1, 2024, through September 30, 2025.

This report reflects the dedication and collaboration of our elected officials, Town staff, residents, and volunteers. In a year marked by economic volatility, fluctuating markets, and a dynamic political landscape in the United States, our Town has demonstrated remarkable resilience, maintaining core services and advancing key initiatives that strengthen our community.

Miami Lakes remains in excellent financial and operational condition. The achievements of FY2024-25 underscore our collective commitment to effective governance, innovation, and the well-being of our residents. The following highlights capture some of the most notable accomplishments and milestones of the past year.



25 Years of Growing Beautifully



Transportation:

- Provided over 28,564 rides to Town residents via FreeBee services – Launched the Town's Vision Zero Action Plan
- Updated the Transportation Master Plan – Coordinated disposal of the Town's former Moover transit buses - Managed operational oversight of the Freebee on-demand service and performance monitoring



Infrastructure:

- Completed tenant relocation, reached 60% design for the new alignment, awarded demolition contract for the 5951 NW 151 ST building - Completed Canal Bank stabilization Phase III – Completed Francesca Mary Drainage improvement project – Completed Green 2.0 (NW 146th st) project



Communications:

- Reached 1.43M Instagram views, 514K Facebook views, +2,478 followers -Generated 104K views, 1,151 engagements, +253 followers -Published 1,004 posts, 70+ events, 18 live-streamed ribbon cuttings - Launched video newsletter, Miami Lakes 25 logo, website enhancements



Parks:

- Converted an underused tennis court into four dedicated pickleball courts - Completed Phase 1 of the Mini Parks CIP and launched Phases 2 and 3, which renovated 15 parks -Completed the no wake/slow wake signage installation along the C8 canal stretching from MLOP Marina to the Lochness Community



Technology & Innovation:

- Completed dedicated fiber Internet service deployment at Town Hall (10x increased speed) – Upgraded the council chambers video and audio systems - Launched web-based Millage Tax Rate calculator - Deployed top-tier IT cybersecurity training modules achieving near-perfect completion across Town Hall



Finance/Grants:

- Achieved a 96% on-time payment rate for vendor invoices - Received the GFOA Excellent in Financial Reporting certificate for the 12th consecutive year - Generated over \$2.2 million in investment income - Obtained over \$3.35MM in grants in FY2025



Safety:

- Ranked top 3 safest cities (Niche report) in MD County - Provided emergency response times under 6.5 minutes - Implemented School Traffic Safety initiative - Replaced 14 old police vehicles with new Sheriff's vehicles - Achieved 45% Auto Thefts reduction; 73% Residential/Commercial Burglaries reduction; 44% Aggravated Assaults/Batteries reduction

HIGHLIGHTS



OVERVIEW

The Town of Miami Lakes was incorporated on December 5, 2000. It is one of 34 municipalities in Miami-Dade County, Florida. Conveniently located just 16 miles north of Downtown Miami and only 10 miles from Miami International Airport, our Town is home to approximately 31,240 residents and 4,720 businesses. The Town encompasses about 6.5 square miles, bound by NW 170th Street and the Palmetto Expressway (SR 826) to the north, NW 138th Street to the south, NW 57th Avenue (Red Road) to the east, and Interstate 75 to the west.



Aerial View of the Town of Miami Lakes

Small-town feel...

Over the last 60 years, Miami Lakes has evolved from a dream on paper to a vibrant community that has been nationally recognized as one of the best examples of unique and innovative town planning. Although the Town is predominantly low-density, an active and popular Town Center, as well as strategically placed large parks, pocket parks, schools, religious and commercial centers throughout the Town, provide a variety of services and social interaction opportunities, creating a community with a small-town feel. The housing inventory is also varied, ranging from medium density multifamily to large waterfront single-family properties, including many lakefront town-house communities. The most prevalent nonresidential uses are light industrial and office parks comprising 13% of the Town's area, and lakes and canals making up about 11%; the town businesses employ around 30,000 people, 12% of which reside in Miami Lakes. The population of the Town of Miami Lakes is estimated to be between 31,200 and 31,300 based on the most recent 2023–2024 data (source: DataUSA.io). It currently ranks 12th in population size within Miami-Dade County. Comparable cities include Coral Gables on the high end of the population spectrum and Pinecrest on the lower end.



VISION

Miami Lakes is widely recognized as a welcoming community with extraordinary beauty where state of the art planning concepts creates vibrant hubs that are safe and friendly to all ages and mobility options which inspire the Town to continue:

"Growing Beautifully"

MISSION

We want Miami Lakes to be the model of a friendly, open, innovative, effective and efficient government for its residents and businesses.

ELECTED AND APPOINTED OFFICIALS FY2024 - 2025



Mayor
Joshua Dieguez



Vice Mayor
Bryan Morera



Council Member
Angelo C. Garcia



Council Member
Ray Garcia



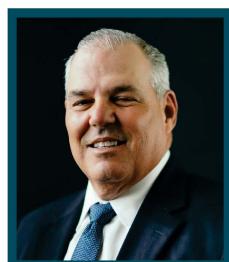
Council Member
Juan C. Fernandez



Council Member
Alex Sanchez



Council Member
Steven Herzberg



Town Attorney
Raul Gastesi, Esq.



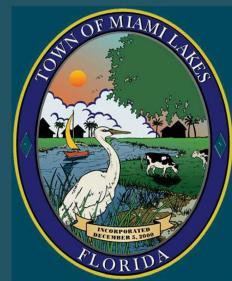
Town Manager
Edward Pidermann



Town Clerk
Gina Inguanzo

FORM OF GOVERNMENT

The Town Council is vested with all legislative powers of the Town. The Council consists of the Mayor and six residential Council Members. As defined in the Town's Charter, the Mayor shall preside at meetings of the Council and be a voting member of the Council and is elected at-large for a four-year term.



The Town of Miami Lakes has adopted, through the Charter, a "Council-Manager" form of government.

Pursuant to the Town Charter, the Council legislative duties include the following:

Adopt or amend an administrative regulation or establish, alter or abolish any Town office, department, board or agency

Establish a rule or regulation, the violation of which carries a penalty

Levy taxes or appropriate funds

Set services or user charges for municipal services or grant administrative authority to set such charges

Authorize the borrowing of money

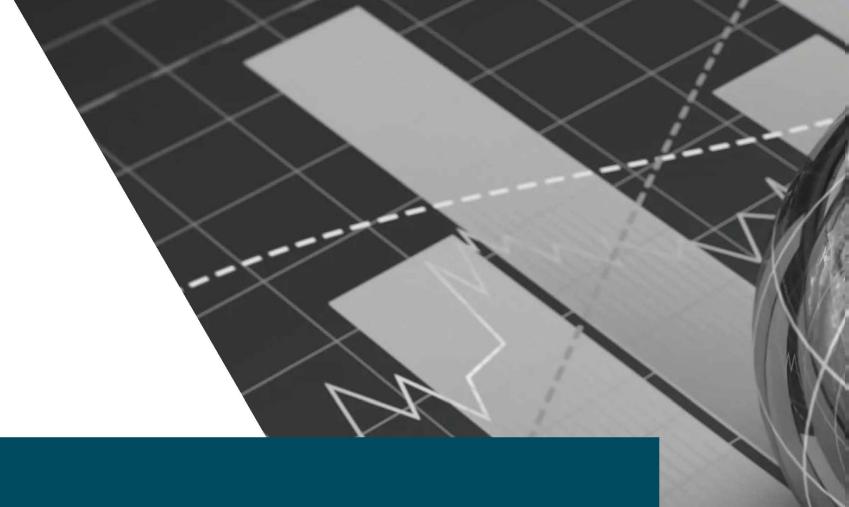
Convey or lease or authorize by administrative action the conveyance or lease of any lands of the Town

Mend or repeal any ordinance previously adopted

Adopt Annual Budget

a year's overview

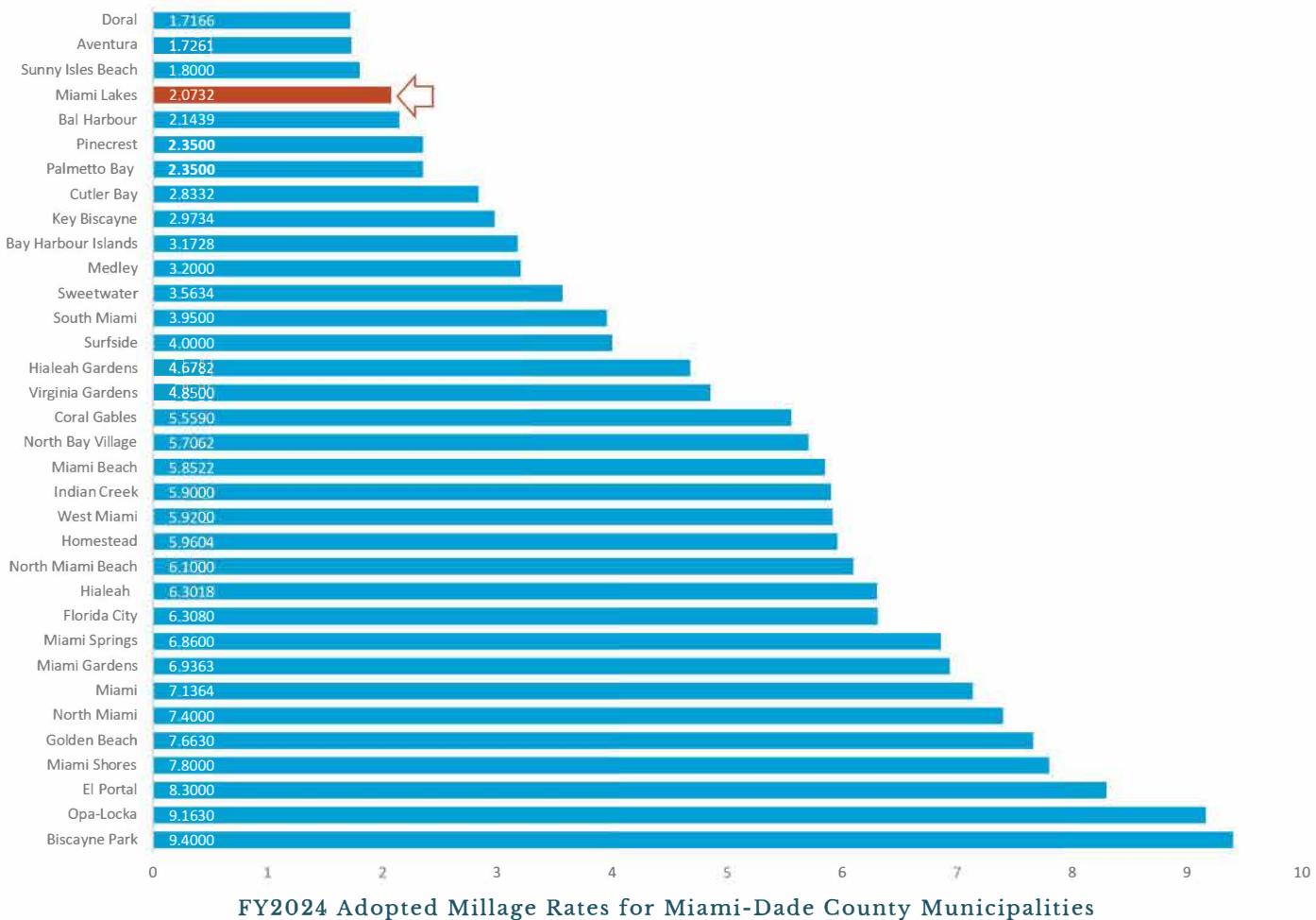
FINANCIAL HIGHLIGHTS



The Town of Miami Lakes is in excellent financial condition. On August 1, 2024, Fitch Ratings upgraded the Town's Issuer Default Rating (IDR) from AA+ to AAA under its new U.S. Public Finance Local Government Rating Criteria, reflecting strong financial resilience, high revenue control, and midrange expenditure control, with unrestricted general fund reserves expected to exceed 10% of annual spending. Fitch also affirmed the Special Obligation Bond, Series 2010 at AA+, and the Stormwater Utility System Revenue Bond, Series 2021 at A+. Moody's Investors Service reaffirmed the Town's Aa2 issuer rating and Aa3 rating for the Series 2021 Stormwater Utility Bonds, with potential for an upgrade to the Series 2010 Special Obligation Bonds. These ratings underscore the Town's solid revenue framework, flexible expenditure management, low fixed costs, minimal long-term liabilities, strong revenue defensibility, and demonstrated ability to meet debt obligations.

Miami Lakes maintains one of the lowest millage rates in the County (2.0732, ranking 4th lowest among municipalities) without sacrificing service levels, in part by utilizing independent contractors efficiently. The Town has also received the Excellence in Financial Reporting Award from the Government Finance Officers Association (GFOA).

The Finance Department records and reports all financial transactions in accordance with Generally Accepted Accounting Principles for governmental entities, including financial statement preparation, cash management, revenue collection, disbursements, payroll, audit coordination, risk management, and support for the preparation and monitoring of the annual budget.



FINANCIAL HIGHLIGHTS

The Town's Finance Department provides support on financial and fiscal matters and strives toward the accomplishment of its goals which include the following:

- Maintain proper accountability over the Town's financial resources
- Prepare accurate and timely financial reports on the Town's financial condition
- Ensure proper implementation of financial and accounting practices for the effective and efficient use of the Town's financial resources

ACCOMPLISHMENTS

- Successfully completed the FY2023-24 General Audit with no findings and received unmodified opinions.
- Earned the Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting for the 12th consecutive year for the Annual Comprehensive Financial Report.
- Achieved a 96% on-time payment rate for vendor invoices in compliance with Florida Statute's Prompt Payment Act.
- Generated more than \$2.2 million in investment income through prudent cash management and strategic investment decisions.



ISSUED
3,118
BUILDING
PERMITS

1,739 CASES
OPENED
PROACTIVELY
WITH 76%
CLOSURE
RATE

REINSTATED
ONLINE BTR
RENEWALS,
GENERATING \$173K
— THE HIGHEST IN
TOWN HISTORY

COLLECTED
OVER \$370,000
IN FINES AND
LINES

SERVED 11,312
CUSTOMERS
(AVERG.
48/DAY)

ISSUED 215
CERTIFICATES
OF USE TO
NEW
BUSINESSES

BUILDING DEPARTMENT

The Building Department provides customer-friendly services including review, processing, issuance and inspection of building permits and assurance that construction in the Town complies with the provisions of all applicable codes. The Building Department has continued to work on enhancing services overall to better serve the residents and businesses of the Town of Miami Lakes.

TECHNOLOGY & INNOVATION

The Technology & Innovation Office provides IT services and infrastructure for all Town Hall departments. Its mission is to enhance the user experience for residents, businesses, visitors, and employees by utilizing advanced tools and innovative methods to create world-class technology solutions.

Highlights:

- Increased Town Hall internet bandwidth tenfold (100 Mbps → 1,000 Mbps), improving network performance and reliability with zero disruption.
- Upgraded Council Chambers audio infrastructure for clearer sound and enhanced streamed meetings.
- Launched a web-based Millage Tax Rate Calculator, allowing residents to compare current and prior year taxes.
- Deployed top-tier IT cybersecurity training modules, achieving near-perfect completion across staff, officials, and contractors.
- Transitioned all Town Hall users, endpoints and servers from Windows 10 to Windows 11 with zero downtime.
- Enhanced email protection and implemented AI-based firewall security across Town Hall and satellite locations.
- Migrated the Town to the new user-type model, enabling cloud collaboration and scalable GIS workflows.
- Upgraded the Town Hall's largest database server, TrakIT, ensuring seamless transition and optimized performance for the Building Department.
- Implemented the DERM computer portal, improving municipal service efficiency, transparency, and 24/7 resident access.
- Secured a zero-cost cybersecurity grant, enhancing email protection from a leading provider across Town Hall and all satellite locations.

COMMUNICATIONS & EVENTS



The Department of Communications and Community Affairs directs and supports the Town's communications efforts through proactive and responsive activities, including media relations, publications, special events, and website content management.

Highlights:

- ✓ **Social Media Growth:** Reached 1.43M Instagram views, 514K Facebook views, +2,478 followers
- ✓ **ShopMiamiLakes:** Generated 104K views, 1,151 engagements, +253 followers
- ✓ **Content & Events:** Published 1,004 posts, 70+ events, 18 live-streamed ribbon cuttings
- ✓ **Branding & Comms:** Launched video newsletter, Miami Lakes 25 logo, website enhancements
- 💡 **Impact:** Strengthened higher engagement, stronger business visibility, unified branding, modern digital presence





EVENTS

The Town of Miami Lakes Special Events & Committees Department fosters community pride, civic engagement, and economic vitality by planning and executing a diverse portfolio of signature, seasonal, and commemorative events that engage residents, businesses, veterans, families, and visitors.

Signature Events & Community Traditions:

- Successfully delivered large-scale and milestone events ensuring consistent attendance, operational excellence, and strong community participation:
 - **Veterans Day Parade:** Honors military service; builds community pride.
 - **Fourth of July Celebration:** Family-friendly; celebrates national pride.
 - **Miami Lakes 25th Anniversary:** Marks Town's history and vision.
 - **Reindeer Run 5K:** Promotes wellness, community, and veteran support.
 - **Main Street Live:** Activates Town Center; supports local businesses.

Community Impact & Fundraising

- Raised \$100,000+ via sponsorships.
- Strengthened local business and sponsor partnerships.

Volunteer Engagement

- Coordinated volunteers from veterans, civic groups, youth, and residents.

Operational Excellence

- Expanded event calendar for diverse interests.
- Enhanced logistics, sponsorships, and vendor coordination.
- Maintained safety, accessibility, and service standards.

ACCOMPLISHMENTS

GRANTS

In FY2024-25 the Town applied for 22 grants totaling \$20,196,821 including 13 State and Federal Appropriations Requests totaling over \$17 million.

The Town received 6 of these grants totaling \$3,344,321 and managed 25 active grants totaling over \$17 million dollars in funding, 3 grant programs are still pending award.

Awards in FY2024-25 include:

- FDOT Transportation Alternatives Program- NW 170th Greenway Trail Safety Enhancements \$1,500,000
- FDLE Edward Byrne Memorial Justice Assistance Grant (JAG) Direct- Law Enforcement Equipment \$4,054
- FDLE Edward Byrne Memorial Justice Assistance Grant (JAG) Countywide- Law Enforcement Equipment \$4,267
- State Appropriations- Miami Lakes Big Cypress Drainage Improvements Project- \$630,000
- State Appropriations- Miami Lakes NW 154 Turn Lane Extension- \$1,002,500
- FDOT Public Transit Service Development Program for Freebee Public Service Transit Improvement- \$203,500



PARKS AND RECREATION

The Parks and Recreation department oversees the operation and maintenance of the Town's 101 parks, rights-of-way, median green spaces, six lakefront beaches and its urban tree canopy. The parks are open seven days a week and feature a variety of amenities for residents of every age and lifestyle including: lighted sports fields, basketball courts, tennis courts, jogging trails, exercise stations, tot lots, shaded playgrounds, passive areas and covered pavilions/picnic tables.



PARKS AND RECREATION: HIGHLIGHTS: RECREATION DIVISION

Recreation:

- Yoga: 45 participants. The program has tripled since last year.
- Tai Chi: 63 participants. Eleven are on the waiting list.
- Virtual Spanish class: 9 participants.
- Painting class: 24 participants. Seven are on the waiting list.
- Computer class: 24 participants. Thirteen are on the waiting list.
- Sewing class: 10 participants. Four are on the waiting list.
- Archery Program: 82 participants. Sixteen on the waiting list.
- Open House event: 120+ attendees.
- Take Your Child to Work Day: 12 participants. (Chick-fil-A sponsored)
- Spring Fling: 1,500+ attendees.
- Monthly Mobile Skate Park: 100+ participants.
- Halloween Event: 2,500+ attendees.
- Provided community service hours to ~150 students through Town events.
- Annual Art Exhibit: 65+ attendees.
- Summer Fishing Series: 100+ registrants.
- Hosted the first pet-centric event at K9 Cove with 100+ registrants and 50 participants (Pawliday Palooza included dog photos with Santa Clause)



PARKS AND RECREATION: HIGHLIGHTS

Athletics:

- 1,800+ Registrants across baseball, flag football, softball and soccer
- Added Tennis and Pickleball Program for the community
- Hosted the 16th anniversary game of the Miami Lakes Senior Geezer Softball group @ MLOP
- Inducted the 7th class for the Sports Hall of Fame that included:
 - | Jose Caballero | Reid Stevenson | Danny Delgado |
- Resodded approx. 30,000 sq. ft of seashore paspalum at Royal Oaks Park
- Fraze Mowed all four (4) fields at Royal Oaks Park
- Hosted the annual Food and Wine Festival at Miami Lakes Optimist with over 1,000 guests

Rental Revenue:

- Approximately \$60,000 generated on rentals after refunds and banking offsets



PARKS AND RECREATION: HIGHLIGHTS

Arbor:

- Trimmed = 4,214 trees (Includes pocket parks, cycle trimming, and out of cycle trimming)
- Removed 43 dead or declining trees and installed 54 new ones
- Instituted a Registered Tree Trimming Vendor Policy
- Instituted a Resi-Pay Tree Trimming Program to allow annual trimming to Residential Swale Trees
- Commenced onboarding for new arbor management software

Capital Projects:

- Converted an underused tennis court into four dedicated pickleball courts
- Completed Phase 1 of the Mini Parks CIP and launched Phases 2 and 3, which renovated 15 parks with new amenities including 20 benches, 17 trash bins, 35 concrete pads, 15 new signs, and 1 New EWF border
- Completed the no wake/slow wake signage installation along the C8 canal stretching from MLOP Marina to the end of the Lochness Community
- Completed renderings and plan for NW 139st and 57th CT Linear Park
- Completed removal of invasive Brazilian Peppers along NW 138th St.

Special Taxing Districts:

- Installed Automated Gate Arm System to all visitor lanes
- Restriped guardhouse on 79th Avenue
- Instituted suspicious vehicle protocol in coordination with PD

PUBLIC SAFETY: POLICE



TOP 3 SAFEST CITIES

Miami-Dade County

*Based on crime rates and overall safety
(Niche and NeighborhoodScout)*

The Town of Miami Lakes ranked among the top 3 safest cities in Miami-Dade County.

The Miami Lakes Municipal District, law enforcement services, are provided by the Miami-Dade Sheriff's Office via an Inter-local Agreement. The Miami Lakes Municipal District consists of 51 police personnel which includes 47 sworn law enforcement officers, 2 Public Service Aides, and 2 administrative positions. The Miami Lakes Municipal District continues to be one of the safest places to live in the State, leading with the best response times in Miami-Dade County.

PUBLIC SAFETY: POLICE



HIGHLIGHTS

Implemented the following initiatives:

- Burglary Reduction Initiative
- Grinch Holiday Initiative
- Traffic Enforcement Initiative
- School Traffic Safety Initiative

Reached the following reductions in crimes:

- Auto Thefts – 45% reduction
- Residential / Commercial Burglaries – 78% reduction
- Aggravated Assaults / Batteries – 44% reduction
- Overall – 40% reduction

Conducted traffic enforcement resulting in the following:

- 2,280 Hazardous Moving Violations
- 824 Non-Hazardous Moving Violations
- 345 Parking Citations
- 858 Verbal/Written Warnings

Fleet Improvements:

- Replaced 14 old police vehicles with 14 new Sheriff's vehicles
- Replaced 5 old unmarked police vehicles with 5 new vehicles
- Updated our loaner vehicle fleet

PUBLIC SAFETY: POLICE



HIGHLIGHTS

Community Events:

Provided high visibility details coverage on more than twelve (12) major community events.

Including:

- Spring Fling Easter Hunt
- 4th of July Celebration
- Charlie Kirk Vigil
- Halloween in the Park
- Veteran's Day Parade
- Reindeer Run 5K, among others

PUBLIC SAFETY: FIRE

MDFR is considered one of the most elite Fire Rescue departments in the country and is recognized around the world for its exemplary service.

During the fiscal year 2025, MDFR responded to 3,546 emergency calls received from the Town of Miami Lakes.

TABLE I
MDFR Responses to the Town of Miami Lakes
Fiscal 2024 - 2025

Call Type	FY2024	MDRF* Average Response Time	FY2025	MDRF* Average Response Time
Life Threatening	1,803	7:05	1,650	7:12
Non-Life Threatening*	1,091	7:35	993	N/A
Structure & Other Fires	474	6:51	475	6:41
Other Miscellaneous*	452	7:56	428	N/A
Total	3,820		3,546	

*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents. Response times are represented in minutes and seconds.

TABLE II
MDFR Stations/Units responding into the Town of Miami Lakes
Fiscal 2024 - 2025

Responses Provided By:	FY2024		FY2025	
	Incidents	%	Incidents	%
Station 64 - Miami Lakes West	1,926	50%	1,989	56%
Station 01 - Miami Lakes	1,290	34%	1,178	33%
Other Stations	604	16%	379	11%
Total	3,820	100%	3,546	100%

The Town of Miami Lakes is primarily served by MDFR's Miami Lakes Station 01 and Miami Lakes West Station 64 which provided approximately 89% of the responses during Fiscal 2024 - 2025.

PUBLIC SAFETY: FIRE



TABLE III

MDFR Stations within 4 Miles of the Town of Miami Lakes FY2024-25

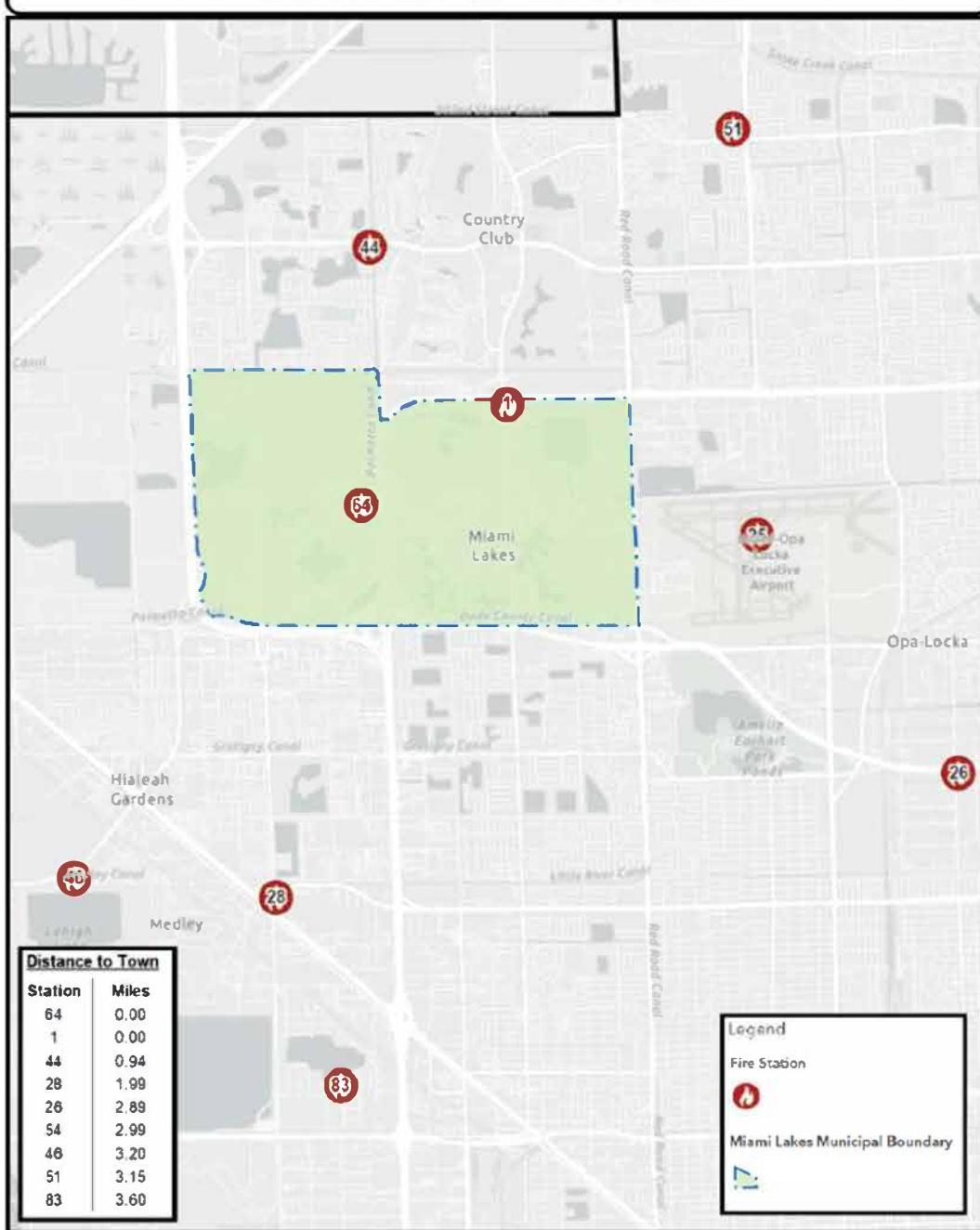
Name	Miles to Town of Miami Lakes	Apparatus	Staffing
Station 64 - Miami Lakes West <i>15325 NW 77 Court</i>	0.00	75' ALS Ladder -1	2FF/PARA
		Rescue -1	2FF/EMT
		Battalion Chief -1	3FF/PARA
Station 01 - Miami Lakes <i>16699 NW 67 Avenue</i>		ALS Engine -1	1FF/PARA
		Rescue -1	2FF/EMT
Station 44 - Palm Spring North <i>700 NW 186 Street</i>	0.94	ALS Engine -1	3FF/PARA
		Rescue -1	2FF/EMT
Station 28 - Hialeah Gardens <i>8790 NW 103 Street</i>		Rescue ALS (HazTox) -1	2FF/PARA
Station 26 - Opa-Locka <i>3190 NW 119 Street</i>	1.99	100' ALS Platform -1	2FF/EMT
		Rescue -1	3FF/PARA
Station 54 - Bunche Park <i>15250 NW 27 Avenue</i>		ALS Engine -1	2FF/PARA
		Rescue -1	2FF/EMT
Station 46 - Medley <i>10200 NW 116 Way</i>	3.20	ALS Engine (TRT) - 1	3FF/PARA
		Rescue -1	2FF/EMT
Station 51 - Honey Hill <i>4775 NW 199 Street</i>		107' ALS Ladder -1	2FF/PARA
		Rescue -1	2FF/EMT
Station 83 - East Medley <i>8141 NW 80 Street</i>	3.60	107' ALS Ladder -1	3FF/PARA
			2FF/EMT

Notes: ALS = Advanced Life Support, FF/PARA = Firefighters Paramedic, FF/EMT = Firefighter Emergency Medical Technician, TRT = Technical Rescue Team

PUBLIC SAFETY: FIRE



Miami-Dade Fire Rescue Service Delivery to the Town of Miami Lakes



PUBLIC WORKS



The Public Works Department provides safe and reliable services for residents, businesses, and visitors. It oversees the Town's infrastructure, including canal cleaning, street sweeping, litter pick-up, repairs, and maintenance. Through its Stormwater Master Plan, Miami Lakes is implementing drainage improvements to enhance water quality and reduce flooding.

HIGHLIGHTS

Completed Projects:

- GREEN 2.0 (NW 146 Street)-Construction is completed, pending final reimbursement.
- K9 Cove Swale Improvement
- Canal Bank Stabilization Project – Phase III
- Francesca Mary Drainage Improvement Project
- Loch Lomond Drainage Improvement Project
- Installation of Flooring (Roberto Alonso Community Center and Youth Center): Completed flooring replacement

Major Construction Progress – Projects Started in 2025:

- Royal Oaks 2nd, 5th and D Addition Drainage Improvement Project >60% complete
- Genesis Oak Gardens Drainage Improvement Project >75% complete
- NW 154 Street and Palmetto Expressway Turn Lane Project >30% complete
- Royal Oaks 8th Addition Drainage Improvement Project >90% complete with all drainage infrastructure installed
- West Lakes Phase IV (NW 53rd Terrace) Drainage Improvement Project >75% complete with all drainage infrastructure installed
- Sevilla Estates Phase I Drainage Improvement Project >50% complete
- Royal Oaks 3rd & 4th Addition Drainage Improvement Project >50% complete



HIGHLIGHTS

Design & Permitting Advances:

- Montrose Road Drainage Improvements – 100% Design
- Fairway Drive Bike Lanes & Crosswalk Improvements >60% Design complete
- Park West Bicycle & Pedestrian Improvements – 100% Design
- Loch Lomond Phase II Drainage Improvement Project: Consultant submitted 60% design plans, reviewed by Town and currently under review by DERM
- West Lakes Gardens 3rd Addition Drainage Improvements Project: Consultant submitted 60% design plans
- NW 59 Ave Rodway Extension Project: Completed tenant relocation, reached 60% design for the new alignment, awarded demolition contract for the 5951 NW 151 ST building.

ROW Maintenance operations:

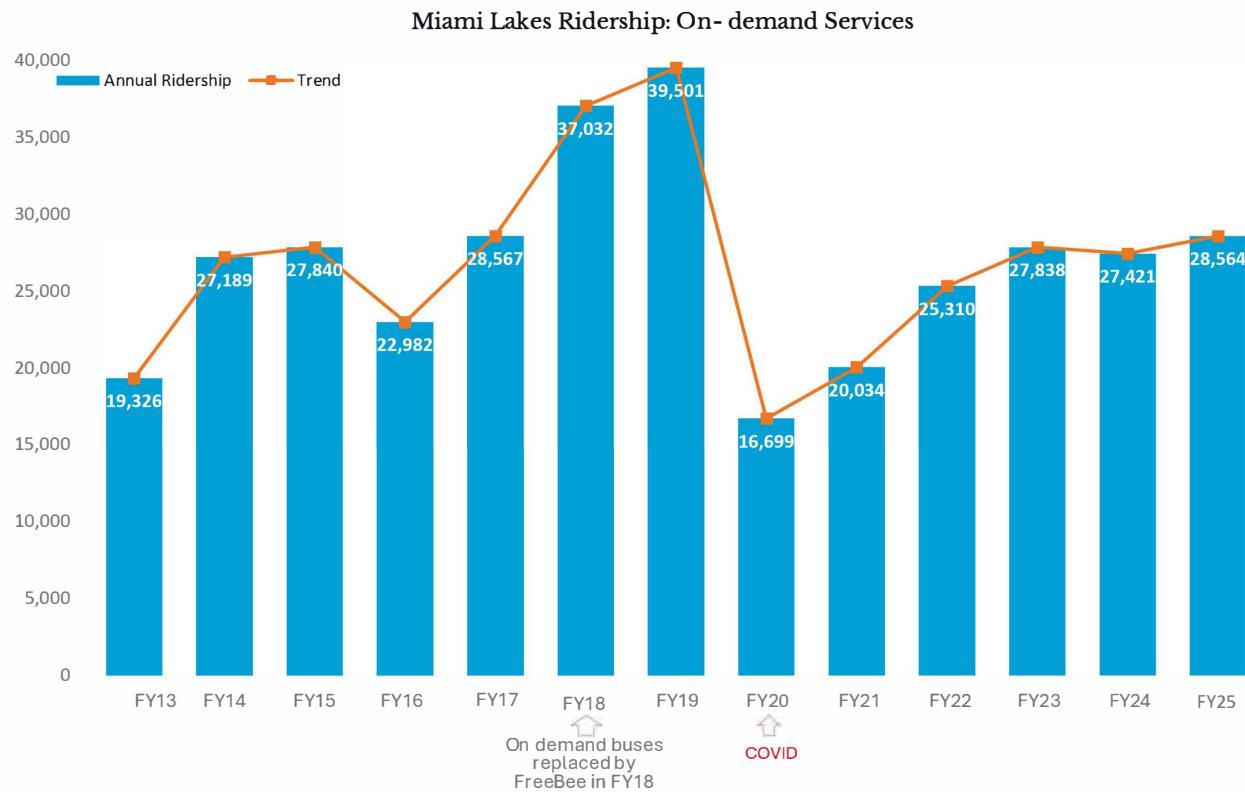
- Streetlights Repaired: 228
- Roadway Repairs: 7,299 squared yards
- Potholes/Sinkholes Repaired: 36
- Sidewalks Flags Replaced: 5,804 squared yards
- Sidewalk Flags Pressure Cleaned: 676,952 squared feet
- Street Signs Repaired: 71
- New Street Signs: 86
- Catch Basin/Manholes Cleaned: 692
- Pipes Desilted: 43,741 linear feet
- Waste Disposed: 187 Ton
- Outfalls Cleaned: 4

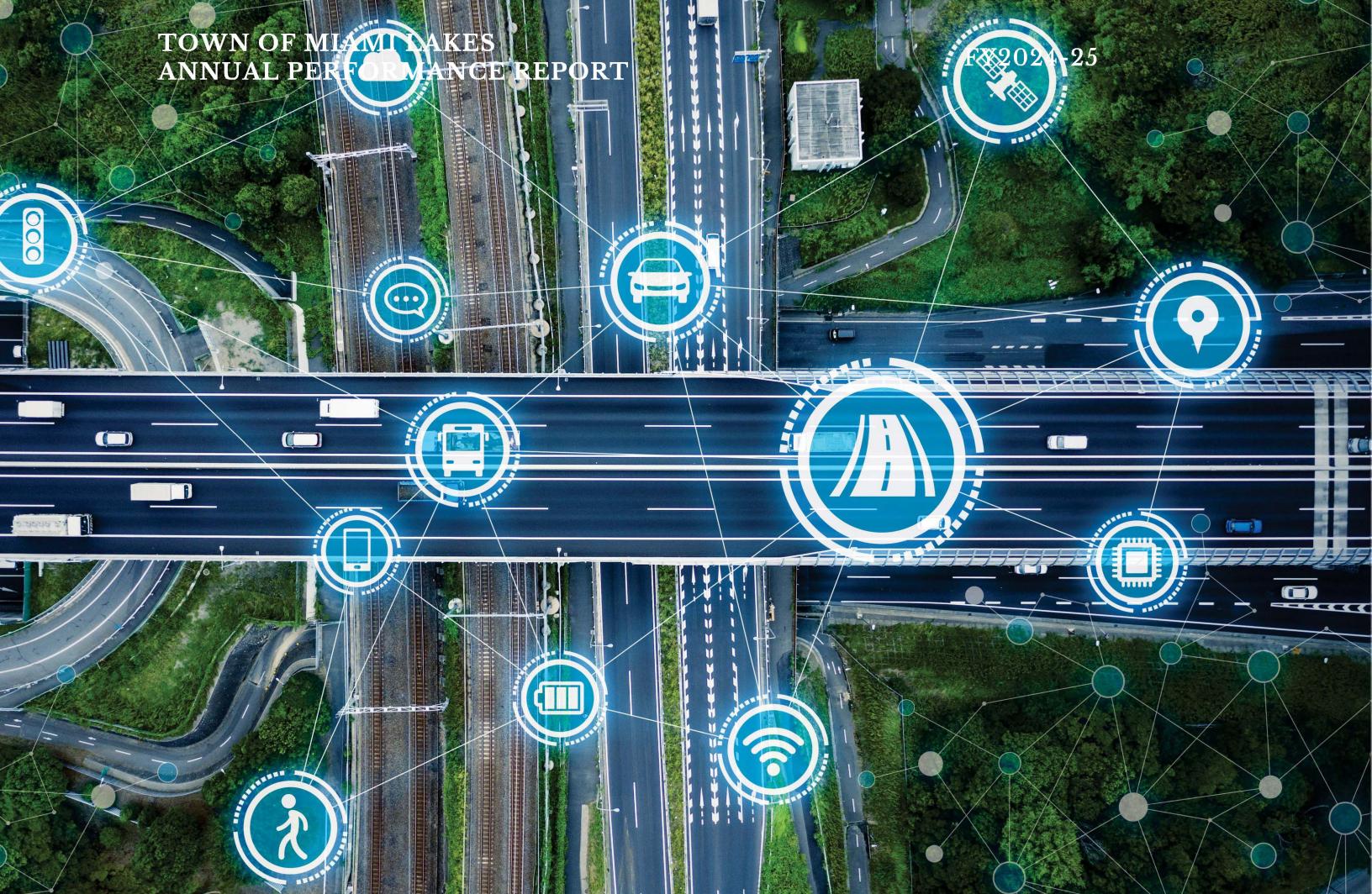
TRANSPORTATION



Since FY2018, the Town has expanded its transportation options by partnering with On-Demand providers and contracting with Freebee. The program now includes four five-passenger Teslas and a 10-passenger ADA-accessible van. Today, the Miami Lakes Freebee Public Transit Service reaches beyond local routes, offering convenient service to the Palmetto Metrorail Station. Service hours run Monday–Thursday from 6:00 a.m. to 7:00 p.m., Fridays until 10:00 p.m., Saturdays from 9:00 a.m. to 9:00 p.m., and Sundays from 10:00 a.m. to 2:00 p.m.

In FY2024–25, the Town provided 28,564 rides—an increase of 4% compared to FY2023–24.

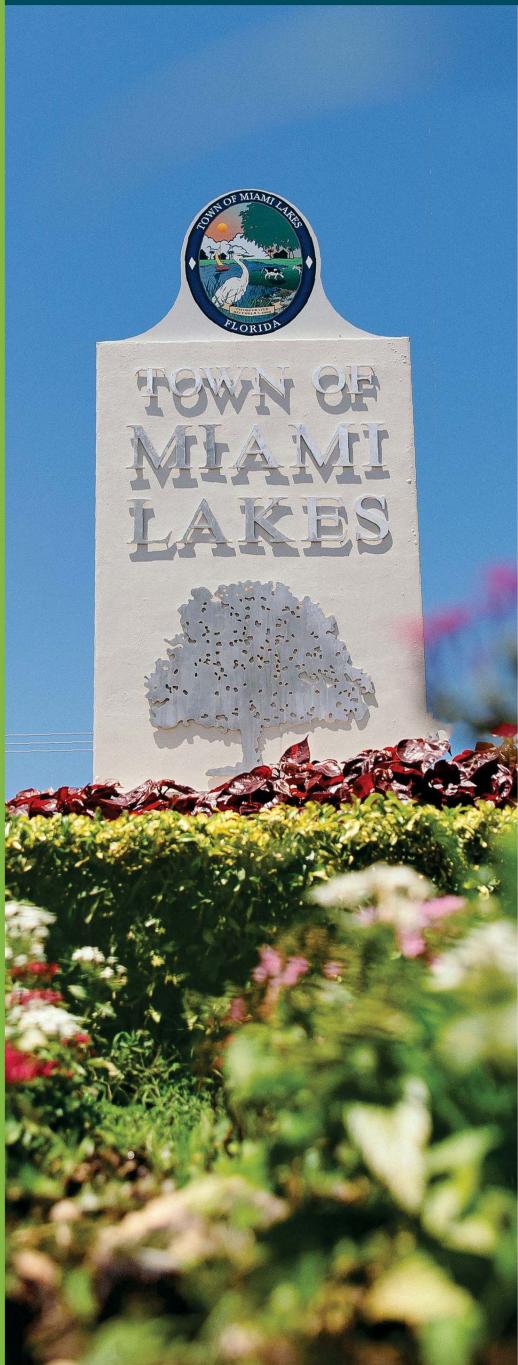




HIGHLIGHTS

- Launched the Town's Vision Zero Action Plan, collaborating with consultants to enhance roadway and sidewalk safety.
- Updated the Transportation Master Plan by analyzing data and community input to prioritize mobility improvements.
- Led community outreach for Vision Zero and the Transportation Master Plan to boost awareness and engagement.
- Coordinated disposal of the Town's former Moover transit buses.
- Oversaw maintenance and inspections of all Town transit amenities.
- Managed operational oversight of the Freebee on-demand service and performance monitoring.
- Tracked resident service feedback for quarterly reviews with Freebee leadership.
- Represented the Town at transportation safety events and conducted school-zone safety audits.

THANK YOU



As part of our mission, the Town strives to be a friendly, peaceful, safe and beautiful place where residents and business leaders take pride in where they work and play. We believe that this year's report provides educational and statistical evidence that the Town is performing at a high level. Also, the Town Council and staff are consistently working to maintain those standards and enhance the quality of life for residents. We look forward to continuing to provide quality services to the community we serve in the new fiscal year.

"Growing Beautifully"



QUESTIONS, COMMENTS OR SUGGESTIONS ABOUT THIS REPORT?
PLEASE CONTACT OUR CHIEF TECHNOLOGY & INNOVATION OFFICER AT: CUREG@MIAMILAKES-FL.GOV; P- 305.512.7139

E-MAIL DISCLAIMER: UNDER FLORIDA LAW, E-MAIL ADDRESSES ARE PUBLIC RECORDS. IF YOU DO NOT WANT YOUR E-MAIL ADDRESS RELEASED IN RESPONSE TO A PUBLIC RECORDS REQUEST, DO NOT SEND ELECTRONIC MAIL TO THIS ENTITY. INSTEAD, CONTACT THE TOWN BY PHONE OR IN WRITING. © 2020, TOWN OF MIAMI LAKES, FLORIDA



FY2025 Employee of the Year

Ms. Gabriella Escobar
Accounts Payable Specialist

Congratulations!!



State of the Town
FY2025





Christmas Party FY 2025



Christmas Party FY 2025





... "growing beautifully"