



Town of Miami Lakes - 4 SMB

Prepared For

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Price Quote

Service Plans				
Name/Description	Price	Qty	Tax	Subtotal
ActiveUC Small Business Plan	\$24.95 / Month	4		
2 Local Phone Numbers Per Account 1 Phone Line Per User 1 Paperless Local Fax Number 500 FREE Local Fax Pages Per Month 1 Toll Free Number 500 FREE Toll Free Minutes per Month 5 Auto-Attendants / IVRs 5 Call Queues / Hunt Groups 1 Voice Conference Room On-Demand Call Recording ===== ALL PLANS INCLUDE: ===== Unlimited Calling US/CA/PR* DualPBX® Failover Technology ActiveDial® Softphone Apps** Multiple Devices per User US Based Support HD Voice HD Video Calls Unified Inbox Detailed Call Call Logs Queue Call-back Instant Messaging				\$99.80 / Month
			Subtotal:	\$99.80 / Month
Phones and Equipment				
Name/Description	Price	Qty	Tax	Subtotal
Polycom VVX 300	\$124.95	4		
6 Lines Backlit grayscale graphical LCD (208 x 104) RJ-9 Headset Support (Plantronics, Jabra, etc.) HD Voice up to 7KHz on all audio paths Integrated Ethernet Switch Programmable Speed Dial PoE (Power over Ethernet) Includes AC Power Supply Supports VVX Up to 3 Expansion Modules				\$499.80
			Subtotal:	\$499.80

**Total cost: \$499.80
+ \$99.80 / Month**

30 Day Money Back Guarantee / 24 Month Term

Monthly pricing does not include local, state, or federal surcharges.

* Unlimited local and domestic calling. Excessive usage terms apply. International rates will apply based on rate for that particular country.

** Number porting based on availability and additional charges or delays may apply.

About ActivePBX

ActivePBX® is a cloud-based business phone system that saves you money while increasing **productivity** and **mobility**. The system works with your existing broadband Internet connection, which eliminates the need for costly telecom hardware and traditional phone services.

ActivePBX is a division of ActiveServe, Inc. Founded in 2002, ActiveServe offers a wide array of solutions for your business continuity needs.

Your Turn-key Business Phone System

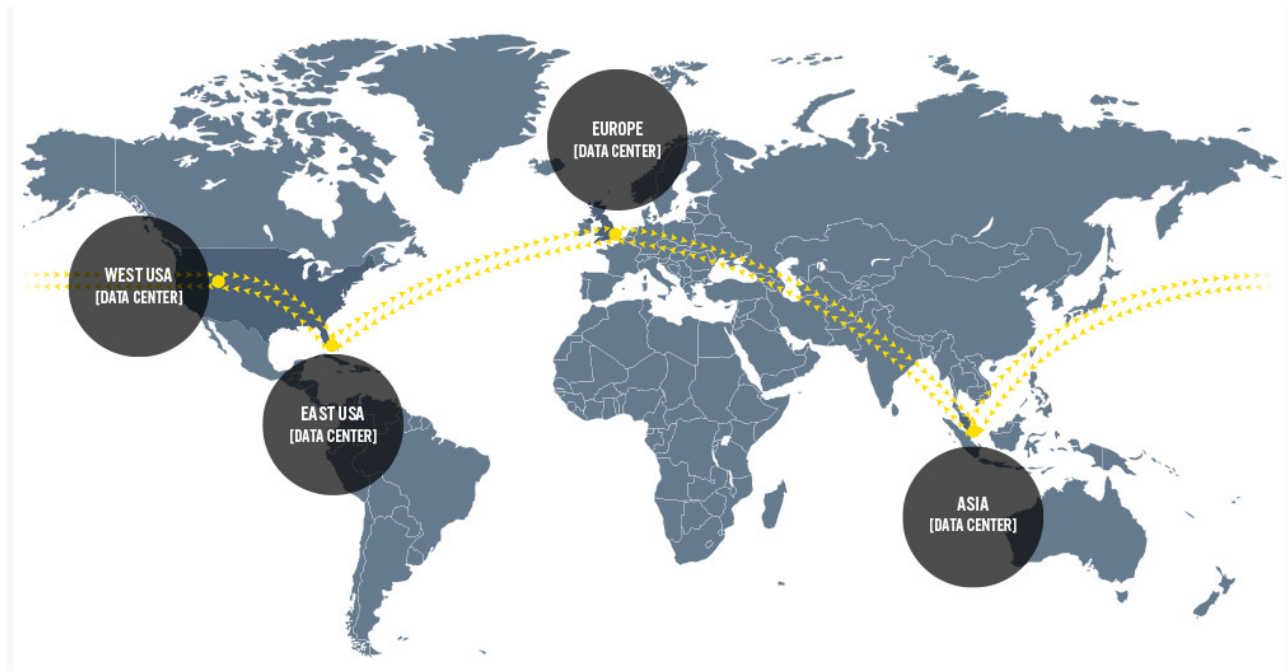
You're not the techie, but you know enough to realize that a VOIP Phone System can save you significant money and increase your business efficiency. But you can't be (and you don't want to be) the one who configures your options, sets up the system and installs the hardware. Your time is better spent on other things.

Because our VOIP-based Phone System replaces the traditional proprietary hardware PBX and land lines, your solution can be tailored to your exact requirements for lines, options, and usage. Then we do all the installation and set-up for you, and fully manage the system going forward. This is what turn-key was meant to be.

Infrastructure

Data Centers

ActivePBX maintains a global presence through strategically positioned data centers in Florida, Utah, the UK, and Singapore. Our data centers are capable of serving US and overseas customers with unprecedented latency of 40ms or less (estimated), and in most cases even achieve 20-30ms. Our Miami data center serves the U.S. east coast as well as Latin America, while the data center in Salt Lake City serves the U.S. west coast. Our UK data center serves our customers doing business in Europe, and our Singapore data center caters to our Asian customer base.



* Disclaimer: latency data are estimates based on "best effort" and are not guaranteed.

We are dedicated to serving customers across the nation and internationally. Our two data center locations ensure **enhanced audio quality** and lightning fast speeds compared to competing solutions, while being located in designated **disaster safe zones**. The centers are set up to provide redundancy for each other, demonstrating our ongoing commitment to service quality and uptime.

Data Center Highlights

Key Features

- Fiber Access - Diverse incoming fiber duct vaults
- Carrier neutral facility
- Complete network services from over 16 providers
- 200 pounds per square foot floor load
- 14 ft +/- clear ceiling heights
- Over 5 ft above the flood plain
- Located outside the hurricane evacuation zones

Power

- Power feeds from 2 substations on dual grids
- Dedicated power vault with redundant transformers
- Fully backed-up by UPS and generators
- 10,000 gallon central fuel storage
- Remote power control

HVAC

- Redundant precision air distribution
- Redundant central cooling towers

Fire Suppression

- Double interlock pre-action fire suppression
- Detection system monitored and interfaced with security system

Security

- 24x7 manned security/CCTV
- Complete surveillance and tape backup
- Biometric readers with proximity cards for access control
- Secured, monitored parking
- Fully monitored systems

Network

- Purpose built, fully switched, Cisco Powered Network
- Gigabit Ethernet and Fast Ethernet connectivity
- Extensive performance monitoring and data collection for trending and reporting
- Extensive network filtering that stops most bad traffic - before it reaches your server
- Redundant switches and routers
- Dynamic routing using BGP4 sends traffic through the best path and re-routes traffic in case of link failures
- Anti-spoofing measures in place throughout the network

Cloud Platform

A Cloud-based Phone System offers huge advantages for companies, especially with offices in multiple locations.

- All employees can access the full features of the phone system from any location: satellite offices and home workers with broadband connections are just as connected as the main office.
- Slash support costs, as there is low overhead in setup and administration for any user, no matter what their physical location: everything is centrally managed.
- Costs for interoffice calls are eliminated as VoIP enables no-cost calling between extensions.
- Maintain a seamless experience for your clients when they call in as call transfers are transparent regardless of physical location.

Another benefit is improved support for traveling employees. Salespeople who are on the go have the option of using their laptop and a headset as a “soft phone” by connecting to a hotel network, they place and receive calls exactly as if they were in the office. Calls can also be forwarded to cell phones based on an employee’s availability.

The improved ease of management offered by a Hosted Phone System is an important benefit for many companies. Instead of requiring costly technician visits for every change, hosted systems can be easily configured on the fly: a web-based control panel lets you manage call options, voicemail settings, the auto-attendant, and much more, helping you save money and time as you adjust to business opportunities.

We offer the very attractive cost-effectiveness of Voice over IP technology (VoIP) with all the features and service quality that you expect from a costly enterprise phone system.

Advantages

Discover the advantages of a Cloud-based Phone System

Benefits:

- No need for separate phone cables as the phone system uses the existing data network
- Easier to install and manage via its web-based management console
- Far less expensive than a hardware-based PABX
- Allows employees to hot-desk and tele-work
- Users can configure their extensions themselves using the self-service User Portal
- Utilize any SIP phone instead of being locked into one vendor
- Receive and make calls via existing phone lines using VoIP Gateways
- Save on call costs with 'out of the box' configurations for popular SIP / VoIP providers

Key Features:

- Web-based management console for easier administration
- Unlimited extensions
- BLF – set presence and eliminate phone tag
- Fax server
- Unified Messaging – receive voice mail and fax via email
- Unlimited auto-attendant / digital receptionist
- Phone provisioning
- Paging and intercom
- Call forwarding with advanced rules by caller ID, time and type of call (Follow-Me)
- Call queuing
- Call recording
- Call conferencing
- Call intercept (eavesdropping)
- Call parking, call pickup, call forward, dial by name
- Music-on-hold and announcements

Phones

Polycom VVX Gallery - Left to right 310, 410, 500, 600

Yealink 40 Series Gallery - Left to right: 42g, 46g, 48g

Terms

Proposal

The pricing and terms included with this proposal will be guaranteed for a period of 30 days after the proposal date. Your signature indicates acceptance of the pricing and terms of the proposal. Upon acceptance, initial payment will be due and ActivePBX is authorized to commence work on your proposed configuration.

Service

[Click here to view the latest Terms of Service](#)

Acceptable Use Policy

[Click here to view the latest Acceptable Use Policy](#)

Signed by:

Gomez Technology Solutions

Date