



Town of
Miami Lakes
Florida

Annual Report 2014/15





2014/15 ANNUAL REPORT

Town Manager's Message	3
Overview of Miami Lakes	4
Aerial View of the Town	5
Form of Government and Elected Officials	6
Financial Overview/ Highlights	7-8
Economic Development	9-10
Communications/ Transparency	11
Public Safety	12-14
Building Department	15-16
Community Services	17
Leisure Services	18-19
Planning & Zoning and Code Compliance	21-22
Public Works & Capital Improvement Projects	23-26

Town of Miami Lakes
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Miami Lakes, FL 33014

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TOWN MANAGER'S MESSAGE

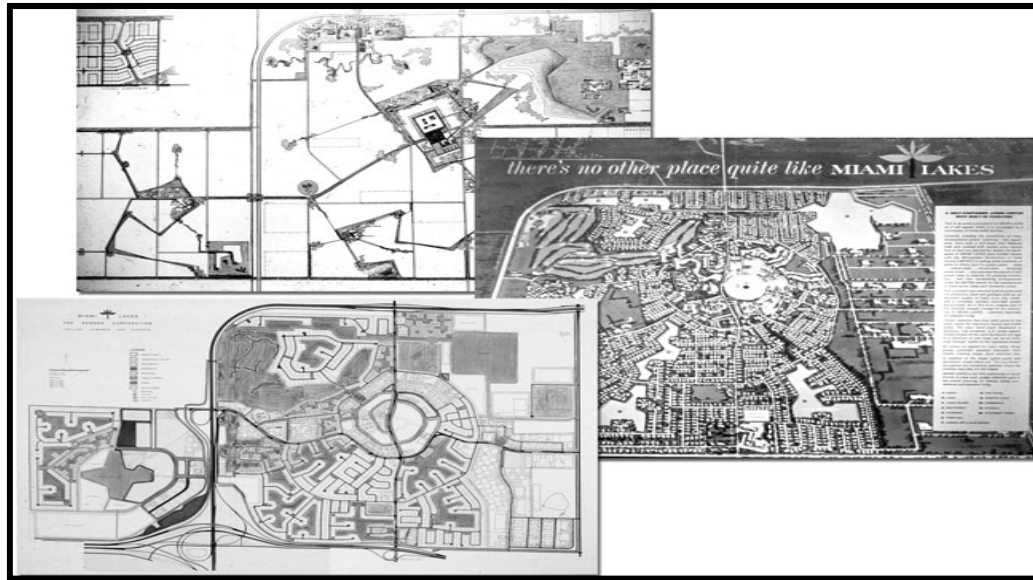


Town Manager
Alex Rey

As required by the Town Charter, it is my responsibility to prepare an annual report to be made available to the Town's residents outlining the accomplishments over the last year and the status of all major areas of responsibility. This report covers the period from October 1, 2014 to September 30, 2015.

Although I am presenting this report, the successes over the last year are the result of the joint efforts of our elected officials, our diligent staff, and every one of our residents who participates or volunteers in any fashion for the benefit of the Town. As you will see throughout this report, Miami Lakes is in great financial and operational condition, and has accomplished many achievements over the last year. Some of the most important accomplishments include:

- * Implementing the Lien Amnesty program that resulted in 140 violations corrected and 177 received.
 - * Opening of Fire Station 64
 - * Adoption of the Greenways and Trails Master Plan
 - * Completion of the NW 170th Street Greenway PH-II Project
 - * Launching of the Lakes Life mobile app
 - * Securing a total of \$1,609,329 in grants
 - * Establishment of a "Town Center District"
 - * Hosted a Transportation Summit to address traffic issues in the Town
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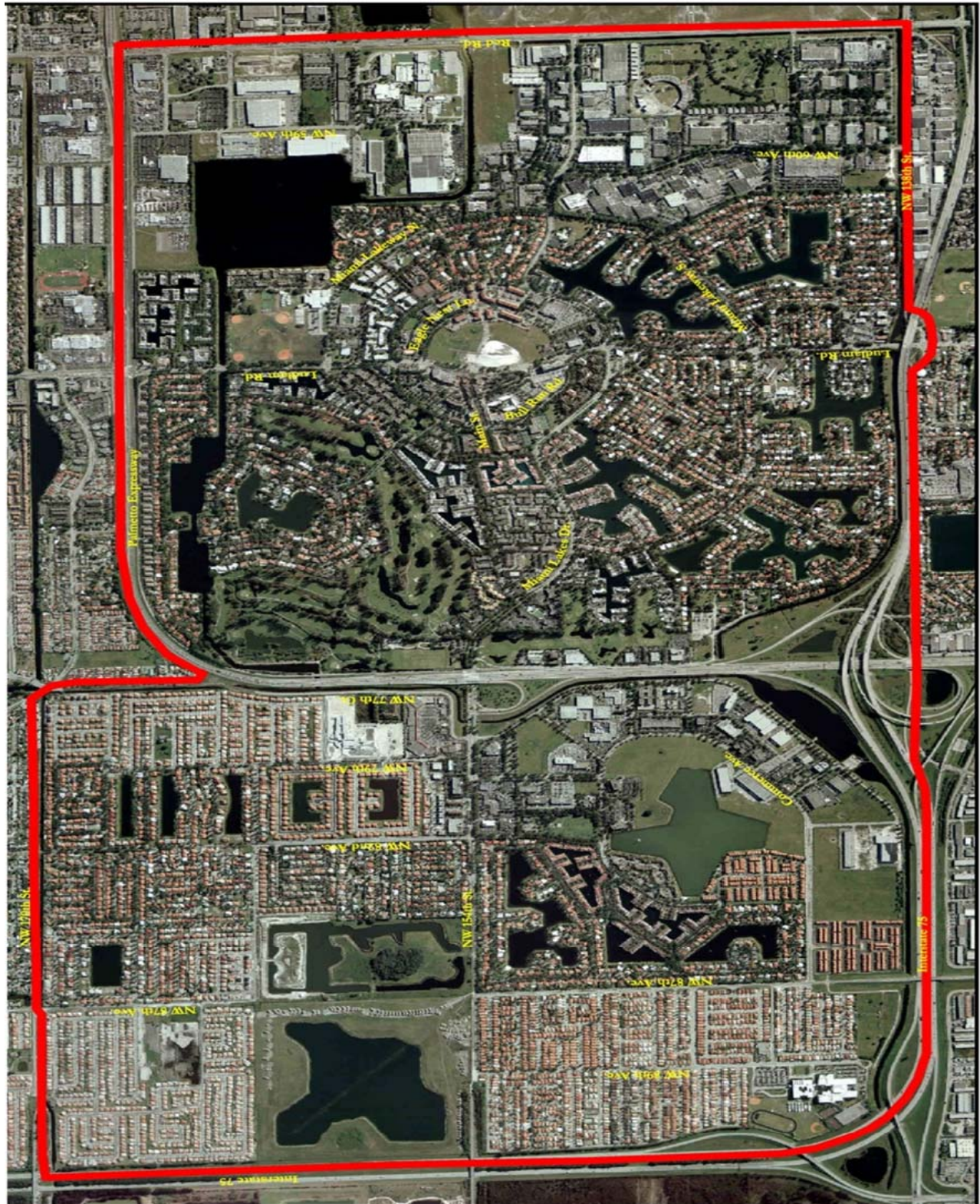
Overview

The Town of Miami Lakes was incorporated on December 5, 2000, and is one of 35 municipalities in Miami-Dade County, Florida. Conveniently located just 16 miles north of Downtown Miami and only 10 miles from Miami International Airport, our town is home to approximately 30,000 residents and 1,500 businesses. The Town encompasses about 6.8 square miles, bound by NW 170th Street and the Palmetto Expressway (SR 826) to the north, NW 138th Street to the south, NW 57th Avenue (Red Road) to the east, and Interstate 75 to the west.

Miami Lakes: Today and Tomorrow

Over the last 50 years, Miami Lakes has progressed from a dream on paper into reality. This vibrant community is nationally recognized as one of the best examples of unique and innovative town planning. Land use in the Town is predominantly low-density. The next most prevalent uses are light industrial and office parks comprising 13% of the Town's area, and lakes and canals making up about 11%. The Town of Miami Lakes' residential component is essentially built out with only a handful of parcels that are undeveloped; shifting our focus on economic development and redevelopment. In September of 2015, the Town approved zoning changes to allow for the Miami Lakes Town Center District which has been envisioned since the original master plan for the Town as a walkable, mixed-use area similar to a traditional small town "Main Street". The District is centered on the Main Street development west of NW 67th Avenue. The Town Center District emphasizes mixed-use development at a pedestrian scale, public spaces and space for outdoor activities and gatherings.

AERIAL VIEW OF THE TOWN



FORM OF GOVERNMENT

The Town of Miami Lakes has adopted, through the Charter, a “Mayor-Council-Manager” form of government.

The Town Council is vested with all legislative powers of the Town. The Council consists of the Mayor and six residential Councilmembers.



Michael Pizzi
Mayor

Elected Officials

Pursuant to the Town Charter, the Council legislative duties include the following:

- ◆ Adopt or amend an administrative regulation or establish, alter or abolish any Town office, department, board or agency
- ◆ Establish a rule or regulation, the violation of which carries a penalty
- ◆ Levy taxes or appropriate funds
- ◆ Set services or user charges for municipal services or grant administrative authority to set such charges
- ◆ Authorize the borrowing of money
- ◆ Convey or lease or authorize by administrative action the conveyance or lease of any lands of the Town
- ◆ Mend or repeal any ordinance previously adopted
- ◆ Adopt an Annual Budget



Tim Daubert
Vice Mayor



Manny Cid
Councilmember



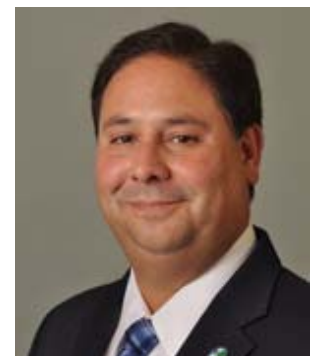
Tony Lama
Councilmember



Ceasar Mestre
Councilmember



Frank Mingo
Councilmember



Nelson Rodriguez
Councilmember

FINANCIAL OVERVIEW

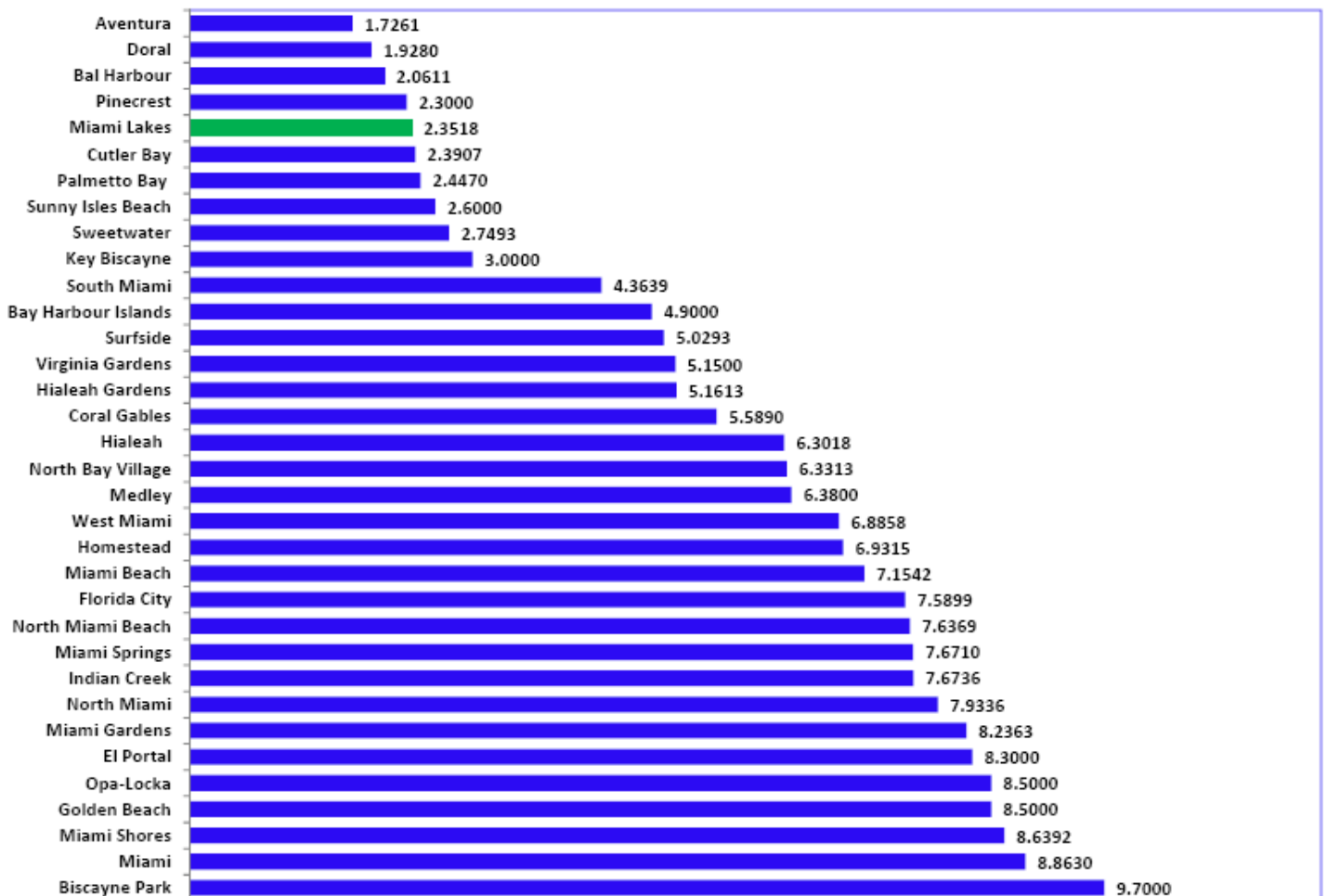
The Town of Miami Lakes is in excellent financial condition. The Town’s conservative financial management approach has allowed our municipality to maintain an AA rating with a stable outlook from Fitch Ratings’ most recent review.

The Finance Department has embraced technology in enhancing government transparency by providing more frequent key financial data on the Town’s website, including monthly check registers and performance reports. To do so, the Finance Department is committed to maximizing the full potential of our Tyler Product: MUNIS Financial Management System.

The Town’s use of alternative service delivery methods in order to maintain high levels of service at a low cost, has allowed our municipality to consecutively maintain one of the lowest millage rates in the County, without sacrificing levels of services.

The Town’s low tax rate (2.3518) ranks 5th lowest when compared to all municipalities in Miami-Dade County in the millage rate they impose on property values; which is the main source of funding for local governments. 2014 Taxable property values totaled \$2,574,960,124; an increase of 2.6% from the prior year.

2014 Adopted Millage Rates for Miami-Dade County Municipalities



FINANCIAL HIGHLIGHTS FOR FISCAL YEAR 2014/ 15

- Assisted with the analysis to correct the State's communications service tax database to capture taxes that were erroneously going to other jurisdictions
- Played an integral role in preparing and presenting grant applications that resulted in \$1,609,329 in grant awards to the town
- Finance restructured the town's bank account segregating deposits, disbursements and operating balance. The modified setup resulted in a 30% reduction on banking fees improving the monitoring function on treasury— allowing the town to maximize on investment of its operating capital.
- Due to the availability of operating capital for investment, Finance was able to take advantage of various investment tools to generate the town's most profitable interest income in the history of the town under the guidance of the Town Manager, Chair of the Investment Committee.
- The Town was awarded for the fourth year in a row, the Certificate of Achievement for Excellence in Financial Reporting for the Town of Miami Lakes Comprehensive Annual Financial Report for the year ended fiscal year 2013.
- Finance processed 73.3 percent of the 3,073 invoices received this fiscal year in under 15 days; attesting to the department's efficiency.

ECONOMIC DEVELOPMENT

The Town

The Town is approximately 94%+/- built out, with only a small portion of the land remaining vacant and undeveloped. As a result, the Town's current and long-term planning efforts have shifted from a primarily growth-management-related role to a larger focus on economic development and redevelopment. This trend is anticipated to continue over the next ten years.

In an effort to assist and promote the continued viability and occupancy of the Town's commercial and industrial areas the Town's Administration, Planning, Zoning and Building staff coordinate regularly with local realtors, business owners, developers and property owners to assist in the streamlining of regulatory processes to remove barriers or impediments to quality development or redevelopment in accordance with the Town's requirements. These types of activities are essential to encourage and assist new business owners and perspective developers to choose Miami Lakes as their home.

Accomplishments

- www.MiamiLakesMarketplace.com : The Town launched the local business directory in both web and mobile application formats. Free to Miami Lakes businesses, business owners have the ability to manage their page and presence on the Town's website and mobile app to include photos of new merchandise, services or menu items, upcoming events, available job opportunities, and coupons. As of March 2016 the site has had over 19,600 visitors and lists 1,146 of the Town's businesses.

Residents and visitors are able to search using keywords like "pizza" or "dentist". The interactive mapping portion will then bring up all the local business within that category, and provide driving and walking directions. Residents also have the opportunity to sign up for weekly coupon and job opportunity updates.

- www.Miamilakes-fl.gov/properties : Property Search Portal on the Town's website and mobile app that allows users to identify zoning districts, search available commercial properties for lease or sale, add commercial properties for lease or sale (for brokers and realtors), and search property records for existing properties in Miami Lakes. The portal provides data on zoning restrictions demographics, consumer spending trends, traffic counts, and labor force statistics which are key indicators for businesses when looking to relocate or expand. The website helps prospective business owners streamline their property search while simultaneously helping our local realtors to better market their listed properties at no cost. Prospective businesses are able to save countless time to see exactly where in the town the new business can be located due to the zoning code, and what properties are available that meet their criteria. To date, the site has had over 8,000 visitors, and lists 64 of the Town's available commercial properties.
-

- Development of Town Center Parking Ordinance, which provides for the improvement of on-street parking spaces in the Town Center area, and allows those improved spaces to be counted towards the required amount. This is a significant benefit for business owners in the area.
- www.miamilakes-fl.gov/bizresources :Business Resources page on Town’s website focusing on the competitive assets of the Town, including Schools, Parks, tax advantages and the competitive climate of the Town. Easy for businesses to access online services and find information about steps to open a business in Miami Lakes and the services offered by the Town after opening.
 - Steps to open a business
 - Ribbon Cutting and Grand Opening ceremonies with elected officials
 - Marketing opportunities on the Town’s Marketplace
 - Internship programs offered by local colleges and universities
 - Sponsorship opportunities for over 50 of the Town’s annual events
 - Local Business Preference Program
- **New Business Welcoming Committee:** Through the Economic Development Committee, in an effort to reach out to the new businesses moving into the Town, each month the committee receives a listing of all of the new businesses. The list is distributed amongst the committee members and each member makes a direct call and/or visit to the new business. The committee members remind them about the availability of a ribbon cutting ceremony, the Marketplace free listing, being our guest at a Chamber Luncheon and the many sponsorship opportunities available to them in Miami Lakes. This has generated a very positive response from each of the new businesses.

The following are new commercial developments from this past fiscal year:

- Promise Hospital 56,000 sq. ft. (New Construction)
 - Cummins Power South 27,000 sq. ft. (New Construction)
 - New Day Care 11,200 sq. ft. (Remodeling Interior and Exterior)
 - Dine in Fresh Warehouse 19,710 sq. ft. (Build out)
 - Jet Stream Federal Credit Union 10,322 sq. ft. (Built out)
 - New Chrysler showroom at the Miami Lakes Automall approximately 48,000 sq. ft. (New Construction)
 - 2 new warehouses in the Miami Lakes Commerce Center - approximately 40,000 sq. ft. (New Construction)
-


COMMUNICATIONS/ TRANSPARENCY

The Town of Miami Lakes strives to be accessible and accountable to the public we serve. To achieve this goal, the Town has taken extra measures to further develop its transparency and communication with the public. Examples of these measures include:

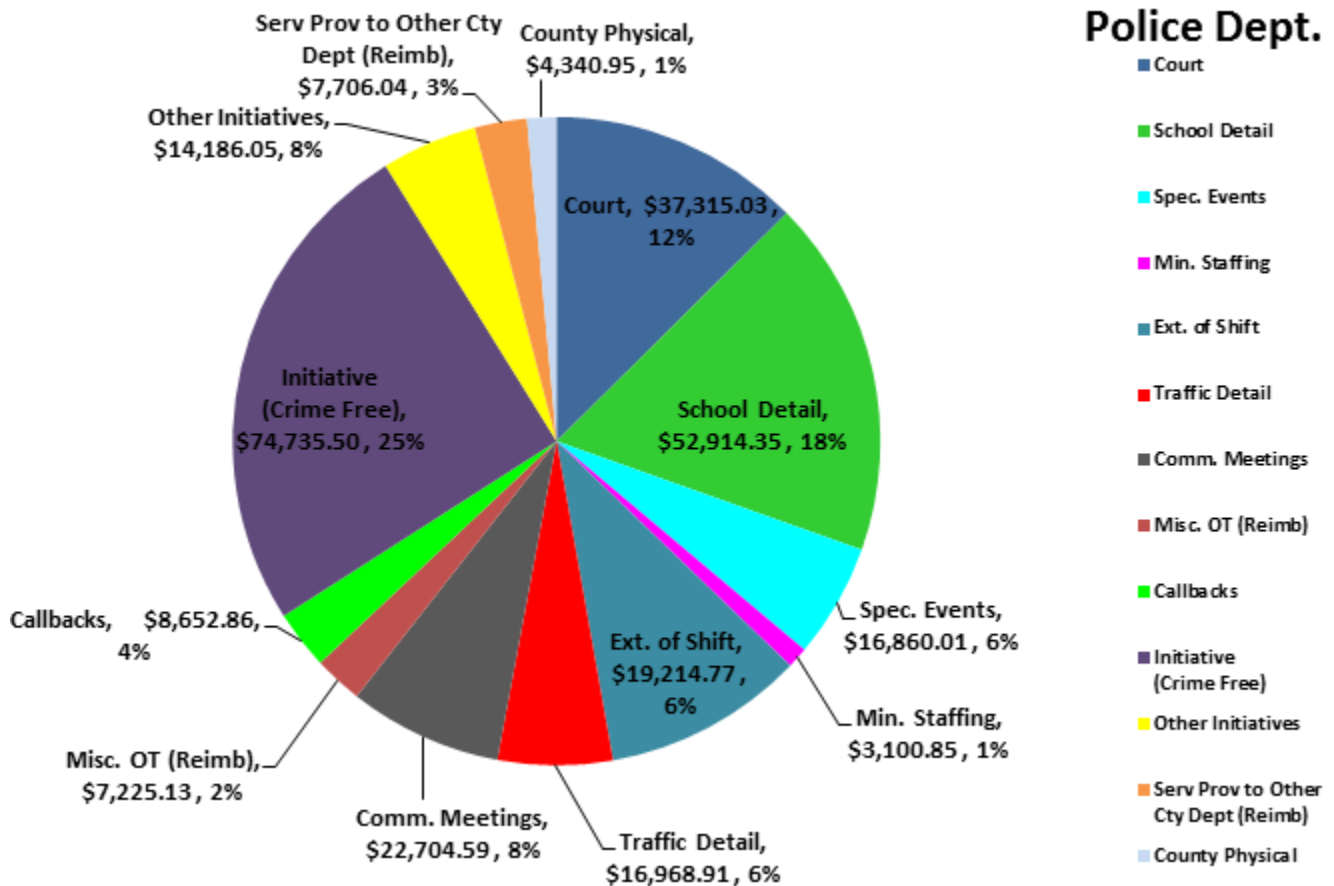
- Mobile app implementation: Lakes Life app allows users to submit requests like street light outages and pot holes, track the Moover busses in real time, access the Town's local business directory the Miami Lakes Marketplace, and receive alerts to their mobile devices informing them of road closures, severe weather and event information. To date, the app has over 1200 users.
- Social media presence: the Town has vastly increased our social media presence adding twitter (over 950 followers) and Instagram (about 300 followers). Facebook continues to be our farthest reach with over 1,900 followers reaching about 10,000 people daily.
- Town check register is posted to the Town's website on a monthly basis.
- Agency-wide Budget to Actual revenues and expenditures on the Town's website on a quarterly basis
- Active contracts were made available on our Town website
- Quarterly Performance Reports made available on the Town website: report provides a narrative for individual performance areas and shares information on departmental goals and successes. All graphs in the report are demonstrated on a fiscal-year basis and most data is shown cumulatively.
- Remote Public Comments
- The community calendar enables residents to stay informed on activities within Miami Lakes. The calendar promotes organizations/events taking place in the Town for residents to enjoy.
- Local schools and community organizations are being contacted directly on a monthly basis to share event and youth programming information with their students
- Individual Committee pages on the website are constantly updated including information of upcoming events as well as photos from past events

PUBLIC SAFETY: POLICE

The Town of Miami Lakes Police services are delivered by the Miami-Dade Police Department via an Interlocal Agreement. The Town continues to be one of the safest places to live in the State, having a response time under 6 minutes. The Town has seen a decline in crime over the last few years; last year was no exception, as depicted in the table below:

 MIAMI DADE POLICE DEPARTMENT CAS Compstat Targeted Crimes Monthly - 74M			
095 - TOWN OF MIAMI LAKES			
	2014 YTD	2015 YTD	YTD % Change
01 Homicide	1	1	0.00%
02 Forcible Sex Offenses	2	3	50.00%
03 Robbery	4	4	0.00%
04 Larceny (Over)	113	87	-23.01%
05 Auto Theft	40	42	5.00%
06 Burglary Commercial	13	17	30.77%
07 Burglary Residential	63	29	-53.97%
08 Aggravated Assault	6	2	-66.67%
09 Aggravated Battery	3	9	200.00%
TOTAL:	245	194	-20.82%

Breakdown of Overtime Expenses



PUBLIC SAFETY: MIAMI-DADE FIRE DEPARTMENT

MDFR is considered one of the most elite Fire Rescue departments in the country and is recognized around the world for its exemplary service. During calendar years 2014 and 2015, MDFR responded to 6,449 emergency calls received from the Town of Miami Lakes. Table I depicts incidents MDFR responded to within the Town during this time period.

Table I
MDFR Responses to the Town of Miami Lakes
Calendar Years 2014 and 2015

Call Type	2015	MDFR* Average Response Time	2014	MDFR* Average Response Time
Life Threatening	1,926	6:37	1,907	6:45
Non-Life Threatening*	728	7:29	802	7:28
Structure & Other Fires	342	6:37	381	7:17
Other Miscellaneous*	186	11:34	177	13:26
Total	3,182		3,267	

*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents

The Town is primarily served by MDFR's Miami Lakes Station 1, and Miami Lakes West Station 64 which provided 85% of the responses into the Town during 2015.

Table II
MDFR Stations/Units responding into the Town of Miami Lakes
Calendar Years 2014 and 2015

Responses Provided By:	2015		2014	
	Incidents	%	Incidents	%
Station 1 - Miami Lakes	1,595	50%	1,782	55%
Station 64 - Miami Lakes West	1,113	35%	1,008	31%
Station 44 - Palm Springs North	279	9%	297	9%
Other Stations	195	6%	180	5%
Total	3,182	100%	3,267	100%

Within the Town of Miami Lakes, MDFR has two (2) stations; one (1) Battalion Chief; (1) rescue; and two (2) suppression units, one of which is an ALS Engine and one 60-foot ALS Aerial.

Table III
MDFR Stations Within Four Miles of the Town of Miami Lakes

Name	Miles to Town of Miami Lakes	Apparatus	Staffing
Station 64 - Miami Lakes West 8205 Commerce Way	0.00	ALS Engine - 1	2 FF/PARA 2 FF/EMT
Station 1 - Miami Lakes 16699 NW 67 Avenue	0.00	60' ALS Aerial - 1 Battalion Chief - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 1 FF/PARA 3 FF/PARA
Station 44 - Palm Springs North 700 NW 186 Street	0.94	ALS Engine - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 3 FF/PARA

Fire Rescue Station 64

Fire Rescue Station 64, located just south of Miami Lakes Drive on N.W. 77th Court, is expected to host its grand opening in the beginning of fiscal year 2016. The station will be a two-story 13,512-square foot, and will accommodate 12 firefighters. The facility will be the second Miami-Dade Fire Rescue station to receive the Leadership in Energy and Environmental Design (LEED) Silver Certification. The new station will improve the response time for emergencies on the west side of Miami Lakes.



NORTH AND WEST RENDERINGS



BUILDING DEPARTMENT



The Building Department provides customer-friendly services including review, processing, issuance and inspection of building permits and assurance that construction in the Town complies with the provisions of all applicable codes. The Building Department has continued to work on enhancing services overall to better serve the residents and businesses of the Town of Miami Lakes. Below are the major accomplishments from 2014-15.

- The Department is currently recording documents electronically to the Miami-Dade Clerk of the Courts. “Small” documents are recorded electronically for our residents and business owners, removing the need to go to downtown Miami to record items pertaining to permits such as Notice of Commencements, Covenants and Declarations of Use.
 - All permits requiring Miami Dade County Fire, DERM, WASD, and Impact Fees, have been sent electronically via the Miami Dade County Concurrent Plan Review Process. We have seen a quicker turn-around time and reduced the need for our applicants to go elsewhere. We are working with Miami Dade County to expand these services to include Certificate of Use process. Once this has been accomplished, the Town will truly be a “One Stop Shop”.
 - The processing time for residential permits is at an average of 5 business days and commercial permits are at 8 business days, depending on the scope of work of the project.
 - The National Flood Insurance Program (NFIP) offers discounted flood insurance premium rates to communities who engage in floodplain management activities that exceed the minimum NFIP requirements. The NFIP uses a Community Rating System (CRS) to determine the percent of discount awarded to the community. The Town’s Building Department is one of very few in South Florida to obtain a Class 5 rating, which translates into a 25% discount in Flood Insurance to all Town of Miami Lakes residents.
-

- Scanning of all permits and plans into a Records Management Program is 100% complete. Having records available electronically reduces paper and facilitates the locating of files and permits in an expeditious manner. Permits and other documents are scanned daily into the Records Management Program.
- The Department has reduced the number of pending applications by sending out reminder notices to property owners
- Increased accessibility of online building department services via website and mobile app. Both residents and businesses are able to access online services including scheduling an inspection to checking the status of a permit, and even search for contractors who are licensed and in good standing with the Town. Also added “how to” videos to assist users when accessing these online services.
- In Fiscal Year 2014-15, the building department issued 2,664 permits
- Building inspections reached a record high of 6,423 inspections

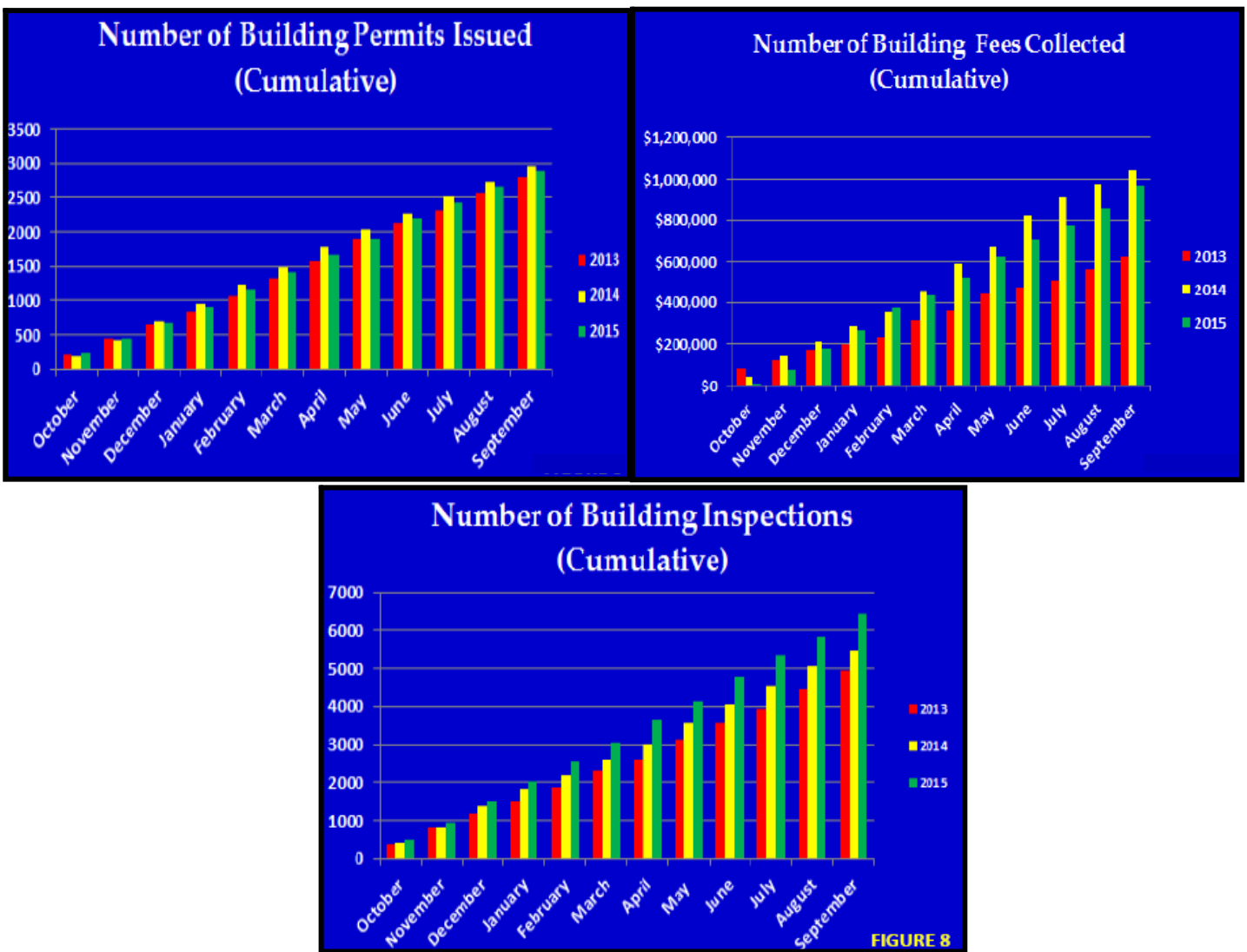


FIGURE 8

COMMUNITY SERVICES

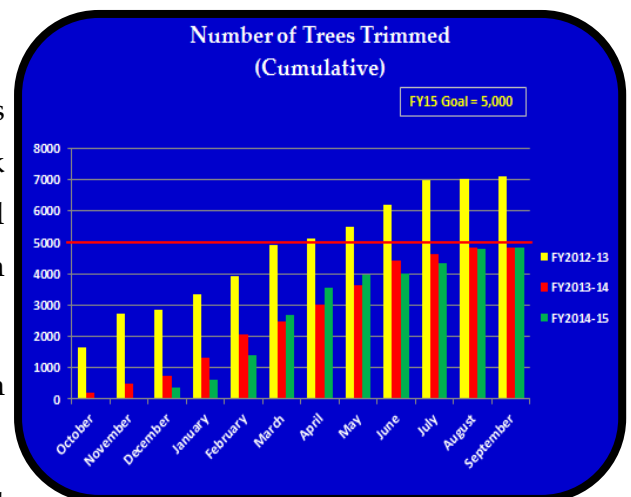
The Community and Leisure Services Department oversees the operation and maintenance of the Town's 101 parks, right-of-ways, median green spaces, six lake-front beaches and its urban tree canopy. The parks are open seven days a week and feature a variety of amenities for residents of every age and lifestyle including: lighted sports fields, basketball courts, tennis courts, jogging trails, exercise stations, tot lots, shaded playgrounds, passive areas and covered pavilions/picnic tables.

Major accomplishments in 2014/15 include:

- A Town-wide Greenways and Trails Master Plan was adopted establishing a greenways and trails network that makes the Town more accessible to bicycles and pedestrians. The plan also focuses on pedestrian improvements for our elderly community.
- A dog recreation area concept plan was approved with an estimated completion date of early 2016
- A Town-wide tree management plan was completed for efficient management and maintenance of the Town's tree canopy
- Tree Trimming program led to more than 4,800 trees trimmed
- The Town Council approved the acquisition of the Par 3 golf course property. which will be converted into a passive park
- A new shade canopy was installed over the playground area at Royal Oaks Park
- The Miami Lakes school crossing guard program completed its first successful year
- Received the Growth Award—5th consecutive year



8th Consecutive Year Receiving the Tree City



Number of Trees Trimmed



One of three newly renovated entry features around Town (154th and Palmetto Expressway)

LEISURE SERVICES

FY2014-2015 Highlights:

- Held over 100 events with approximately 28,000 attendees for fiscal year 2015
- Total number of participants for all Town programs reached 4250
- Pickleball and Smart Start were added to programs available for Town residents
- The YMCA Summer Camp Program reached full capacity every week
- Named Playful City USA—7th consecutive year

FY2015-2016 Projections:

- The Town will provide 59 programs for Town residents of all ages & skill levels
- New programs will include youth archery, adult archery, youth golf and Matter of Balance
- The Town expects savings by moving Yoga/Line Dancing classes in-house
- The opening of the new Youth Center is set for the beginning of next fiscal year
- Two new afterschool programs and camps will be available at Roberto Alonso Community Center and new Youth Center
- Open hang nights and field trips will be available at the new Youth Center



Annual 4th of July fireworks at Picnic Park West

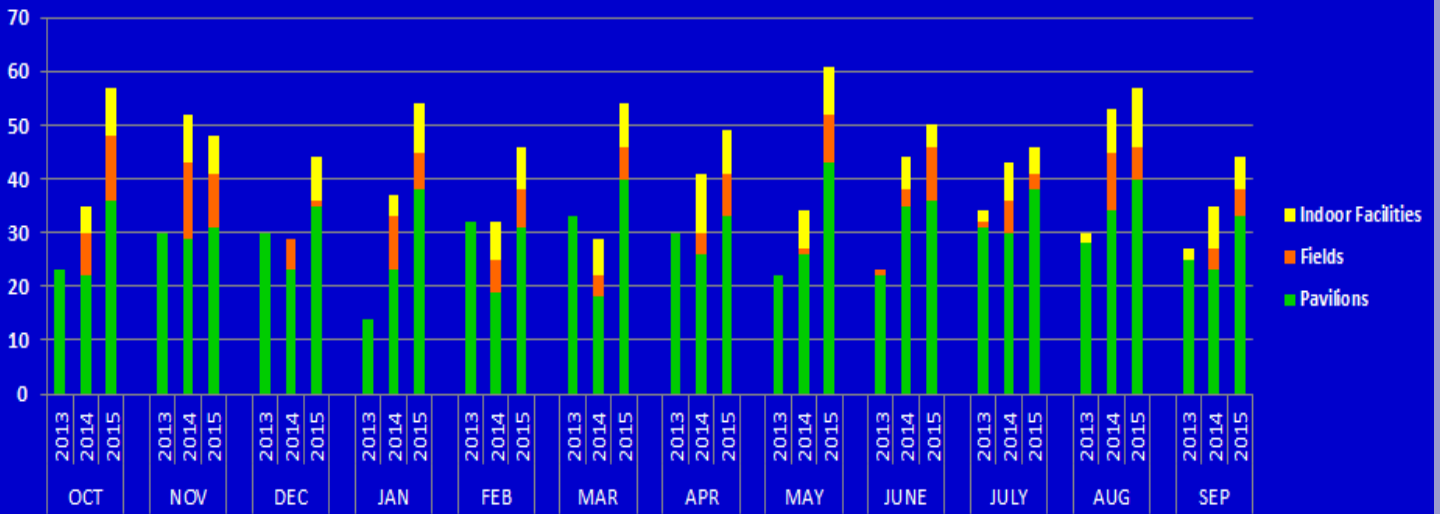


Young ballerinas perform at the Town's Community Recital

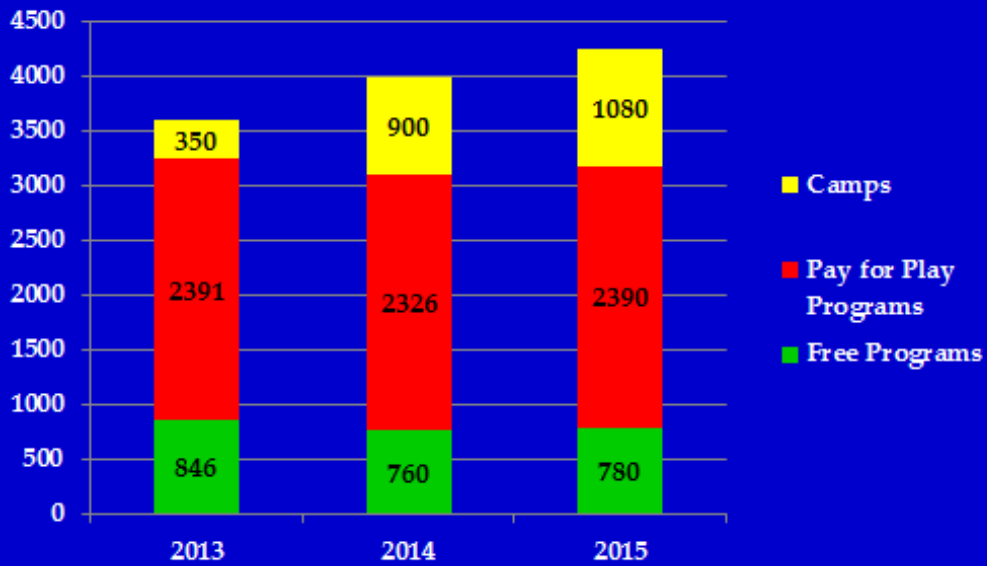


Youth participating in the Just Run Ceremony

Facility Rentals



of Program Participants



PLANNING & ZONING AND CODE COMPLIANCE



The primary goal of the Neighborhood Services Department is to preserve the unique community feel and character of Miami Lakes through visionary land use planning, code enforcement and awareness initiatives. Neighborhood Services staff works closely with residents and businesses to preserve the assets which define the Town. Significant accomplishments from this past year include:

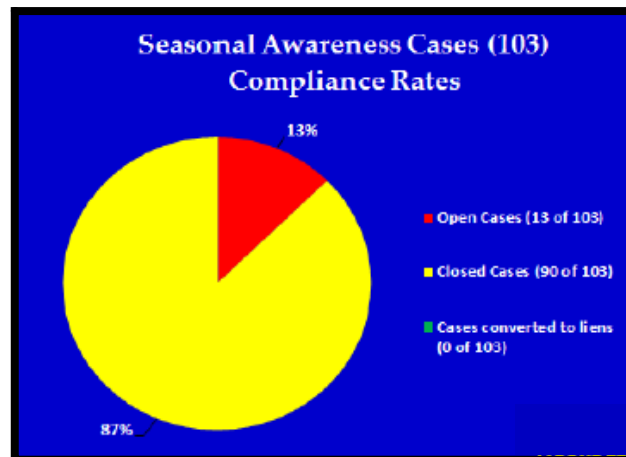
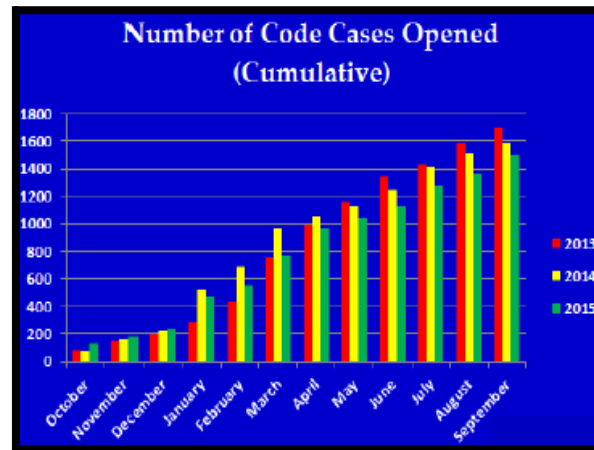
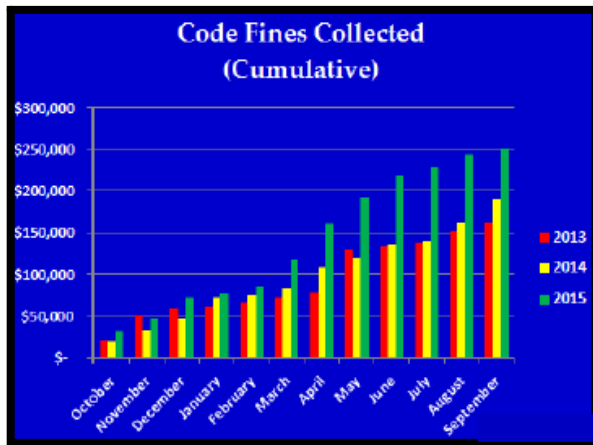
PLANNING

- Town Center Zoning District ordinance; adopted in September 2015
- Drafted language regarding water supply planning that was passed by the 2015 Florida Legislature, eliminating purely bureaucratic requirement for municipalities such as Miami Lakes that do not own, operate or maintain its own water supply infrastructure, from the requirement to update its water supply facilities work plan, saving the Town significant resources
- Continued progress in posting the contact information and governing documents/restrictions of the various HOAs on the Town's 'Find My HOA' mapping application that was created by the Planning Department
- Drafted language for the Alternative to Traffic Concurrency Study, which will improve the quality of development/redevelopment, help to fund multi-modal infrastructure and result in a faster, more flexible and likely less expensive development review process
- Hosted the Miami Lakes Transportation Summit on July 31, 2015, which brought together experts from all relevant transportation agencies to explore creative solutions to the Town's traffic congestion and transportation issues
- In partnership with South Florida Commuter Services, began reaching out to business in Miami Lakes to implement the recommendations of the Commute Trip Reduction Program

- Helped to defeat a proposed 100 foot tall cellular tower in Palm Springs North that would have had a negative aesthetic impact on many residential properties in the northwestern portion of the Town
- Through vigilance in monitoring FDOT's proposed plans for the Palmetto Expressway project, identified that an important bicycle facility on the Palmetto Frontage Road between 154th Street and 67th Avenue had been removed from plans, and worked with FDOT to ensure it was restored to the plans and will be constructed
- Utilized GIS to provide a drastically improved measurement of the area subject to a right-of-way maintenance agreement with FDOT, resulting in substantial monetary savings to the Town
- Worked with the Grants Department to secure a \$600,000 grant for Fiscal Year 2018 to construct a greenway on NW 77th Ct, install sidewalks in various areas of the Town, install ADA-compliant intersections and conduct an ADA Master Plan
- Through the development review process, secured developer-funded installation of a landscaped median and painting of bike lanes on NW 59th Avenue between NW 165th Street and NW 167th Street; an initial step in implementing the Greenways and Trails Master Plan.
- On October 14, 2014 the Tree Canopy Protection Act was passed . This Act limits the approach of a circular driveway to a combined width of 30 feet at the property line, provides a minimum distance of 10 feet between a driveway approach and the base of a proposed/existing street tree, and allows for the proper development of the root system.

CODE ENFORCEMENT

- Garbage Can Initiative compliance rate: 74%
- Lien Amnesty Program, which resulted in 177 Applications for the program, of which 83 have been finalized, 21 are approved but not yet finalized, and 73 pending approval. Of the 83 finalized applications, fines in the amount of \$609,625.03 have been reduced to \$124,178.67 (this amount has been collected). The 83 finalized applications have also resulted in 107 Code violations being corrected. The deadline to have all applications finalized is December 2015, which means that there is likely to be significantly more fines collected and more violations corrected.
- Procured services to begin a “robocalling” campaign to discourage the use of snipe signs in the Town
- Passed the fine reduction ordinance, which transfers authority to reduce Code Compliance fines from the Town Council to the Special Master, providing for more uniformity and clearly established guidelines for granting reductions
- Instituted the use of a collections service for burglar alarm and business tax receipt (BTR) violations



TRANSIT

- Increased ridership of the Miami Lakes Moover fixed-route service by 9% from the previous year
- Initiated Moover Marketing Campaign
- Implemented an agreement with the City of Hialeah for bus maintenance that allowed us to split the functions of driving and maintenance, thereby allowing for competition for driving services and saving at least \$40,000 per year in operational costs
- Installation of Banners on NW 154th Street
- In partnership with the Grants Department and the Public Works Department, utilized remaining grant funding to purchase and install nine additional bus shelters at high-demand bus stops
- Installation of GIS Tracker System to trace Moovers in real-time
- Integration to Lakes Life Mobile App– live tracking
- Changed Moover Route to better serve residents traveling from East to West, and added a stop at Hialeah Miami Lakes Senior High School to provide transportation to Miami Lakes residents attending school there
- Count Clickers installed to track Ridership

PUBLIC WORKS & CAPITAL IMPROVEMENT PROJECTS



The Town of Miami Lakes Public Works and Capital Improvements Projects Department provides for the design, construction, and management of all public projects. The department maintains the town's streets, sidewalks, storm drainage facilities, street name signs and street lights. As part of its Stormwater Master Plan, the Town of Miami Lakes is undertaking a series of projects to protect surface water quality and reduce flooding within the Town.

Significant accomplishments include:

Capital Improvement Projects:

- West Lakes A Phase II Drainage project commenced along NW 89th Ave between NW 146th St and NW 154th St. The project is a continuation of the West Lakes A Phase I drainage improvements project which was completed last fiscal year 13-14. Phase II includes necessary improvements to the drainage system by way of exfiltration trenches, additional manholes, catch basins, roadway resurfacing, and striping.
- Lake Martha Drainage project started in July 2015. The Lake Martha sub-basin is located west of Ludlam Road and north of Miami Lakeway South, in the southeastern residential section of the Town. This project also proposes stormwater improvements in the Lake Martha Sub-Basin including addition of catch basins, French drains, and manholes to provide water quality and quantity treatment.
- Completion of the construction of the Youth Center at East Park continues. It includes a 4,000 sq. ft. multipurpose building and picnic shelter. Other site improvements include a new parking lot, entrances along 154th Street and 151st Street, refurbished playground and ground surface, a basketball court and pedestrian access. The project was delayed due to quality problems with the contractor, who was terminated from the project. The Town then made necessary in-house accommodations to manage the project (Demolition and Construction) which concluded in November 2015 with the assistance of Tirso P Martinez, R.A acting as Senior Project Manager.

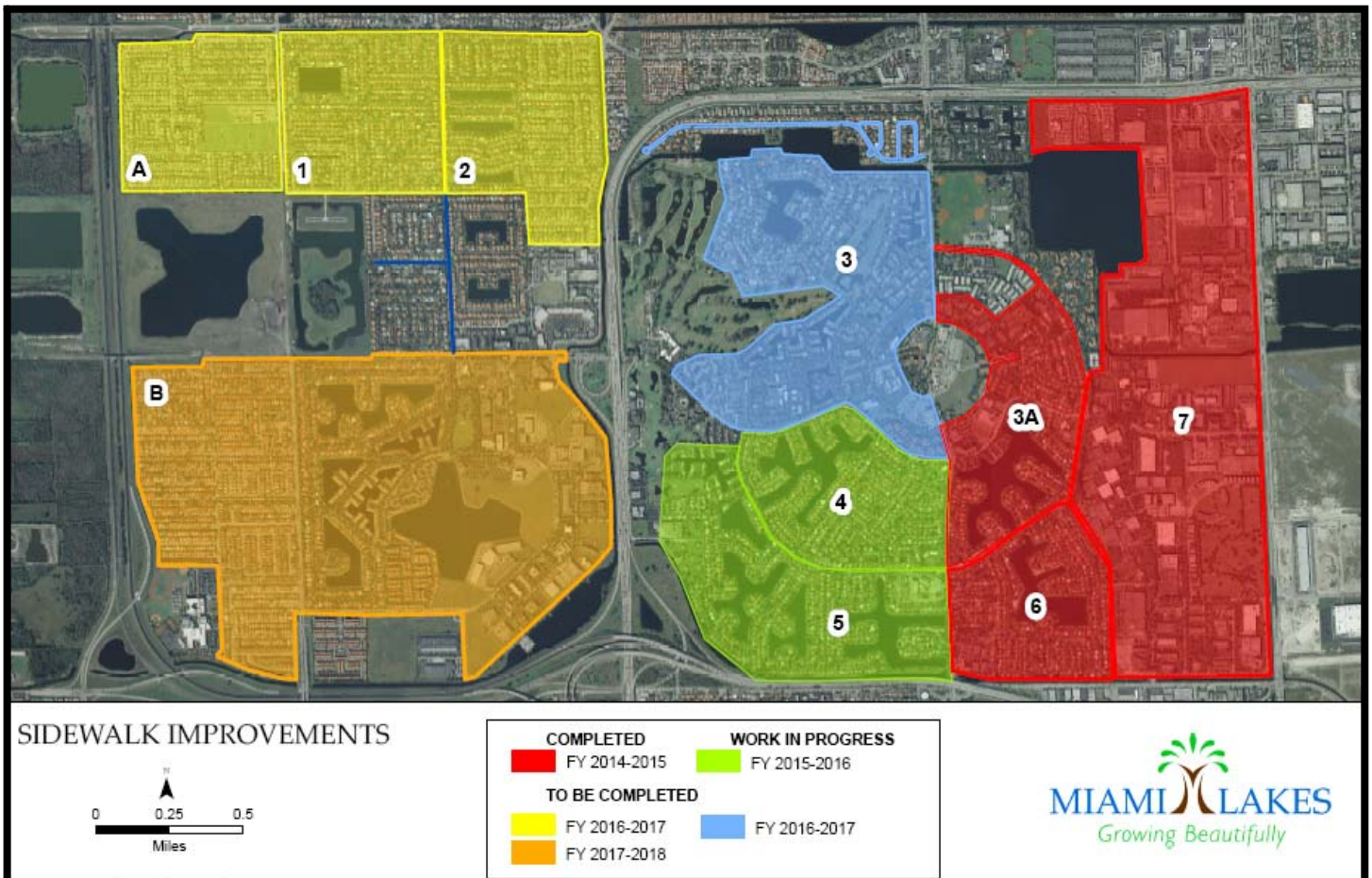
- The construction of the new Clubhouse at Optimist Park commenced and includes a 4,000 sq. ft. brand new facility. The project includes the construction of the Clubhouse, an extension to the existing asphalt parking lot, additional lighting, and drainage improvements. The Clubhouse was designed to comply with the Master Plan previously approved by the Council. The Project is to be completed Fiscal Year 15-16 in the third quarter.



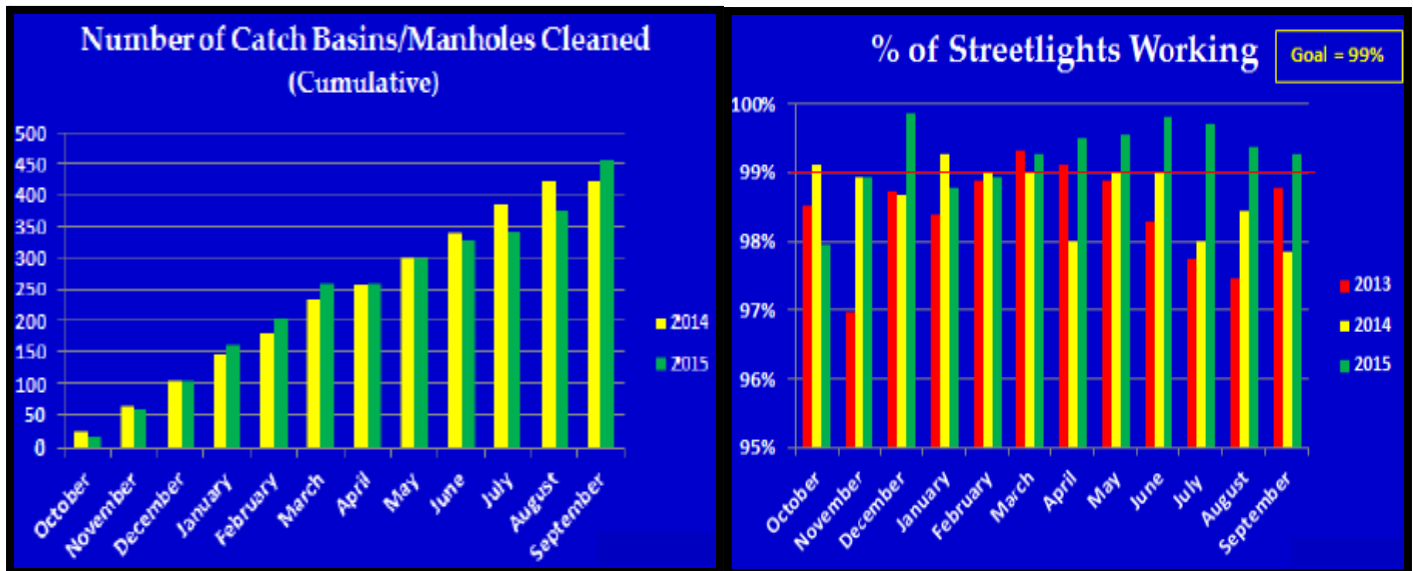
Public Works

- Initiated a Town-wide pressure cleaning program. For FY 14-15 the Town completed its first phase, which included all main corridors (1,166,097), as well as bus shelters around the Town. In addition, 85 Town Pockets Parks were pressured cleaned.
- The Town currently has 2,300 street lights; however, only 914 are owned and maintained by the Town. The remainder are owned and maintained by FPL, County & private HOAs. We have performed maintenance/repair services to 485 lights around the Town. Efforts have been made to reduce the repair response time to less than 10 working days. Staff is currently working on developing new street light labels, which are fluorescent, have high durability and includes the QR Code link to our new mobile app (Lakes Life). Hence, residents can identify the street light pole and easily submit a request for service.
- As part of our plans of becoming a more energy efficient/green Town, the department initiated a pilot street light project along Lake Patricia Drive. The project replaced nine existing street lights with LED adding Nodes so we can see the status of the light and adjust the photo metrics according to the needs.

- As part of our road maintenance services, 56 potholes/sinkholes were repaired with a response time of less than 48 hours
- As part of the maintenance for our Stormwater and Drainage System, 454 Catch Basins/French Drains/Manholes were cleaned, 27,414 linear feet of pipe were desilted. In addition, 92 outfalls that lead into our lakes and canals were also cleaned.
- As part of our Stormwater Educational Program, the Town created and distributed informational cards that indicate ways residents can help in protecting our storm drainage system and prevent pollution.
- The Town repaired, replaced and installed 131 street signs
- As part of our Sidewalk Improvement Program, 832 flags were grinded and 748 flags were replaced, reducing the amount of trip hazards on our major corridors and throughout residential streets.



The Town has continued working in cleaning the Stormwater Drainage System, fixing street lights and repairing potholes/sinkholes all through out town following schedules as well as attending to resident concerns. The following chart shows the progress done this fiscal year.



As part of our mission, the Town strives to be a friendly, peaceful, safe and beautiful place where residents and business leaders take pride in where they work and play. We believe that this year’s report provides educational and statistical evidence the Town Council and staff are consistently working to maintain those standards and enhance the quality of life for residents. We look forward to continuing to provide quality services to the community that we serve in the new fiscal year, to ensure Miami Lakes continues “growing beautifully”.

