

ANNUAL REPORT 2017

TOWN OF MIAMI LAKES

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“ The success over the last year is the result of the joint efforts of our elected officials, our diligent staff, and every one of our residents who participates or volunteers in any fashion for the benefit of the Town.”

-Alex Rey



TOWN MANAGER’S MESSAGE

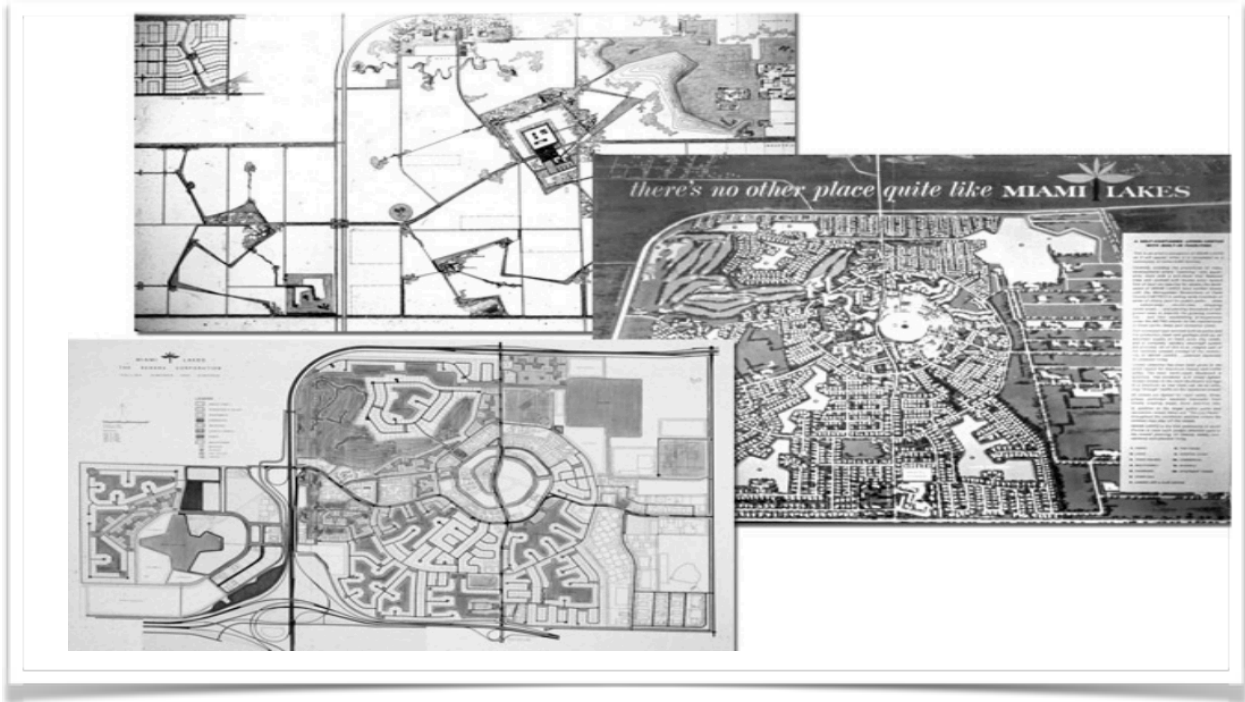
“As required by the Town Charter, it is my responsibility to prepare an annual report to be made available to the Town’s residents outlining the accomplishments over the last year and the status of all major areas of responsibility. This report covers the period from October 1, 2016 to September 30, 2017. Although I am presenting this report, the successes over the last year are the result of the joint efforts of our elected officials, our diligent staff, and every one of our residents who participates or volunteers in any fashion for the benefit of the Town. As you will see throughout this report, Miami Lakes is in great financial and operational condition, and has accomplished many achievements over the last year.” Some of the most important accomplishments include:

Opening of Optimist Clubhouse	Opening of K-9 Cove (Dog Recreation Area)	Securing over \$3.5M vs \$ 1.57 M in cumulative grants (2014-2017)	Installing CCTV traffic cameras as the first phase of adaptive signalization
Starting LED Streetlight Conversion program	Beginning the Lake Sarah drainage improvements	Revamping the Town website	Launching the new marketing campaign “Where Business Grows”

HIGHLIGHTS



OVERVIEW



The Town of Miami Lakes was incorporated on December 5, 2000. It is one of 35 municipalities in Miami-Dade County, Florida. Conveniently located just 16 miles north of Downtown Miami and only 10 miles from Miami International Airport, our town is home to approximately 30,000 residents and 1,500 businesses. The Town encompasses about 6.5 square miles, bound by NW 170th Street and the Palmetto Expressway (SR 826) to the north, NW 138th Street to the south, NW 57th Avenue (Red Road) to the east, and Interstate 75 to the west.

Miami Lakes: Today and Tomorrow

Over the last 50 years, Miami Lakes has progressed from a dream on paper into reality. This vibrant community is nationally recognized as one of the best examples of unique and innovative town planning. Land use in the Town is predominantly low-density. The next most prevalent uses are light industrial and office parks comprising 13% of the Town's area, and lakes and canals making up about 11%. The population of the Town of Miami Lakes has grown to 30,571 residents and it currently ranks 12th in population size within Miami-Dade County. Comparable cities include Coral Gables on the high end of the population spectrum and Pinecrest on the lower end. The Town of Miami Lakes' residential and commercial component is essentially built out with only a handful of parcels that are undeveloped.

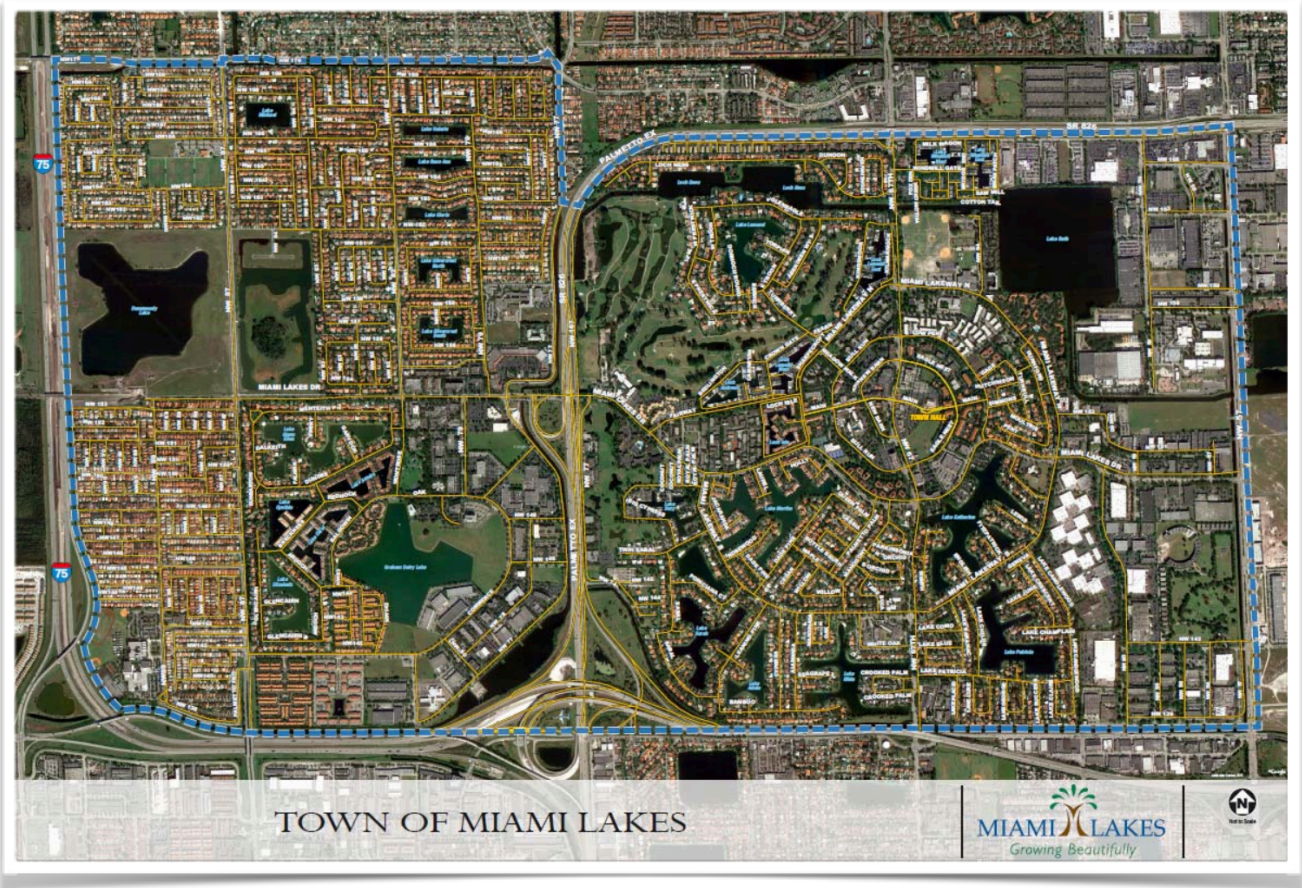
Our Vision for Miami Lakes (By 2026)

Miami Lakes is widely recognized as a welcoming community with extraordinary beauty where state of the art planning concepts create vibrant hubs that are safe and friendly to all ages and mobility options which inspire the Town to continue

“Growing Beautifully”

Mission Statement

We want Miami Lakes to be the model of a friendly, open, innovative, effective and efficient government for its residents and businesses.



Aerial View of the Town

FORM OF GOVERNMENT



The Town of Miami Lakes has adopted, through the Charter, a “Council-Manager” form of government.

The Town Council is vested with all legislative powers of the Town. The Council consists of the Mayor and six residential Councilmembers. As defined in the Town’s Charter, the Mayor shall preside at meetings of the Council and be a voting member of the Council & is elected at-large for a four-year term.

Charter Revision Commission

Every 10 years, the Town Council is required to appoint 7 individuals to serve on the Charter Revision Commission in accordance with Section 7.4 of the Town’s Charter. The Charter Revision Commission is charged with reviewing the Town Charter, outlining findings and making recommendations to amend if necessary.

ELECTED OFFICIALS



Pursuant to the Town Charter, the Council legislative duties include the following:

Adopt or amend an administrative regulation or establish, alter or abolish any Town office, department, board or agency

Establish a rule or regulation, the violation of which carries a penalty

Levy taxes or appropriate funds

Set services or user charges for municipal services or grant administrative authority to set such charges

Authorize the borrowing of money

Convey or lease or authorize by administrative action the conveyance or lease of any lands of the Town

Mend or repeal any ordinance previously adopted

Adopt an Annual Budget

ADMINISTRATION



Accomplishments

LEGAL

- Obtained injunction against Sanchez Radiology, prohibiting them from certain practices that posed a threat to our Town resident's safety.
- Adopt of new legislation regarding Cannabis and assist in preparing new legislation of Telecommunication Facilities on Rights of Way.
- Litigation and settlement in the matter Town Vs. PGIT, which will assist the Town's mitigation of losses due to Pizzi's law suits; recover of over \$300,000 in net revenues.
- Assisted with educational legal forums for the community .
- Obtained a successful resolution in a FLUEDRA claim brought by a developer seeking to build residential homes in the Lochness neighborhood.
- Engaged Miami-Dade County in conflict resolution in order to protect the Town from the possible opening of NW 154 street west bound, across I-75.

OFFICE OF THE CLERK

- Implemented a system for online public records request - 116 requests
- Implemented a tracking system for Lien Letters.

IT DEPARTMENT

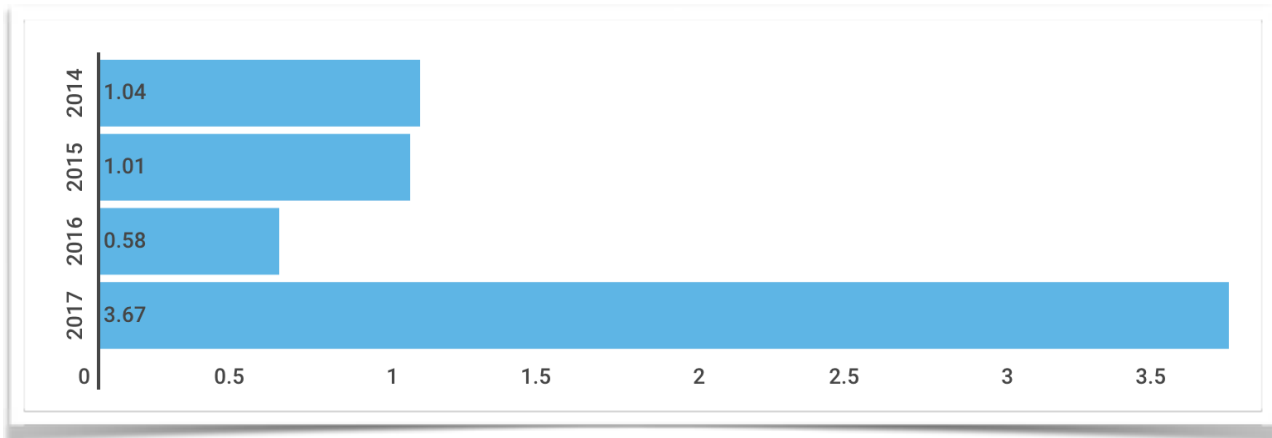
- Park Wifi- WIFI has been made available to the public at Mary Collins Park. We are working on the WIFI installation in Royal Oaks and Optimist Park and expect to have it fully implement before the end of the year.

PROCUREMENT

- Amendment to Section 13 of Ordinance 12-142 (Local Preference) to make it easier for local businesses to qualify for preference in the Town’s solicitations. We also amended the subpart describing the available preferences to clarify the extent of each preference and how they would apply to different solicitations.

GRANTS

- Secured over \$3.5 Million in grant funding for various town projects:



Cumulative Grant Award (In Millions)

1. Miami Lakes NW 59th Ave Transportation Improvements Project
2. Miami Lakes NW 79th Ct. Transportation Improvements Project
3. Miami Lakes Canal Bank Stabilization Project Phase II
4. Miami Lakes NW 146th St Complete Streets Project

FINANCIAL OVERVIEW



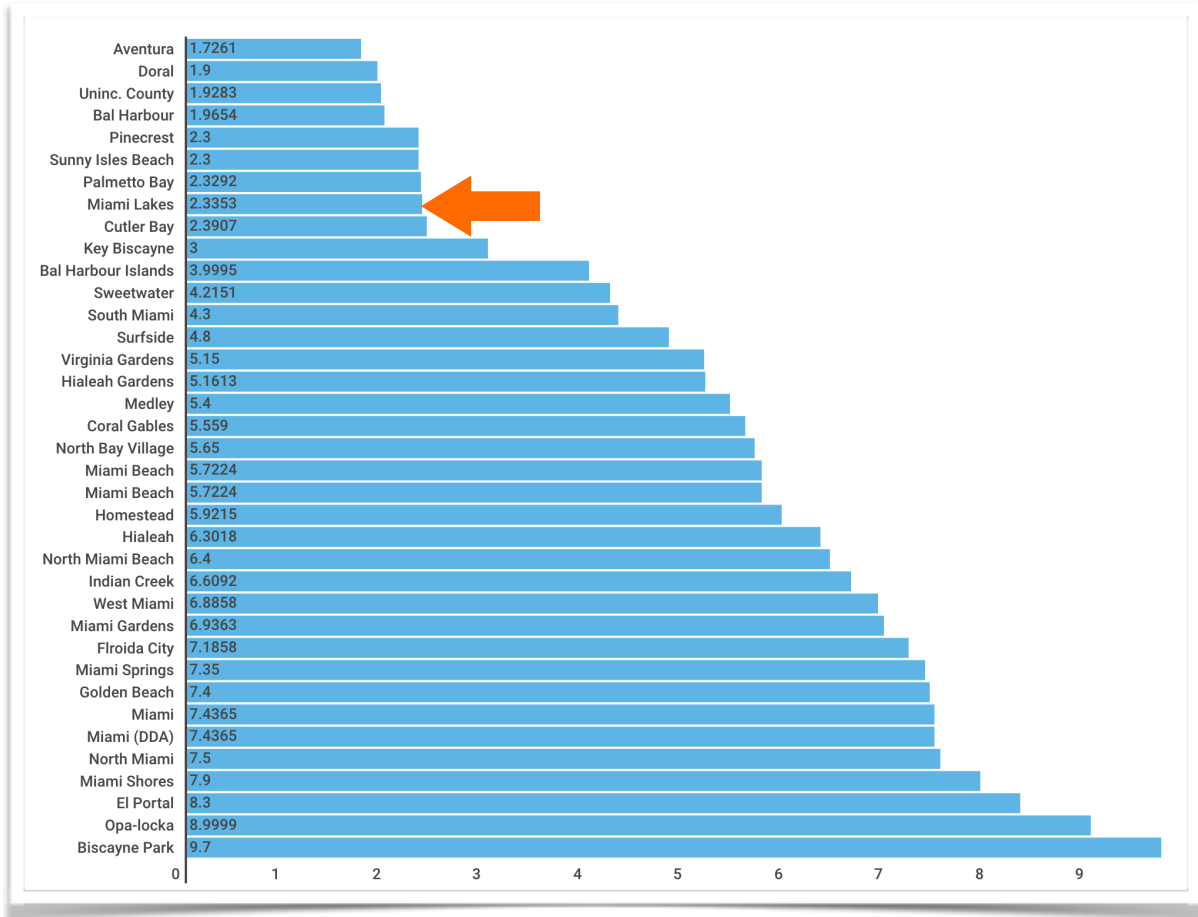
The Town of Miami Lakes is in excellent financial condition. The Town's conservative financial management approach has allowed our municipality to maintain an AA rating with a stable outlook from Fitch Ratings' most recent review. The Finance Department has embraced technology in enhancing government transparency by providing more frequent key financial data on the Town's website, including monthly check registers and budget-to-actuals reports. To do so, the Finance Department is committed to maximizing the full potential of our Tyler Product: MUNIS Financial Management System. The Town of Miami Lakes' custom to use employees and outside contractors in order to maintain high levels of service at a low cost, has allowed our municipality to consecutively maintain one of the lowest millage rates in the County, without sacrificing levels of services. The Town's low tax rate (2.3353) ranks 6th lowest when compared to all municipalities in Miami-Dade County in the millage rate they impose on property values (which is the main source of funding for local governments.)

Financial Highlights for the Fiscal Year

The Finance Department records and reports the financial transactions of the Town in accordance with Generally Accepted Accounting Principles applicable to governmental entities. This includes activities such as the preparation of financial statements and other reports, cash management, revenue collection, disbursements, payroll, audit coordination and risk management, as well as providing assistance with the preparation and monitoring of the annual budget. The Town's Finance Department provides support on financial and fiscal matters and strives toward the accomplishment of its goals which include the following:

- Maintain proper accountability over the Town's financial resources

- Ensure proper implementation of financial and accounting practices for the effective and efficient use of the Town’s financial resources
- Prepare accurate and timely financial reports on the Town's financial condition



2016 Adopted Millage Rates for Miami-Dade County Municipalities

Accomplishments

Successfully completed our FY16–17 audit WITHOUT findings, which led to the Certificate of Achievement for Excellence in Financial Reporting

Successfully completed our 5-year CITT audit (2012-2016) WITHOUT findings or reductions

Implemented wire transfer, positive pay and ACH fraud bank security programs to safeguard our transactions

Increased our investment revenue by around 30%

Improved invoice payment timing from 87% to 91%, in compliance with Florida Prompt Payment Act

ECONOMIC DEVELOPMENT



The Town

The Town is approximately 94%+/- built out, with only a small portion of the land remaining vacant and undeveloped. As a result, the Town's current and long-term planning efforts have shifted from a primarily growth-management-related role to a larger focus on economic development and redevelopment.

In an effort to assist and promote the continued viability and occupancy of the Town's commercial and industrial areas the Town's Administration, Planning, Zoning, Building and Economic Development staff coordinate regularly with local realtors, business owners, developers and property owners to assist in the streamlining of regulatory processes to remove barriers or impediments to quality development or redevelopment in accordance with the Town's requirements. These types of activities are essential to encourage and assist new business owners and perspective developers to choose Miami Lakes as their home.

Accomplishments

- **www.MiamiLakesMarketplace.com** The Town launched the local business directory in both web and mobile application formats. Free to Miami Lakes businesses, business owners have the ability to manage their page and presence on the Town's website and mobile app to include photos of new merchandise, services or menu items, upcoming events, available job opportunities, and coupons. Residents and visitors are able to search using keywords like "pizza" or "dentist". The interactive mapping portion will then bring up all the local business within that category, and provide driving and walking directions. Residents also have the opportunity to sign up for weekly coupon and job opportunity updates.

- **www.Miamilakes-fl.gov/properties** Property Search Portal on the Town's website and mobile app allows users to identify zoning districts, search available commercial properties for lease or sale, add commercial properties for lease or sale (for commercial brokers and realtors), and search property records for properties in Miami Lakes. The portal provides data on zoning restrictions demographics, consumer spending trends, traffic counts, and labor force statistics which are key indicators for businesses when looking to relocate or expand. The website helps prospective business owners streamline their property search while simultaneously helping our local realtors to better market their listed properties at no cost.
- **New Business Welcoming Committee:** In an effort to reach out to new businesses moving into the Town, each month the New Business Welcoming committee receives a listing of all of the new businesses. The committee members remind them about the availability of a ribbon cutting ceremony, the Marketplace free listing, being our guest at a Chamber Luncheon and the many sponsorship opportunities available to them in Miami Lakes. This has generated a very positive response from each of the new businesses.

The following are new commercial developments that began construction or began the permitting process for construction:

- 6600 Main Street, 7 buildings, 394 units 5,000 sq. ft. commercial (plat and site plan)
- Crescent Point Commercial, 30,000 sq. ft. Commercial (plat and site plan)
- Senior Village Apartment, 220 units, (Rezoning, FLUM amendment, plat, site plan)
- Miami Jewish Health, Skilled Nursing and ALF (plat, conditional use, site plan and variance)
- Building 54B Warehouse on Commerce Way, 24,000 sq. ft. (plat and site plan)
- Building 64 Warehouse on Commerce Way, 39,000 sq. ft. (plat and site plan)
- Building 65 Warehouse on Commerce Way, 37,000 sq. ft. (plat and site plan)
- Ana G. Mendez University, 51,000 sq. ft. (Amended site plan)
- Satori "Lennar" 256 Single Family Home and 234 Townhomes (Fence variance)
- Elevate Church, 16,000 sq. ft. Place of Worship (conditional use and site plan)
- The Lucida, 108 unit apartment (site plan and variances)
- Loch Ness, 5 unit single family residential (plat and site plan)
- Seven/Eleven-Mobile, gas station and retail, 16 pumps, 3,000 sq. ft. (site plan)

- Cornerstone, medical research center, 9,000 sq. ft. (conditional use and site plan)
- Vehicle Storage Lot, 6,000 square feet (site plan)



COMMUNICATIONS AND TRANSPARENCY



The Town of Miami Lakes strives to be accessible and accountable to the public we serve. To achieve this goal, the Town has taken extra measures to further develop its transparency and communication with the public. Examples of these measures include:

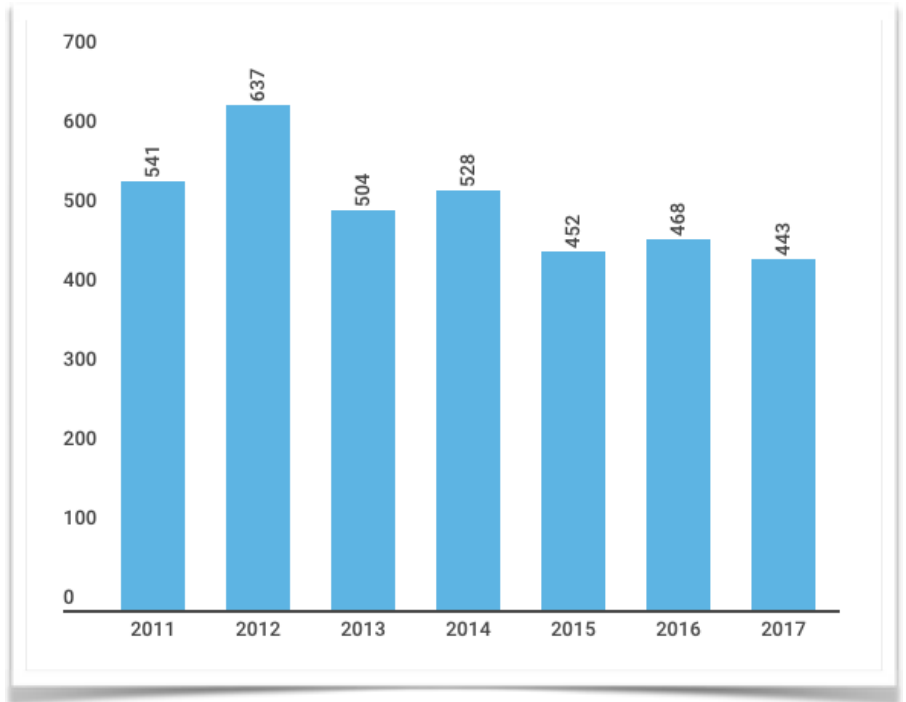
- **Expanded Social media presence:** Town has vastly increased our social media presence adding twitter (2,099 followers) and Instagram (1,994 followers). Facebook continues to be our farthest reach with 5,240 followers reaching about 15,000 people daily.
- **New Business Welcoming Committee:** Each month, the Town and the members of the Economic Development Committee reach out to all of the new businesses moving into the Town to inform them of the many free resources available to them including grand opening and ribbon cutting ceremonies held with the Town's elected officials and the Business Marketplace online listing. This has generated a very positive response from each of the new businesses.
- **New and revamped website:** In April, the Town revamped our current website to make it easier to find information about Town services and initiatives. The content of the newly designed website was based on the needs of residents, organized by topic, and provides multiple ways for people to find information in a convenient manner. The homepage now provides quick access to the most popular services, such business and online resources, as well as quick links to hot topics like council meetings and transportation initiatives. The redesign of the website was completed as part of the Town's Strategic Plan goal to achieve better communication, transparency, and public participation on all issues. Based on information from google analytics, webpages and information that were most frequently visited were moved to the homepage to make it easier to find information about Town services and initiatives residents were most interested in.

- **Facebook Live:** As part of our ongoing effort to increase transparency and communications with residents, Mayor Cid hosts (at minimum) weekly Facebook live video updates to the Town's more than 5,000 followers on various topics including transportation projects, new business openings, and event announcements.
- **New Marketing Campaign "Where Business Grows"** The website, www.miamilakesbiz.com continues to draw attention receiving more than 3,500 visitors in the last month- a total of 6,013 visitors since we launched. While the majority of visitors are new, we have over 900 people who visited more than once.
- Our largest referral source continues to be Facebook; in fact, the "boosted" post has reached almost 100,000 people.

PUBLIC SAFETY: POLICE

The Town of Miami Lakes Police services are delivered by the Miami-Dade Police Department via an Inter-local Agreement. The Town contract is contingent of 49 police personnel. The Town continues to be one of the safest places to live in the State, having a response time under 8 minutes.

The Town has seen a decline in most crime categories over the last few years as depicted in graph.



NATIONAL COUNCIL FOR HOME SAFETY AND SECURITY

THE SAFEST CITIES IN FLORIDA 2018

Miami Lakes Ranked Safest City
#3 in Miami-Dade
#12 in South Florida
#26 in Florida

The Town was rated among top safest cities in Florida by alarms.org in 2018.

PUBLIC SAFETY - FIRE

MDFR is considered one of the most elite Fire Rescue departments in the country and is recognized around the world for its exemplary service.

During calendar years 2016 and 2017, MDFR responded to 6,762 emergency calls received from the Town of Miami Lakes.

TABLE 1

MDFR Responses to the Town of Miami Lakes
Calendar Year 2016 - 2017

Life Threatening	1,652	7:03	1,819	7:17
Non-Life Threatening*	773	7:29	786	8:24
Structure & Other Fires	493	7:12	400	7:01
Other Miscellaneous*	537	7:15	302	8:24
Total	3,455		3,307	

*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents

Table I depicts incidents MDFR responded to within the Town during this time period.

TABLE 2

MDFR Stations/ Units responding into the Town of Miami Lakes
Calendar Year 2016 - 2017

Station 1 - Miami Lakes	1,522	44%	1,588	48%
Station 64 - Miami Lakes West	1,544	45%	1,356	41%
Station 44 - Palm Springs North	186	5%	198	6%
Other Stations	203	6%	165	5%
Total	3,455	100%	3,307	100%

*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents

Table II Within the Town of Miami Lakes, MDFR has two (2) stations; one (1) Battalion Chief; (1) rescue; and two (2) suppression units, one of which is an ALS Engine and one 60-foot ALS Aerial.

TABLE 3

MDFR Stations within Four Miles of the Town of Miami Lakes
 Calendar Year 2016 - 2017

Station 64 - Miami Lakes West	0.00	70' ALS Platform -1	2FF/PARA	Station 64 - Miami Lakes West
<i>15325 NW 77 Court</i>			2FF/EMT	<i>15325 NW 77 Court</i>
		Battalion Chief -1	1FF/PARA	
Station 1 - Miami Lakes	0.00	ALS Engine -1	2FF/PARA	Station 1 - Miami Lakes
<i>16699 NW 67 Avenue</i>			2FF/EMT	<i>16699 NW 67 Avenue</i>

Notes: FF/PARA = Firefighters Paramedic, FF/EMT = Firefighter Emergency Medical Technician

Table III depicts the distance between the Stations and the Town.

BUILDING & ZONING DEPARTMENT



The Building Department provides customer-friendly services including review, processing, issuance and inspection of building permits and assurance that construction in the Town complies with the provisions of all applicable codes. The Building Department has continued to work on enhancing services overall to better serve the residents and businesses of the Town of Miami Lakes.

Accomplishments

- Processing time for residential permits is at an average of 5 business days and commercial permits are at 8 business days, depending on the scope of work of the project
- Issued 4,739 permits, performed 13,840 inspections, completed 19,532 plan review and issued 101 Certificate of Occupancy.
- Completed 704 work orders, they also made sure all of our facilities were secured and ready for Hurricane Irma and also very active in the recovery process.
- Code Compliance opened 1,266 cases and have closed 1,228 cases this year. We are enhancing the way we do enforcement by creating community partnership.
- Issued 149 new BTR's and have renewed 1,279. We are continuously update our process to make the BTR process more efficient.

PARKS & OPEN SPACES DEPARTMENT



The Community Services department oversees the operation and maintenance of the Town's 101 parks, right-of-ways, median green spaces, six lakefront beaches and its urban tree canopy. The parks are open seven days a week and feature a variety of amenities for residents of every age and lifestyle including: lighted sports fields, basketball courts, tennis courts, jogging trails, exercise stations, tot lots, shaded playgrounds, passive areas and covered pavilions/picnic tables.

Accomplishments

- Installation of a new playground at Pocket Park 91 in the Royal Oaks Community
- Recipient of the Neat Streets Grant Award from Miami-Dade County which assisted in funding the West Lakes Reforestation Project Phase 1 to create beautiful green corridors.
- Added 153 new shade trees to the Town's existing tree canopy.
- Completed Phase 1 of the Pocket Park Rule Signage installation at 28 different parks around Town consistent with the Beautification Master Plan.
- Completion of the Optimist Clubhouse. The new Clubhouse is, approximately, 4,300 square-feet and serves as a multi-purpose facility which includes multi-purpose rooms, snack bar, administrative offices, and additional parking. A signature feature of the facility is the Miami Lakes Sports Hall of Fame, which was initiated by Mayor Manny Cid and funded through a private sponsorship donation.
- Recipient of the Arbor Day Foundation Growth Award—8th consecutive year.
- Recipient of Tree City USA Award— 11th consecutive year.
- Completion of K-9 Cove: Dog Recreation Area. Located at 14048 Palmetto Frontage Rd (NW 77 CT), K-9 Cove features both a passive recreational area and two separate fenced areas

for smaller and larger dogs. The area includes benches, drinking fountains for dogs, and a joint open-air shelter for pet owners. In addition, the site incorporates a portion of the proposed 10' wide bike trail along the south side of Palmetto Frontage Road.

Grand opening of K-9 Cove Dog Recreation Area



Grand opening of the Miami Lakes Optimist Park Clubhouse



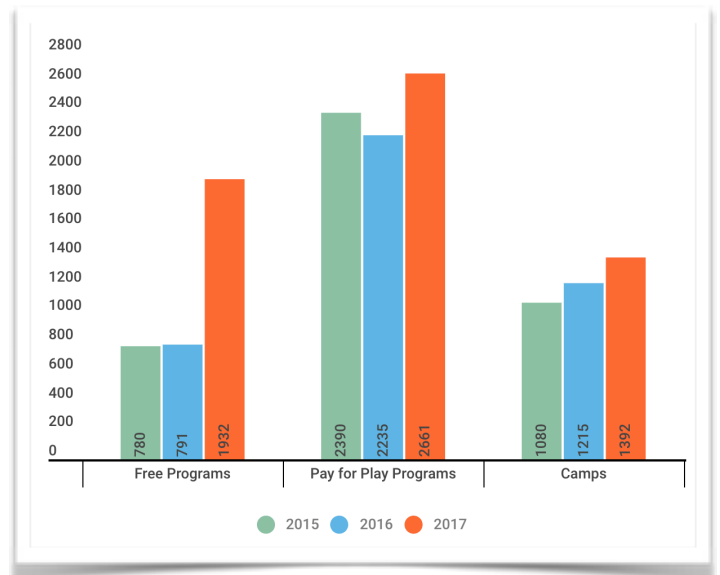
New Pocket Park P91

LEISURE SERVICES



Accomplishments

- Total number of participants for all Town recreation programs and camps reached over 4,000 and 1,300 respectively.
- Held over 120 events town-wide
- The Youth Center held 40 events with over 700 participants and 4 community service events with 325 hours of service from volunteers.
- Added the following new youth programs: Coding, STEM robotics, guitar, violin, keyboard, music production, pre-teen fitness, hip-hop dance and additional archery classes
- Added the following new adult/ senior programs: Matter or Balance, outdoor boot-camp and yoga at the park
- Established weekly farmer’s market and monthly Super Saturdays in the park.



No. of Program Participants

PLANNING DEPARTMENT



Planning is responsible for preparing plans and regulatory tools to provide for the growth and enhancement of Miami Lakes, as well as gathering, updating, and analyzing demographic, environmental, transportation, and infrastructure data needed by other Town departments. Planning processes both administrative and public hearing zoning applications, including rezonings, conditional uses, variances, site plans, and plats. Finally, the department is responsible for maintaining the Town's geographic information system (GIS), and providing mapping services as needed by other Town departments.

Accomplishments

- Resolution Active Design Miami encouraging design standards for healthy living
- Amended the Town's Land Development Code regarding Mailing notifications and developed information workshop.
- Amended the Town's Land Development Code banning Medical Marijuana distribution centers and testing labs
- Adopted Moratorium regarding Telecommunication facilities in the Rights-of-Ways
- Amended the Town's Land Development Code regarding Lien Amnesty
- Resolution to the County regarding findings to exclude from participating in Workforce Housing program
- Amended the Town's Land Development Code to allow building permits prior to plat recordation.

TRANSPORTATION DEPARTMENT



Accomplishments

- Received \$2 million in grant funding from FDOT's 2017 Transportation Alternatives Program (TAP) Cycle to implement complete streets along NW 79th Ct and NW 59th Avenue.
- CCTV Traffic Cameras and Adaptive Signalization Installation on 154th Street from 82nd Ave to the Palmetto Expressway. The CCTV cameras has been installed and they allow the County to see the intersections live and be able to manually synchronize the intersections as needed. The adaptive technology will receive the traffic information regarding the number of cars traveling on each direction and will use the data in real time to control the lights in the most effective way and the project completion is expected to be in Summer 2018. We are working with Miami-Dade County to install CCTV cameras and adaptive signalization at 154th Street in the following six intersections:
 - NW 154th St. and NW 77th Ave
 - NW 154th St and SR 826/ Palmetto Expressway South
 - NW 154th St. and NW 77th Ct.
 - NW 154th St and NW 79th Ave.
 - NW 154th St and 82nd Ave.
 - NW 154th St. and NW 87th Ave.
- The Town worked together with the CITT to amend Ordinance 02-116. This ordinance governs the expenditure of surtax funds, which you know them as Transit fund (PTP 20%) and transportation funds (PTP 80%). These changes are designed to facilitate best practice and be responsive to the needs and suggestions of the municipalities. The amendment

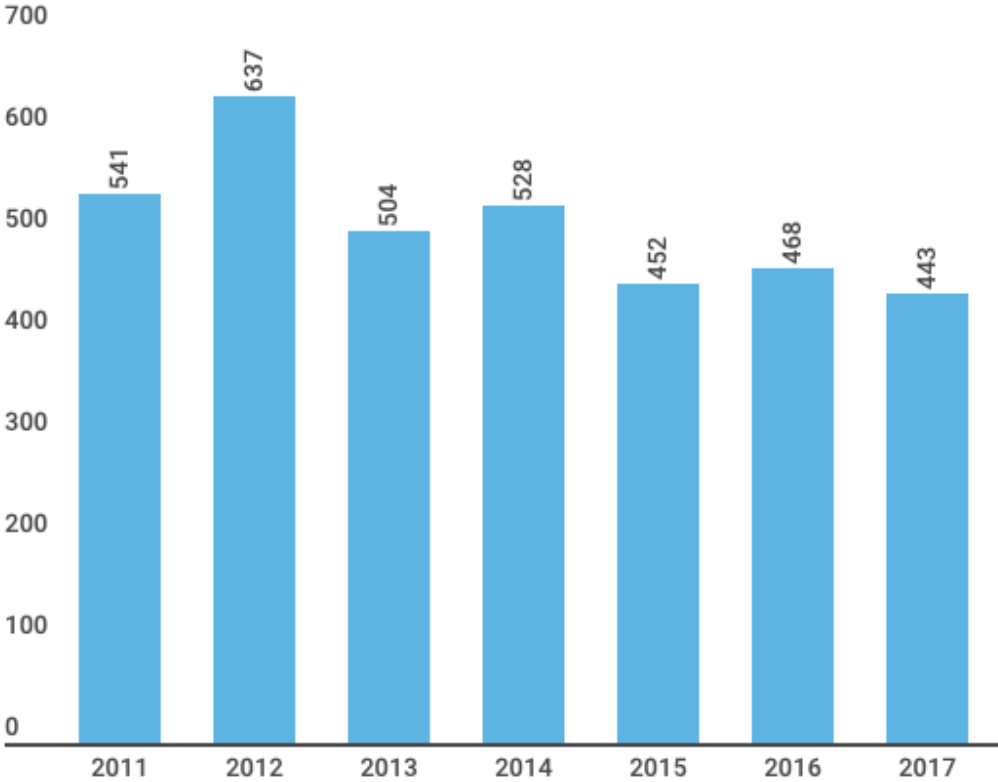
allows municipalities to use surtax funds to subsidize trips, where the origination or destination of the trip is a transit station, transit hub or transit line. This retains the purpose of the surtax to provide for a unified and coordinated transit network. The amendment also will allow municipalities to use 10% of their municipal allocation from the surtax funds for on-demand service for seniors.

- The Town, in partnership with the Graham Companies and Miami-Dade County Public Works, worked together to secure additional funds for roadway projects within Miami Lakes, through developer contribution in-lieu-of road impact fee. Road impact fees are fees that are imposed by the County on a new or proposed development project to pay for all or a portion of the costs the new developments impact. In Miami-Dade County, the road impact fees are divided up by districts and used toward the cost of roadway improvements. Through the contribution-in-lieu-of road impact fee, a developer may seek to apply a contribution to construct all or part of an off-site roadway improvement.
- Town assisted MDX to secure funding for the NW 67th Avenue Partial Interchange at SR 924/ Gratigny Expressway project at the Transportation Planning Organization (TPO) Governing Board meeting. The project was amended to be included in the County's Long-Range Transportation Plan (LRTP) and Transportation Improvements Program (TIP).
- Ridership for On-Demand and Moover buses totaled 28,596. Resulting in a 24% increase in ridership from last year.
- Town initiated study to develop a Complete Streets Master Plan for Miami Lakes. Study was anticipated to be completed in September, but due to Hurricane Irma project completion was delayed to the end of October.
- Town completed the NW 154th Street Mobility Study. This study developed conceptual recommendations to improve operations, safety, and identify opportunities to alleviate congestion along the NW 154th Street corridor.
- The installation of the new traffic signal at NW 87th Avenue and NW 164th Street was completed.

Several projects listed identified in the Town's Transportation Master Plan began design in FY 2017. These projects are:

- Widening of NW 67th Avenue near NW 167th Street (Palmetto Frontage Rd.) to add additional through lane
- Widening of Windmill Gate Rd. to add additional lane

- Modify intersection at NW 82nd Avenue and Oak Lane to allow left turns
- NW 77th Ct Right Turn Lane Extension (near fire station)



Miami Lakes Ridership - Moover & On-Demand Buses

PUBLIC WORKS & CAPITAL IMPROVEMENT



The Town of Miami Lakes Public Works and Capital Improvements Projects Department (PW & CIP) provides for the design, construction, and management of all public projects. The department maintains the town's streets, sidewalks, storm drainage facilities, street name signs and street lights. As part of its Stormwater Master Plan, the Town of Miami Lakes is undertaking a series of projects to protect surface water quality and reduce flooding within the Town.

Accomplishments

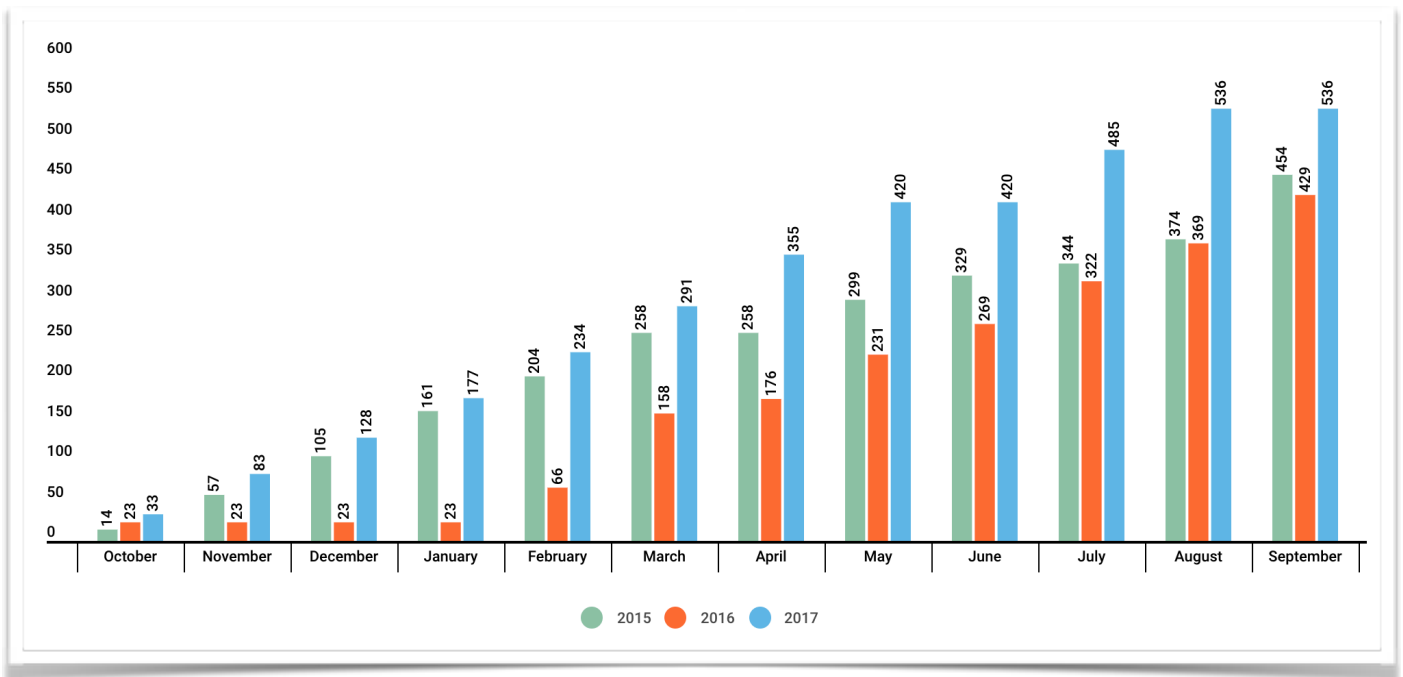
- **Canal Stabilization Project Phase I, was successfully completed:** The State Legislature allocated an additional \$1,000,000 for the Miami Lakes Canal Bank Stabilization Project Phase II through the State of Florida Department of Environmental Protection (FDEP) and we have started the design of the Canal Bank Stabilization Project Phase II continuing west bound to approximately 3,200 total linear feet.
- **Started the Lake Sarah Drainage:** The Lake Sarah sub-basin is generally located between Miami Lakeway South and the Palmetto Expressway right-of-way and between Twin Sabal Drive and Leaning Pine Drive, in the southeast residential area of the Town. The primary focus of this project includes restoration and resurfacing the existing roadway surfaces, pavement markings, and signage. This project also proposes stormwater improvements in the Lake Sarah Sub-Basin including addition of catch basins, French drains, and manholes to provide water quality and quantity treatment.
- **Started LED Streetlight Conversion Program:** Approximately 500 LED lights of a total of 915 lights have been installed around Town. The LED streetlight project consists of converting approximately 915 streetlights to LED fixtures. Project will reduce:
 - Energy costs by approximately 65% or \$25,000 per year

- Maintenance costs by at least 45% or approximately \$45,000 per year

Public Works

- Residents can identify the street light pole and easily submit a request for service.
- Road maintenance services, PW has repaired 51 potholes/sinkholes.
- Maintenance for our Stormwater and Drainage System, 536 Catch Basins/French Drains/Manholes were cleaned and 32,312 linear feet of pipe were desilted.
- The Town repaired 61 roadway signs and placed 13 new roadway signs
- Sidewalk Improvement Program, 406 flags were grinded and 1,241 flags were replaced, reducing the amount of trip hazards on our major corridors and throughout residential streets.
- For FY 16-17 the Town completed the pressure cleaning of all main corridors (878,058 Sq. Ft.), as well as bus shelters and pockets parks around the Town.

The Town has continued working in cleaning The Stormwater Drainage System, fixing Street Lights and repairing Potholes/sinkholes all through out town following schedules as well as attending to residents concerns. The following chart shows the progress done this fiscal year.



THANK YOU



As part of our mission, the Town strives to be a friendly, peaceful, safe and beautiful place where residents and business leaders take pride in where they work and play. We believe that this year’s report provides educational and statistical evidence the Town Council and staff are consistently working to maintain those standards and enhance the quality of life for residents. We look forward to continuing to provide quality services to the community that we serve in the new fiscal year.