



# ANNUAL REPORT FY2017-18

## TOWN OF MIAMI LAKES

6601 Main Street, Miami Lakes, FL 33014  
[MiamiLakes-FL.Gov](http://MiamiLakes-FL.Gov) | [IHeartMiamiLakes.com](http://IHeartMiamiLakes.com)  
Tel: 305.364.6100



*...Miami Lakes.*



**"Capture a Miami Lakes Moment"  
Photo Contest FY2018**

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“The success over the last year is the result of the joint efforts of our elected officials, our diligent staff, and every one of our residents who participates or volunteers in any fashion for the benefit of the Town.”

-Alex Rey



## TOWN MANAGER’S MESSAGE

“As required by the Town Charter, it is my responsibility to prepare an annual report to be made available to the Town’s residents outlining the accomplishments over the last year and the status of all major areas of responsibility. This report covers the period from October 1, 2017 to September 30, 2018.

Although I am presenting this report, the success over the last year is the result of the joint efforts of our elected officials, our diligent staff, and every one of our residents or volunteers who participates in any fashion for the benefit of the Town. As you will see throughout this report, Miami Lakes is in great financial and operational condition, and has accomplished many achievements over the last year.”

Some of the most important accomplishments include:

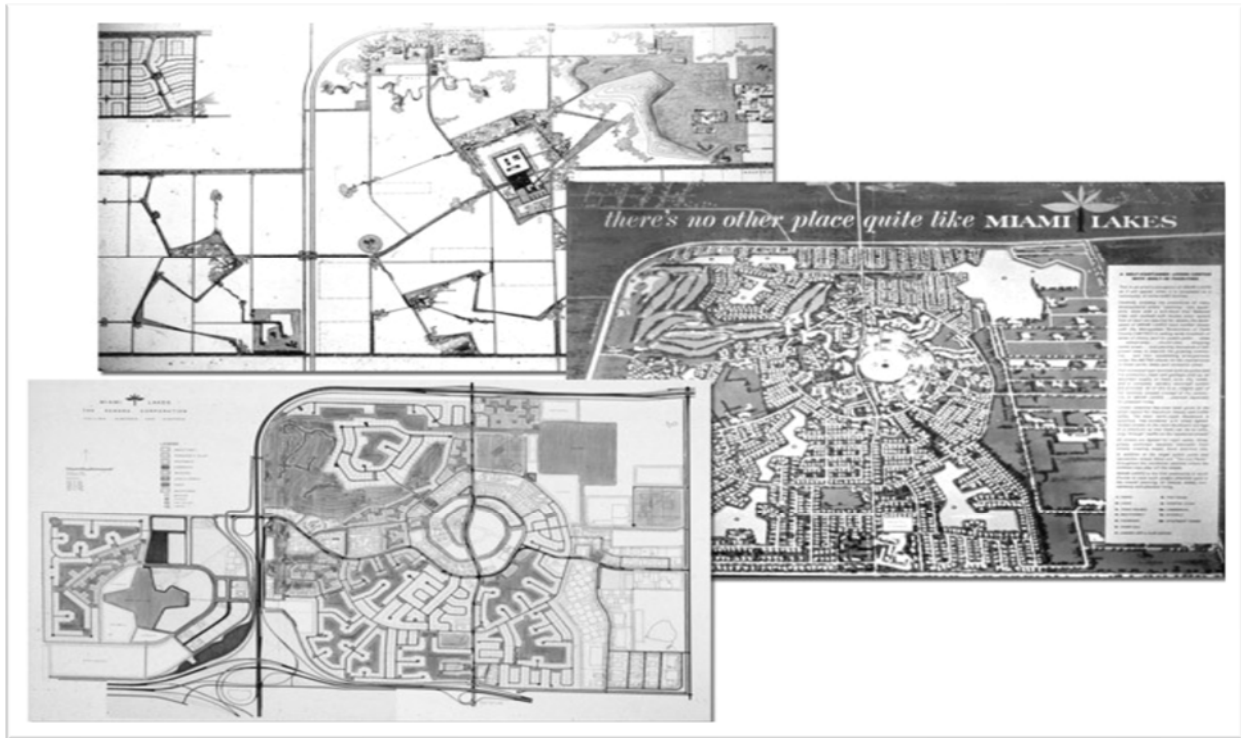
Secured \$6.4M in grants in FY18 (the most sizable annual awards in the history of the Town)	Adopted Complete Streets Master Plan in Dec '17 (endorsed by the Miami Dade County TPO)	Completed construction of the Lake Sarah Drainage project	Completed LED Streetlight Conversion for Town and FPL owned lights
Initiated design of Miami Lakes Optimist Park	Deployed and implement Alert Maim Lakes (a mass notification system)	Received “Certificate of Achievement for excellence in financial reporting”	The Town was one of the fastest municipalities to recover from the effects of Hurricane Irma



# HIGHLIGHTS



## OVERVIEW



The Town of Miami Lakes was incorporated on December 5, 2000. It is one of 34 municipalities in Miami-Dade County, Florida. Conveniently located just 16 miles north of Downtown Miami and only 10 miles from Miami International Airport, our Town is home to approximately 30,000 residents and 1,500 businesses. The Town encompasses about 6.5 square miles, bound by NW 170th Street and the Palmetto Expressway (SR 826) to the north, NW 138th Street to the south, NW 57th Avenue (Red Road) to the east, and Interstate 75 to the west.

### Miami Lakes: Today and Tomorrow

Over the last 50 years, Miami Lakes has progressed from a dream on paper into reality. This vibrant community is nationally recognized as one of the best examples of unique and innovative town planning. Land use in the Town is predominantly low-density. The next most prevalent uses are light industrial and office parks comprising 13% of the Town's area, and lakes and canals making up about 11%. The population of the Town of Miami Lakes has grown to 30,571 residents and it currently ranks 12th in population size within Miami-Dade County. Comparable cities include Coral Gables on the high end of the population spectrum and Pinecrest on the lower end. The Town of Miami Lakes' residential and commercial component is essentially built out with only a handful of parcels that are undeveloped.

## Our Vision for Miami Lakes by 2026

Miami Lakes is widely recognized as a welcoming community with extraordinary beauty where state of the art planning concepts creates vibrant hubs that are safe and friendly to all ages and mobility options which inspire the Town to continue

*“Growing Beautifully”*

## Mission Statement

We want Miami Lakes to be the model of a friendly, open, innovative, effective and efficient government for its residents and businesses.

## Aerial View of the Town





## FORM OF GOVERNMENT



### The Town of Miami Lakes has adopted, through the Charter, a “Council-Manager” form of government

The Town Council is vested with all legislative powers of the Town. The Council consists of the Mayor and six residential Councilmembers. As defined in the Town’s Charter, the Mayor shall preside at meetings of the Council and be a voting member of the Council & is elected at-large for a four-year term.

## ELECTED OFFICIALS

Mayor Manny Cid	Vice Mayor Nelson Rodriguez	Councilman Carlos O. Alvarez	Councilman Luis Collazo	Councilman Josh Dieguez	Councilman Jeffrey Rodriguez	Councilwoman Marilyn Ruano

### Pursuant to the Town Charter, the Council legislative duties include the following:

- Adopt or amend an administrative regulation or establish, alter or abolish any Town office, department, board or agency
- Establish a rule or regulation, the violation of which carries a penalty
- Levy taxes or appropriate funds
- Set services or user charges for municipal services or grant administrative authority to set such charges
- Authorize the borrowing of money
- Convey or lease or authorize by administrative action the conveyance or lease of any lands of the Town
- Mend or repeal any ordinance previously adopted
- Adopt an Annual Budget



## ADMINISTRATION



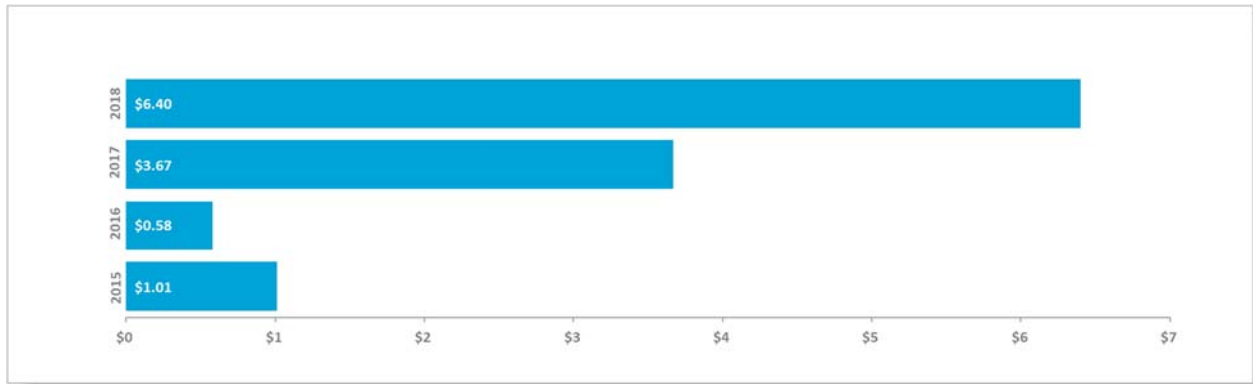
### Accomplishments

#### GRANTS

The Grants Office secured over \$6.4 million in FY2018 (Vs \$3.7M in FY17, \$0.5M in FY16, and \$1M in FY15), representing the most sizable annual awards in the history of the Town of Miami Lakes.

Main awards:

- ✓ Florida Department of Transportation (FDOT) County Incentive Grant Program (CIGP) for the NW 59th Avenue Roadway Extension and Redevelopment – Awarded \$3,614,500
- ✓ Federal Emergency Management Agency (FEMA) Flood Mitigation Assistance (FMA) Grant for the Town of Miami Lakes West Lakes Drainage Improvements Project – Awarded \$1,462,450
- ✓ Department of Environmental Protection (DEP) for the West Lakes Drainage Improvements Phase III Project – Awarded \$500,000
- ✓ Department of Environmental Protection (DEP) for the Royal Oaks Drainage Improvements Project – Awarded \$500,000
- ✓ Florida Department of Agriculture and Consumer Services, Office of Energy (FDACS OOE) Florida Small Community Energy Efficient Lighting Program for Royal Oaks Park Sports Fields LED Retrofit Project – Awarded \$225,000



Cumulative Grant Awards (in millions)

## TECHNOLOGY AND INNOVATION

- ✓ Kicked off a cross-functional Geographic Information System (GIS) training sessions to provide the staff with the tools and basic capability for making maps, performing analysis, sharing information, and solving complex problems involving spatial patterns and relationships
- ✓ Successfully deployed and implemented an enhanced backup, business continuity, and disaster recovery solution across all platforms (automated, robust and offsite backup solution to ensure faster and more reliable data recovery in the event of a security breach or disaster)
- ✓ Fully deployed Wi-Fi service across the Town's main parks: MLOP, ROP, Mary Collins, and Youth Center (as well as infrastructure improvements - 2x bandwidth speed)
- ✓ Acquired (via FEMA grant) twelve (12) satellite phones to assist in the preparedness, response, and recovery phases of Emergency Management/Hurricane Season
- ✓ Upgraded the Town Hall CISCO main phone system and converted all facilities into VoIP (Voice over Internet Protocol) for improving call reliability and adding calling features while reducing cost.

## OFFICE OF THE CLERK

- ✓ Implemented a public records request system for managing all requests through our software system WebQA (including a feature that allows residents to submit request anonymously)

- ✓ Implemented a tracking system for Lien Letters to ensure that they are delivered within the time frame deadline.

## LEGAL

- ✓ Obtained dismissal with prejudice of Michael Pizzi's 2.5-million-dollar law suit against the Town
- ✓ Drafted significant legislation regarding Architectural Standards, Community Housing, Special Taxing Districts
- ✓ Engaged the community with legal forums on HOA's and Elder Law
- ✓ Provided committees with public records and sunshine law training
- ✓ Renewed copywrites and patents on Town Logo and Town Name
- ✓ Advocated with FEMA for dollars on behalf of the Town

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## FINANCIAL OVERVIEW



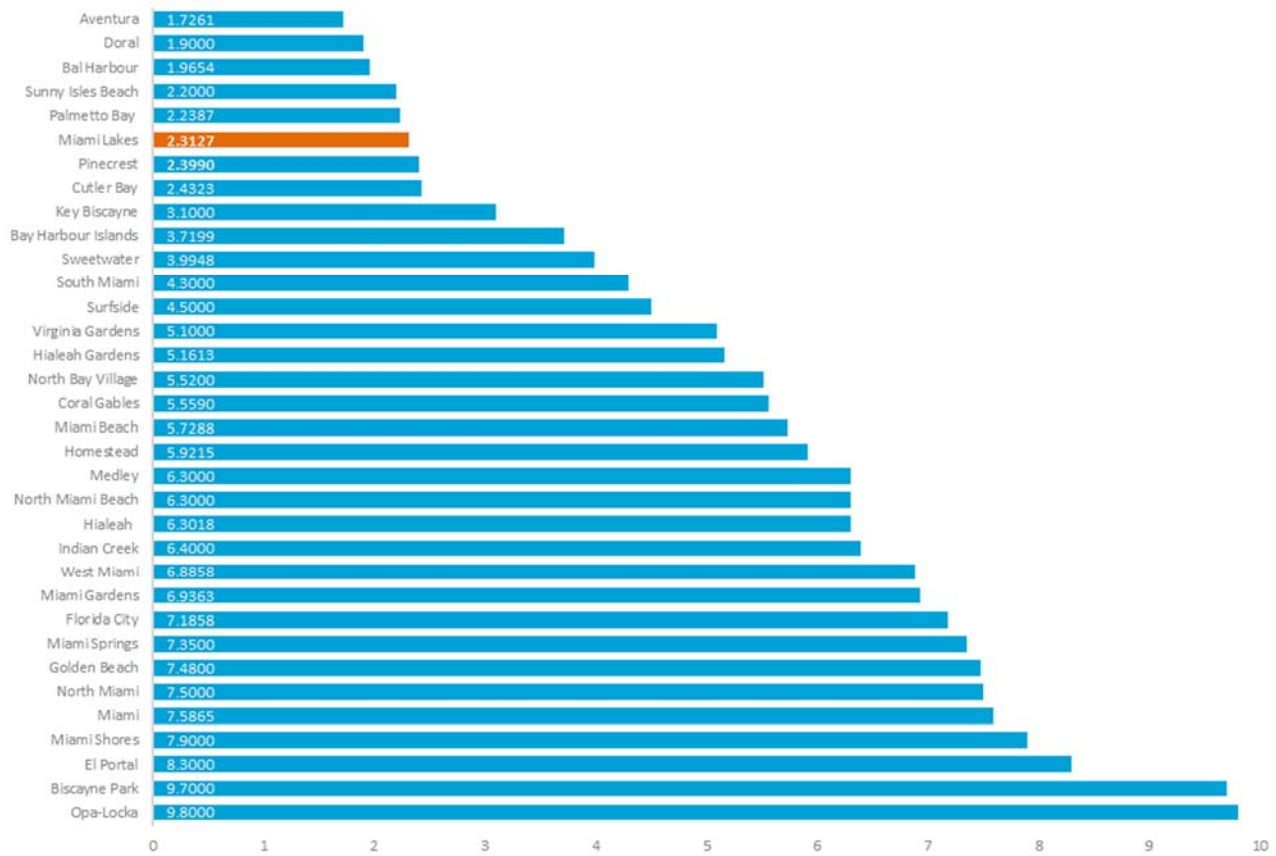
The Town of Miami Lakes is in excellent financial condition. The Town’s conservative financial management approach has allowed our municipality to maintain an AA+ fitch rating and an Aa2 moody rating. The Finance Department has embraced technology in enhancing government transparency by providing more frequent key financial data on the Town’s website, including monthly check registers and budget-to-actuals reports. In addition, to further accelerate and advance our long-term transparency vision through the data sharing and analytical capabilities, a Tyler Technologies cloud-based transparency module is scheduled for implementation in early 2019 (maximizing the full potential of our installed Tyler/MUNIS product solutions).

The Town of Miami Lakes’ uses independent contractors to consecutively maintain one of the lowest millage rates in the County, without sacrificing levels of services. The Town’s low tax rate (2.3127) ranks 6th lowest when compared to all municipalities in Miami-Dade County in the millage rate they impose on property values (which is the main source of funding for local governments.) The town received the “Excellence in Financial Reporting Award” from the Government Financial Officers Association (GFOA).

### Financial Highlights for the Fiscal Year

The Finance Department records and reports the financial transactions of the Town in accordance with Generally Accepted Accounting Principles applicable to governmental entities. This includes activities such as the preparation of financial statements and other reports, cash management, revenue collection, disbursements, payroll, audit coordination and risk management, as well as providing assistance with the preparation and monitoring of the annual budget. The Town’s Finance Department provides support on financial and fiscal matters and strives toward the accomplishment of its goals which include the following:

- Maintain proper accountability over the Town’s financial resources
- Prepare accurate and timely financial reports on the Town’s financial condition
- Ensure proper implementation of financial and accounting practices for the effective and efficient use of the Town’s financial resources



FY2018 Adopted Millage Rates for Miami-Dade County Municipalities

## Accomplishments

Successfully completed our FY17-18 audit without findings, which led to the Certificate of Achievement for Excellence in Financial Reporting

Paid 99% of invoices on time per Florida Statute

Completed all collecting and reporting to FEMA related to hurricane Irma

Increased investment income by at least \$50,000

Successfully completed our 5-year CITT audit (2012-2016) without findings or reductions

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## ECONOMIC DEVELOPMENT



### The Town

The Town's current and long-term planning efforts are primarily focused on economic development and redevelopment.

To assist and promote the continued viability and occupancy of the Town's commercial and industrial areas the Town's Administration, Planning, Zoning, Building and Economic Development staff coordinate regularly with local realtors, business owners, developers and property owners to assist in the streamlining of regulatory processes to remove barriers or impediments to quality development or redevelopment in accordance with the Town's requirements. These types of activities are essential to encourage and assist new business owners and perspective developers to choose Miami Lakes as their home.

### Highlights and Accomplishments

- ✓ Networking Mixer held at local restaurants, Dr. Limon, Anacapri, Italy Today more than 100 people attending each event
- ✓ Mayor and Town Council welcomed over 20 new businesses with a ribbon cutting ceremony
- ✓ Over 300 people attended the Social Media Tech Summit
- ✓ Economic Development Committee hosted 3 Networking Events



## Economic Revitalization Projects

The following are new industrial, commercial, institutional and residential projected developments that have either been recently finished, are under construction or are awaiting permits.

- ✓ Industrial Projects:
  - Warehouse area under construction 100,000 sq.-ft
    - ❖ Building 54B Warehouse on Commerce Way, 24,000 Sq. Ft.
    - ❖ Building 64 Warehouse on Commerce Way, 39,000 Sq. Ft.
    - ❖ Building 65 Warehouse on Commerce Way, 37,000 Sq. Ft.
  
- ✓ Commercial Projects:
  - Cornerstone, medical research center 9,000 Sq. Ft., CO Issued
  - Crescent Point 35,000 Sq. Ft., of commercial space, under construction
  - Miami Jewish Health, skilled Nursing and ALF, 176,940 Sq. Ft., under plan review
  - 7-11/Mobile Gas Station and retail, 16 pumps, 3,000 Sq. Ft., CO Issued
  - Medical Building NW 77<sup>th</sup> Avenue, 28,000 Sq. Ft, under permit
  - Mixed used projects (commercial), 17,000 Sq. Ft, waiting for permitting
  - Shooting Range 3,000 Sq. Ft., CO issued
  
- ✓ Office Projects:
  - Bob Graham, 82,903 Sq. Ft (offices), waiting for permitting
  
- ✓ Residential Projects
  - 6600 Main St, 6 Buildings with 397 Unit and commercial space, under construction
  - Senior Village Apartment, 220 units, (rezoning, FLUM Amendment, plat, site plan)
  - Satori, Lennar, 482 units (203 units already with certificate of occupancy CO issued)
  - Mixed used projects (residential) with 179 units, waiting for permitting
  - Lucida, 108 Unit apartments, under Plan Review
  - Loch Ness, 4 single family homes, 2 under construction, 2 under plan review
  
- ✓ Institutional Projects
  - Ana G Mendez University, 51,000 Sq. Ft., CO Issued
  - Elevate Church, 16,000 Sq. Ft., under plan review

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## COMMUNICATION AND TRANSPARENCY



The Department of Community Engagement & Outreach directs and supports the Town's communications efforts to Miami Lakes residents through proactive and responsive activities, including media relations, publications, special events, and website content management. Examples of these measures include:

### Communications:

- ✓ **Expanded Social Media Presence:** Social media is one of the tools used to support the Town's communication efforts. The Town of Miami Lakes has multiple social media accounts to help inform and engage residents including Twitter, Instagram, and Facebook which is the most commonly used social media platform. The use of social media as a communication tool by the Town is ever evolving and we are currently evaluating the use of NextDoor, YouTube, LinkedIn, and Pinterest as well as Facebook and Instagram Stories to further enhance community engagement. The Town of Miami Lakes now benefits from Verified Status on Facebook and Instagram with 7,100 and 4,750 followers respectively, Twitter currently has 2,650 followers.
- ✓ **Monthly eNewsletter:** In order to expand our digital reach outside of social media the Town publishes a monthly online newsletter with a potential reach of 3,000 email addresses and a 30% average click through rate. The eNewsletter was first published in May 2017 and has since steadily gained over 2,000 followers.
- ✓ **Media Relations:** The Miami Laker continues to be a communications tool to reach residents and the business community that is not digitally active. An average of 30 press releases are submitted monthly to The Miami Laker with a circulation of 16,000 homes and almost 200 businesses.

- ✓ **Live and Recorded Videos:** Over 50 videos have been produced to announce breaking news and promote community events with a very good response from the online community.

## Citizen Response:

- ✓ **Lakes Life Mobile** allows citizens to immediately report service requests via a mobile app. The Town received over 1500 service requests from October 2017 – September 2018.
- ✓ **Facebook Messenger** has also become an additional method to receive citizen service requests, since October 2017 the Town has responded to over 150 messages on Facebook Messenger.

## Website:

Website traffic on the Town's main page [www.miamilakes-fl.gov](http://www.miamilakes-fl.gov) has seen a decrease in visitors of approximately 25% in the last year. The decrease in visitors is likely due to the unresponsive nature of the website to mobile devices which make up about 45% of website visitors. The mobile friendly *I Heart Miami Lakes* website [www.iheartmiamilakes.com](http://www.iheartmiamilakes.com) has seen an 87% increase in visitors. Having a mobile friendly website is a critical part of the online experience as smart phones and tablet devices are exceeding desktop traffic.

The Town of Miami Lakes is committed to facilitating the accessibility and usability of its website [www.miamilakes-fl.gov](http://www.miamilakes-fl.gov) for people with disabilities

## Committees and Special Events:

The Community Engagement & Outreach Department provides support to the ten council-appointed volunteer committees and boards. Through these committees and boards, the Town hosts over one-hundred and fifty (150) special events per year with a total of about 34,000 attendees. Local businesses have the opportunity to position themselves in front of Town residents by way of sponsorships to events and programs. This past year the Town received over \$30,000 in sponsorship dollars.

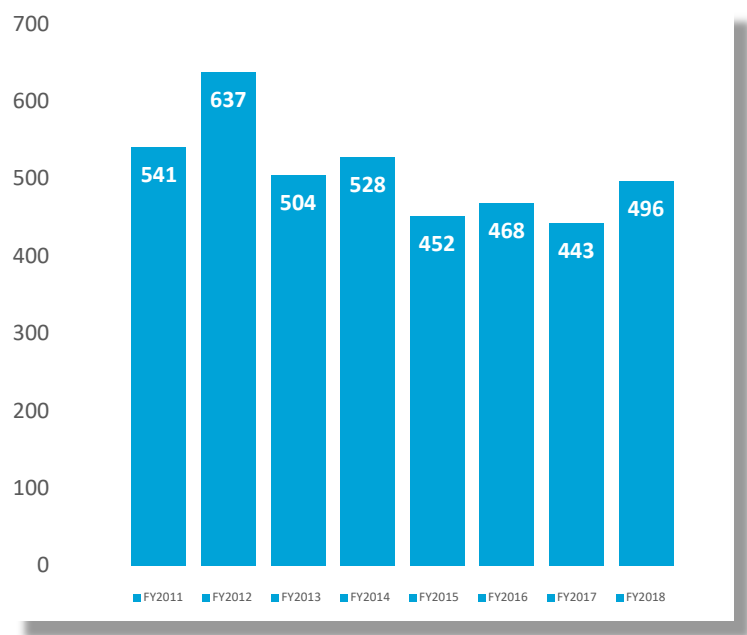
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## PUBLIC SAFETY: POLICE

The Town of Miami Lakes Police services are delivered by the Miami-Dade Police Department via an Inter-local Agreement. The Town contract is contingent of 49 Police personnel. The Town continues to be one of the safest places to live in the State, having a response time under 8 minutes.

The Town has seen a decline in most crime categories over the last years as depicted in graph (slight increase in FY18 driven by spike in Burglary Vehicle cases)



The Town was rated among top safest cities in Florida by alarms.org in 2018.

## PUBLIC SAFETY: FIRE

MDFR is considered one of the most elite Fire Rescue departments in the country and is recognized around the world for its exemplary service.

During calendar years 2018 and 2017, MDRF responded to 6,696 emergency calls received from the Town of Miami Lakes.

### TABLE 1

MDFR Responses to the Town of Miami Lakes.  
Fiscal Years 2018 – 2017

Call Type	FY2018	MDFR* Average Response Time	FY2017	MDRF* Average Response Time
Life Threatening	1,710	7:03	1,649	7:11
Non-Life Threatening*	708	8:00	741	7:54
Structure & Other Fires	440	7:02	441	7:27
Other Miscellaneous*	508	7:22	499	7:31
<b>Total</b>	<b>3,366</b>		<b>3,330</b>	

\*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents

**Table I** - Depicts incidents MDRF responded to within the Town during this period.

### TABLE 2

MDFR Stations/Units responding into the Town of Miami Lakes.  
Calendar Year 2018 – 2017

Responses Provided By:	FY2018		FY2017	
	Incidents	%	Incidents	%
Station 01 - Miami Lakes	1,486	44%	1,431	48%
Station 64 - Miami Lakes West	1,515	45%	1,525	41%
Station 44 - Palm Springs North	167	5%	187	6%
Other Stations	198	6%	187	5%
<b>Total</b>	<b>3,366</b>	<b>100%</b>	<b>3,330</b>	<b>100%</b>

\*Expedited response using lights and sirens is only used when responding to Life Threatening and Structure Fire incidents

**Table II** - The Town of Miami Lakes is primarily served by MDRF's Miami Lakes Station 1 and Miami Lakes West Station 64 which provided 89% of the responses during Fiscal years 2018 and 2017

### TABLE 3

MDFR Stations within Four Miles of the Town of Miami Lakes.  
 Calendar Year 2018 – 2017

Name	Miles to Town of Miami Lakes	Apparatus	Staffing
Station 64 - Miami Lakes West	0.00	70' ALS Platform -1	2FF/PARA
<i>15325 NW 77 Court</i>			2FF/EMT
		Battalion Chief -1	1FF/PARA
Station 01 - Miami Lakes	0.00	ALS Engine -1	2FF/PARA
<i>16699 NW 67 Avenue</i>			2FF/EMT
		Rescue -1	3FF/PARA
Station 44 - Palm Spring North	0.94	ALS Engine -1	2FF/PARA
<i>700 NW 186 Street</i>			2FF/EMT
		Rescue -1	3FF/PARA

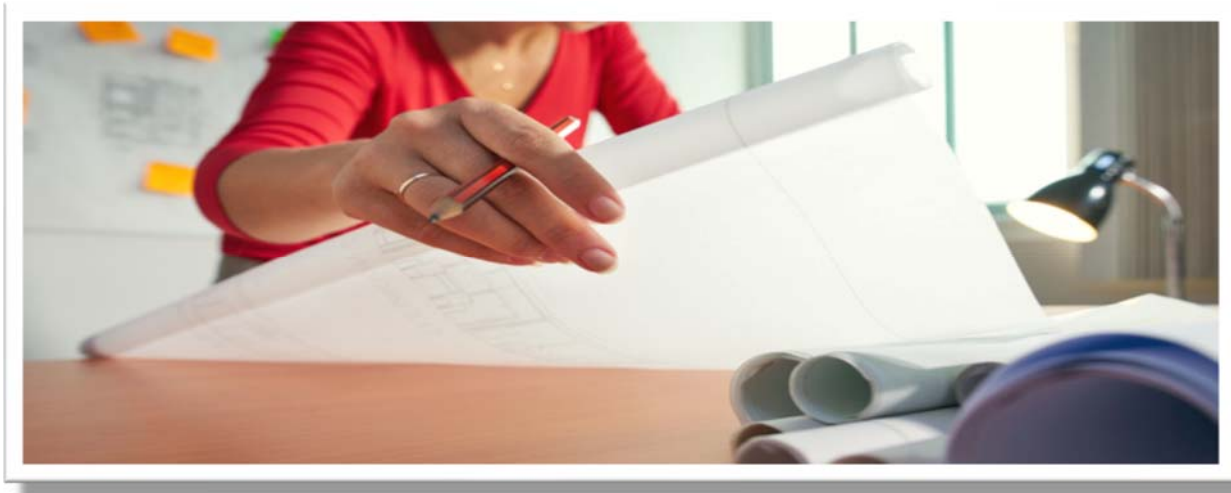
Notes: FF/PARA = Firefighters Paramedic, FF/EMT = Firefighter Emergency Medical Technician

**Table III** - Depicts the distance between the Stations and the Town.

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## BUILDING & ZONING



The Building Department provides customer-friendly services including review, processing, issuance and inspection of building permits and assurance that construction in the Town complies with the provisions of all applicable codes. The Building Department has continued to work on enhancing services overall to better serve the residents and businesses of the Town of Miami Lakes.

### Highlights and Accomplishments

- ✓ Issued 193 new BTR's and have renewed 1,135
- ✓ Issued 3,598 permits, performed 23,279 inspections, completed 17,623 plan review and issued 148 Certificate of Occupancy
- ✓ The Code Compliance Division has opened 1,531 cases and closed 1,135 cases in FY18
- ✓ The Building Department software has been continuously expanding its features and now we have our inspectors in the field with iPad where they can result inspection and can be seen in real time online.
- ✓ Currently, the processing time for residential permits is at an average of 5 business days and, commercial permits are at 8 business days (depending on the scope of project).

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## PARKS & OPEN SPACES



The Community Services department oversees the operation and maintenance of the Town's 101 parks, rights-of-way, median green spaces, six lakefront beaches and its urban tree canopy. The parks are open seven days a week and feature a variety of amenities for residents of every age and lifestyle including: lighted sports fields, basketball courts, tennis courts, jogging trails, exercise stations, tot lots, shaded playgrounds, passive areas and covered pavilions/picnic tables.

### Highlights and Accomplishments

- ✓ Recipient of the Neat Streets Grant Award from Miami-Dade County which assisted in funding the West Lakes Reforestation Project Phase 2 to create beautiful green corridors
- ✓ Recipient of the Arbor Day Foundation Growth Award—9th consecutive year
- ✓ Recipient of the Tree City USA Award—12 consecutive year
- ✓ Added 203 new shade trees to the Town's existing tree canopy
- ✓ Sod Restoration of over 321,500 SF of town-owned park and right-of-way areas impacted by Hurricane Irma
- ✓ Completion of Mary Collins Community Center Improvements which include impact resistant windows, doors, and interior Town branding enhancements
- ✓ Implementation of Rainout Line to better inform residents and park goers alike of park weather conditions instantly

- ✓ Completion and implementation of Coaches handbook for all possible volunteer sport program coaches in the Town
- ✓ Implementation of EKG Policy (“Breanna Saves Lives Act”) in coaches training
- ✓ Creation, adoption and implementation of Commercial Outdoor Fee based Activity (COFA) permit to better ensure our parks are regulated when it comes to group fitness and specialized training
- ✓ Recipient of \$225,00 federal grant towards retrofitting sports field lighting at R. Oaks Park
- ✓ Firm selected for the Commencement of MLOP Redesign
- ✓ Resurfacing of ROP playground surface and its concrete perimeter
- ✓ Installation of LED lights in all Pavilions at MLOP & ROP
- ✓ Successful summer maintenance period at MLOP & ROP that rehabbed over an approximate 60,000 sq. Ft of worn turf areas from previous seasons play



Beach Clean-up and Tour of Native Plants and Wildlife along the Coastline (April -18)

Youth Recreation Closing Ceremonies for Fall 2017 (December 17)

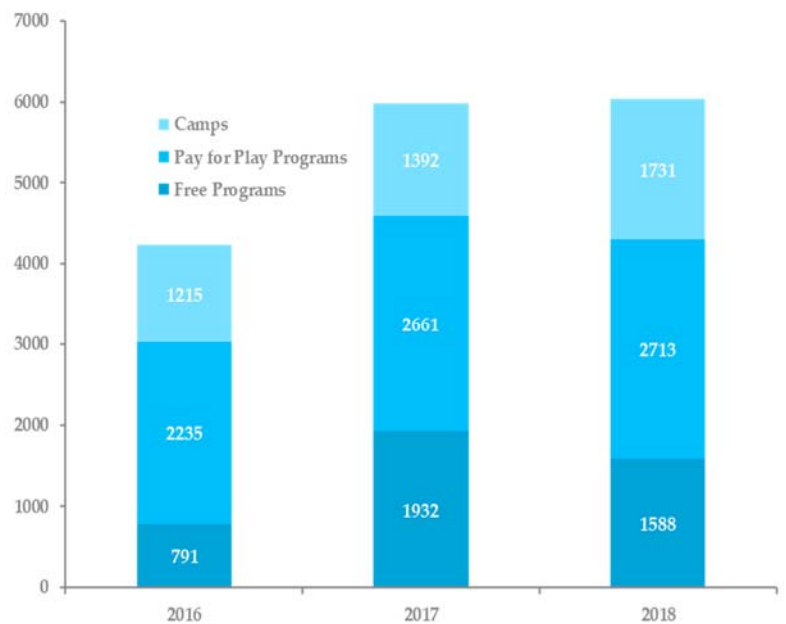


# LEISURE SERVICES



## Highlights and Accomplishments

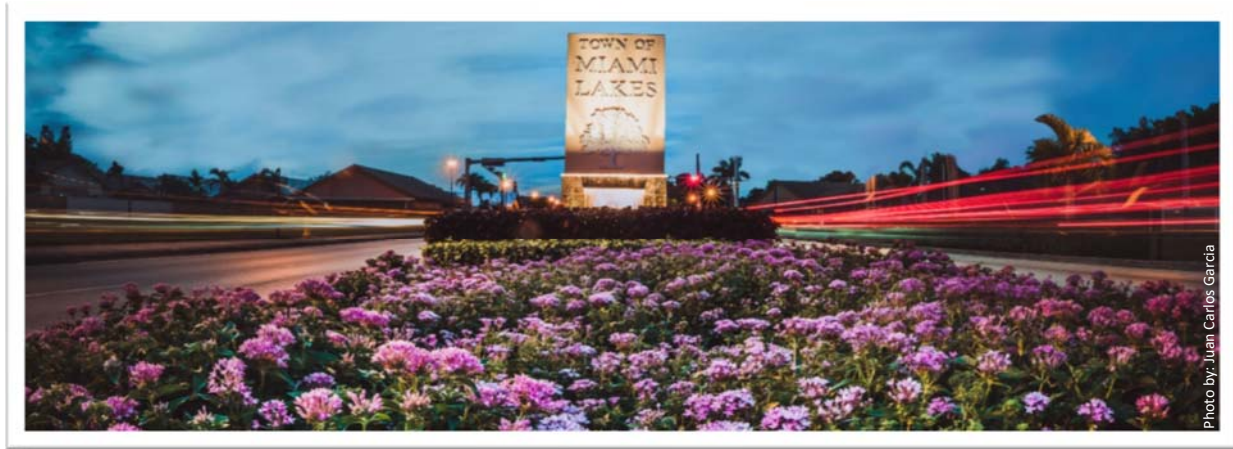
- ✓ Served over 2,000 participants across all leisure service and athletic programs
- ✓ Added new summer camps in Coding and Lego Engineering Camp this past summer
- ✓ Added a Mommy and Me classes for the upcoming Fiscal Year at the Youth Center
- ✓ Youth Center held 43 Open Hang/Theme Nights throughout the Fiscal Year with over 750 participants
- ✓ Youth Center Held 3 community service events with over 300 total service logged from youth volunteers
- ✓ Senior Center Concept approved



Number of Program Participants

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## PLANNING



Planning is responsible for preparing plans and regulatory tools to provide for the growth and enhancement of Miami Lakes, as well as gathering, updating, and analyzing demographic, environmental, transportation, and infrastructure data needed by other Town departments. Planning processes both administrative and public hearing zoning applications, including rezoning, conditional uses, variances, site plans, and plats. Finally, the department is responsible for maintaining the Town's geographic information system (GIS), and providing mapping services as needed by other Town departments.

### Highlights and Accomplishments

- ✓ Ordinance amending the Conditional Use provisions to provide for the sunseting of such approvals when the uses cease operations
- ✓ Ordinance amending the site plan review procedures and creating architectural review standards
- ✓ Ordinance amending the Government Property Zoning, GP section of the Land Development Code, to remedy the specified deficiencies and to provide for communication facilities
- ✓ Ordinance creating the "Commercial and Industrial Structures Surface Paint and Protection" provisions which provide for appropriate standards for such uses
- ✓ Ordinance: eliminate the obsolete provision of requiring 12 copies of the plans subject to a site plan public hearing



- ✓ Site plan approval for Medical bldg. in NW 77th street
- ✓ Site plan approval for mixed use building on Commerce Avenue
- ✓ Site plan approval for rebuilding of Burger King
- ✓ Site plan approval for new 7 Eleven and Mobil Gas station
- ✓ Site plan approval for Chick-Fil-A
- ✓ Kickstart agency-wide Geographic Information Systems restructuring

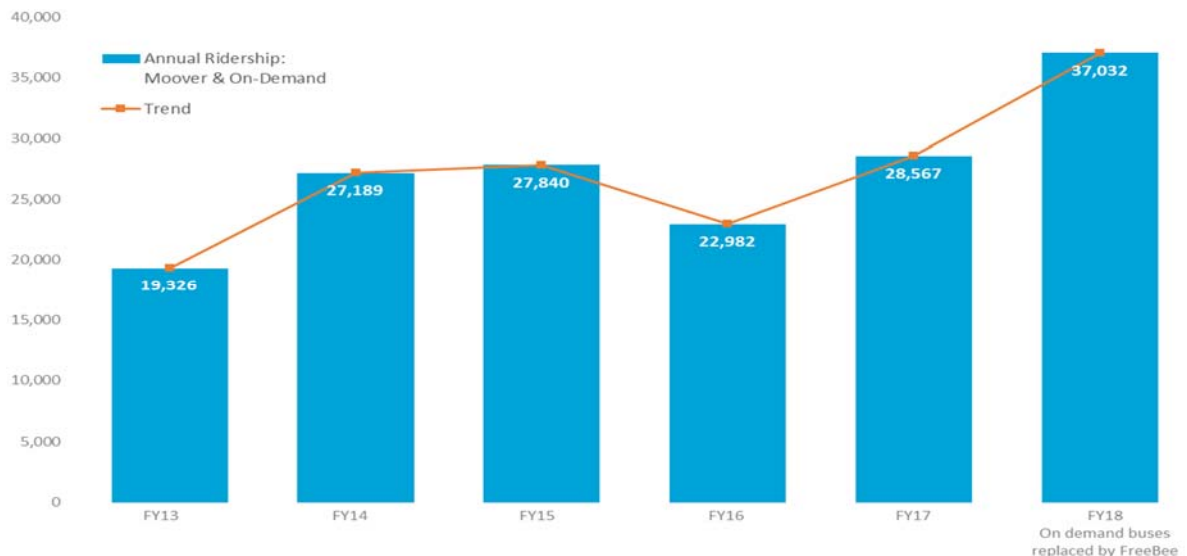
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# TRANSPORTATION



## Highlights and Accomplishments

- ✓ In FY 2018 the Town switched On-Demand transportation providers and contracted with Freebee to provide the service. The new service has allowed the Town to enhance the previous on-demand service by adding two more vehicles and providing more flexibility to our riders. This year the Town was able to provide 9,749 rides and saw an increase in on-demand ridership by 49% compared to last year. The Freebee program has been able to reduce the number of vehicles on the road minimizing gridlock, link the Town’s public transportation systems, and provide a convenient way for people to travel around Town.



Annual Ridership: Moover & On-demand

- ✓ In FY 2018, the Town partnered with Spin and Lime bikes to make dockless bike-share available to the Miami Lakes community. Bike sharing is an innovative transportation program, ideal for short distance point-to-point trips. These programs aim to increase transportation options by helping people move quickly about their neighborhood or connect with the larger community without using a car. In addition, bike-share programs provide users with an important component of community wellness. Between January 2018 and October 2018, the dockless bike share saw a ridership of over 8,300 rides.
- ✓ The Town completed the NW 82nd Avenue and Oak Lane intersection modification project to allow left turns and improved pedestrian crossings at this location.
- ✓ The Town was awarded \$3.6 million in funding from FDOT's County Incentive Grant Program for the NW 59th Avenue Roadway Extension project. This project will extend NW 59th Avenue down to connect to Miami Lakes Drive. This new connection will connect the Town's NE Business District to the rest of the Town and create an alternate route for local traffic to access the Palmetto Expressway instead of traveling along the highly congested NW 57th Avenue/Red Road corridor. In addition, the project will foster alternative mobility by adding bike lanes and sidewalks along the NW 59th Avenue corridor.
- ✓ The Town was awarded \$40,000 from the Miami-Dade Transportation Planning Organization to conduct a Smart Mobility Study, which will plan and prioritize new innovative technologies available in transportation to combat traffic, promote safer mobility, and create a cohesive transportation network for all modes of transportation.
- ✓ The Town entered into a local funding agreement with FDOT to begin the design of the Miami Lakes-Palmetto Expressway Underpasses at NW 146th and NW 159th Street. The Underpasses will provide enhanced east-west connectivity.
- ✓ The Town worked together with the CITT and the Miami-Dade BCC to amend Ordinance 02-116. This ordinance governs the expenditure of surtax funds (Transit fund-PTP 20% and transportation funds-PTP 80%). The amendment allows municipalities to use surtax funds to subsidize trips, where the origination or destination of the trip is a transit station, transit hub or transit line. The amendment also will allow municipalities to use 10% of their municipal allocation from the surtax funds for on-demand service for seniors. The amendment was passed in May 2018 and will become effective November 2018.
- ✓ The Town adopted its Complete Streets Master Plan in December 2017 and was endorsed by the Miami-Dade County TPO Bicycle and Pedestrian Committee in June 2018.

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## PUBLIC WORKS & CAPITAL IMPROVEMENTS



The Public Works Department provides safe, reliable, and effective services to residents, employees, businesses, and visitors of the Town. The Department is responsible for the operations, maintenance, and improvements of the Town's infrastructure. This includes canal cleaning, street sweeping, litter debris pick up, signs repairs and replacement, sidewalk repairs, roadway repairs, storm drains, street lights, and curbs. As part of its Stormwater Master Plan, the Town of Miami Lakes is undertaking a series of drainage improvement projects to protect surface water quality and reduce flooding within the Town.

### Highlights and Accomplishments

- ✓ Repaired and replaced a total of 159 Town-owned street lights, which included street lights damaged during Hurricane Irma
- ✓ Repaired a total of 75 potholes/sinkholes
- ✓ Cleaned and maintained 702 catch basins/French drains/manholes, and 30,491 linear feet of pipe. A total of 92 outfalls around Town were cleaned and cleared of debris
- ✓ Repaired 72 roadway signs and placed 21 new roadway signs
- ✓ 873 flags were grinded, and 2,760 square yards of sidewalk flags were replaced, reducing the amount of trip hazards on our major corridors and throughout residential streets

- ✓ Completed the pressure cleaning of main corridors (816,671 Sq. Ft.), as well as bus shelters and pocket parks around the Town

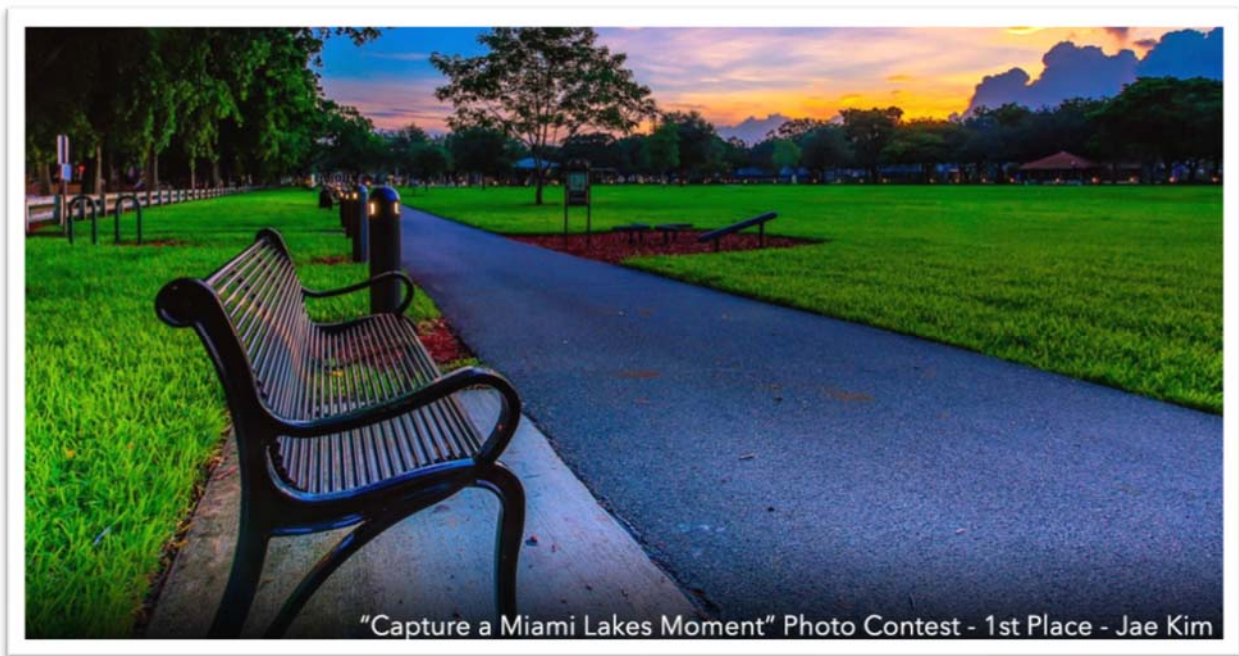
- **Capital Improvement and Special Projects**

- ✓ Completed construction of the Town Hall emergency back-up generator: The project consisted of the construction of a generator enclosure and installation of a backup generator for the Town Hall facility.
- ✓ Completed design for Canal Bank Stabilization Phase II. Bidding for this project is underway and construction is expected to start by December 2019. The project is funded by the State Legislature which allocated an additional \$1,000,000 to stabilize approximately 3,000 linear feet of the canal bank.
- ✓ Completed construction of the Lake Sarah Drainage project: The Lake Sarah sub-basin is generally located between Miami Lakeway South and the Palmetto Expressway and between Twin Sabal Drive and Leaning Pine Drive, in the southeast residential area of the Town. This project consisted of stormwater improvements in the Lake Sarah Sub-Basin including addition of catch basins, French drains, and manholes to provide water quality and quantity treatment. In addition, the existing roadway was restored and resurfaced.
- ✓ Completed LED Streetlight Conversion for Town owned lights: A total of 915 lights around Town were converted to LED fixtures. With this conversion, the Town will consume 450,000kWh less a year which results in a \$25,000 a year saving in energy costs which would be equivalent to taking 72 cars off the road. In addition, the project is expected to save \$45,000 in maintenance costs as well.
- ✓ Completed LED Streetlight Conversion for FPL owned lights: A total of 1,011 FPL owned lights were converted around Town. The Town will consume approximately 350,000 kWh less a year which is equivalent to taking 52 cars from the road and will save approximately \$1,000 in energy cost a year. This conversion will save the Town approximately \$1,000 in energy costs per year.
- ✓ Completed the intersection improvement on NW 82<sup>nd</sup> Avenue and Oak Lane. The project consisted of the reconfiguration and restriping of the dedicated southbound right turn lane into a right turn/left turn lane on the southbound approach to allow safe left turn movements at the intersection. The project also included pedestrian crosswalk and sidewalk improvements at the intersection.

*Growing Beautifully...*



## THANK YOU



As part of our mission, the Town strives to be a friendly, peaceful, safe and beautiful place where residents and business leaders take pride in where they work and play. We believe that this year's report provides educational and statistical evidence the Town Council and staff are consistently working to maintain those standards and enhance the quality of life for residents. We look forward to continuing to provide quality services to the community that we serve in the new fiscal year.

*Growing Beautifully...*